



# PRITISH DAS

## CONTACT

---

📞 8337031170

✉️ pritish436@gmail.com

📍 23/22/1A Jessore Road  
Kolkata 700028

## EDUCATION

---

2017  
ST. STEPHEN'S SCHOOL

- 10+2

## SKILLS

---

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership

## LANGUAGES

---

- English (Fluent)
- Hindi (Fluent)
- Bengali (Fluent)

## PROFILE

---

Customer-focused professional with experience in handling queries, resolving issues, and ensuring a seamless customer experience. Skilled in voice and AI support, customer handling, and problem-solving in fast-paced environments.

## WORK EXPERIENCE

---

- **Teleperformance (Zomato Project)**  
Customer Care Specialist (May 2022 - December 12, 2022)
  - Assisted customers with order-related queries and issue resolution.
  - Provided support via calls, chat, and email to ensure a smooth food delivery experience.
  - Maintained high service quality and customer satisfaction.
- **VoicePlug.AI**  
AI Support (October 2024 - February 2025)
  - Provided AI-driven customer assistance for automated voice support solutions.
  - Resolved technical and operational queries to enhance user experience.
  - Ensured seamless AI interactions for clients like Rusty's Pizza.