



## CONTACT



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Beleswar, Falta, South 24  
Parganas, 743504  
(Permanent)



P 83, Parnashree Pally  
Extension, Behala,  
Kolkata-700060  
(current)

## SKILLS

- Strong Technical & Analytical Skills
- Good Written & Verbal Skills
- Ability to understand customer's needs
- Ability to work in teams
- Customer centric, empathetic mindset with good listening skills

## LANGUAGE

- English
- Hindi
- Bengali (native)

# REMA BISWAS

A dedicated Customer Support Executive with 1+ year of experience in delivering customer service. Skilled in handling customer queries, resolving issues efficiently, and maintaining high levels of client satisfaction. Committed to ensuring a seamless customer experience and consistently maintaining performance targets.

## INFORMATION

Nationality	Indian
Gender	Female
Caste	Schedule Caste
Date of Birth	20.02.1996
Marital Status	Unmarried

## EXPERIENCE

### ESCALATION SPECIALIST/ CUSTOMER SERVICE EXECUTIVE

Teleperformance

MAY 2024- MAY 2025

## EDUCATION

- **B.Sc Honours from Behala College**  
In the year 2017 | Calcutta University
- **Higher Secondary Education 12th**  
In the year 2014 | WBCHSE
- **Secondary Education 10th**  
In the year 2011 | WBBSE