

Background Verification Form

Company name: AML Rightsource India Pvt Ltd 2FY25

Purpose of Application: NORMAL BGV(EMPLOYMENT)

Applicant's CV

	Trisha Mukherjee	 +91 9674255620	 trishadiya802@gmail.com	 Kolkata, West Bengal
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SKILL SUMMARY				
Cloud Platforms: Azure Ticketing Tool: ServiceNow, Jira Communication & Collaboration: Microsoft Teams, Slack Remote Support & Troubleshooting: TeamViewer, RDP, SSH (Linux Servers), PuTTY (SSH client for windows), HyperTerminal, DNS, DHCP, Firewall Monitoring & Logging: Prometheus & Grafana, ELK Stack (Elasticsearch, Logstash, Kibana) Email & Productivity Tools: Microsoft Outlook, Google Workspace				
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KEY COMPETENCIES				
<ul style="list-style-type: none"> Communication Skills Stakeholder Management Problem-Solving & Troubleshooting Adaptability & Continuous Learning Critical Incident Resolution Ticketing & Workflow Automation Technical Communication Incident & Problem Management Compliance & Security Best Practices RCA (Root Cause Analysis) 				
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PROFESSIONAL EXPERIENCE & PROJECTS				
BT Group [Kolkata, West Bengal] Project - Customer Support April 2023 - July 2024				
Service Desk Analyst				
<ul style="list-style-type: none"> Contributed to Data Management team for handling client database. Collaborated with the digital team to work on various queues to provide necessary support and resolution. Engaged in process improvement meetings to improve the functions of the team. Participated in basic root cause meetings for incident analysis, and system performance. Ensured compliance with IT service management (ITSM) best practices and SLA-driven support. 				
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Larsen & Toubro Infotech [Pune, Maharashtra] Project - Monitoring & Troubleshooting Mar 2022 - April 2023				
Engineer - Cloud and Infra Services				
<ul style="list-style-type: none"> Provided L1 technical support for cloud computing environments in Azure cloud platforms. Monitored and optimized cloud resources related to cloud and infrastructure services. Assisted customers in optimizing CPU performance, patch management, and system stability. Utilized Windows OS, Microsoft Office (Word, Excel, PowerPoint), and various communication tools. Managed endpoint and incident lifecycle in ServiceNow ITSM, handling P1/P2 cloud incidents across Azure. Participated in incident resolution meetings to ensure timely resolution of incidents. Improved SLA adherence by configuring priority-based incident categorization & escalation policies in ServiceNow ITSM. Deployed Terraform & Ansible to provision cloud infrastructure, ensuring automated change tracking in ServiceNow. Collaborated with security & compliance teams to ensure SOC 2, ISO 27001, and PCI-DSS compliance for cloud workloads. Designed high-availability architectures using Kubernetes, Load Balancers, and Auto Scaling. Led security incident investigations, performing forensics, log analysis, and SIEM monitoring. 				
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Achievements:				
<ul style="list-style-type: none"> Reduced MTTR by 85% by implementing ServiceNow automated ticket routing and escalation workflows. Led post-incident RCA's, ensuring corrective actions were implemented via ITSM problem management. Automated ticket assignment & response workflows in ServiceNow, reducing manual triage by 90%. Conducted root cause analysis (RCA) on P1/P2 incidents, implementing preventive measures that reduced recurring failures by 70%. 				
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EDUCATION				
Amity University, Kolkata				
Degree : BCA (Bachelors in Computer Application)				

Govt ID #1

Personal Information

Full Name	Trisha Mukherjee
Former Name / Maiden Name	N/A
Mobile Number	9674255620
Father's Name	Subrata Kumar Mukherjee
Spouse's Name	N/A
Date of Birth	2001-02-08
Gender	female
Aadhar Card Number	879151157175
Pan Card Number	FPXPM7973B
Nationality	Indian
Marital Status	Single

Permanent Address

Permanent Address	Rim-Jhim Apartment , Flat - A1
Pin Code	700060
Mobile Number	9674255620
Current State	West Bengal
Current Landmark	UCO Bank Rabindranagar Branch
Current Address Stay No.	8910906634
Nearest Police Station	Parnasree PS

Current Address

Current Address	Rim-Jhim Apartment , Flat - A1
Pin Code	700060
Mobile Number	9674255620
Current State	West Bengal
Current Landmark	UCO Bank Rabindranagar Branch
Current Address Stay No.	8910906634
Nearest Police Station	Parnasree PS

LATEST EMPLOYMENT 1

I am a Fresher and do not have any prior employment experience	
Name of the Employer:	BT E-Serv
Job Location:	Kolkata , West Bengal
Employee ID:	615380276
Designation:	Service Desk Analyst
UAN Number:	101838117079
From Date:	2023-04-28
To Date:	2024-07-12
Name of the Reporting Manager:	Sanchaita Das
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	Growth and Career change
HR Name:	
HR Contact No:	
HR Email ID:	aparajita.senmajumder@bt.com
Last Salary Drawn:	28273
Position Type:	permanent
Agency Details:	
Resignation Acceptance	1
Relieving Letter	1
Latest 3 months pay slip	1

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EX EMPLOYMENT 2

I haven't done my EX-EMPLOYMENT-2	
Name of the Employer:	L&TInfotech
Job Location:	Pune, Maharashtra
Employee ID:	10708647
Designation:	Engineer - Cloud and Infra
UAN Number:	101838117079
From Date:	2022-06-28
To Date:	2023-04-14
Name of the Reporting Manager:	Rahul V Gupta
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	Father's Health Condition
HR Name:	
HR Contact No:	
HR Email ID:	NA
Last Salary Drawn:	22765
Position Type:	Permanent
Agency Details:	
Resignation Acceptance	1
Relieving Letter	1
Latest 3 months pay slip	1

LTI Mindtree Limited (Formerly Larsen & Toubro Infotech Limited)

Name/PsNo.	TRISHA MUKHERJEE - 10708647			Pay Period	Jan,2023	 LTI Mindtree
Grade	P1	PAN No.	FPXPM7973B	Bank Name	STATE BANK OF INDIA	
Unit/Location	LARSEN & TOUBRO INFOTECH LIMITED. / HINJEWADI	PF No.	TH/THA/0000424/000/5 12068	Account No.	41100727094	
Dept	218IS	Payment Mode	BANK	Net Pay(INR)	20065.00	

Days	UAN No	BASIC	BOB			
31	101838117079	15000.00	6015.00			

Earnings			Deductions			Annual Salary	
			Arrear/Adj			Arrear/Adj	
BASIC	15000.00	0.00	PF	1800.00	0.00	GROSS SALARY	227442.00
HOUSE RENT ALLOWANCE	4215.00	0.00	PROFESSIONAL TAX	200.00	0.00	EXEMPTION UNDER SECTION 10	0.00
EDUCATION ALLOWANCE	200.00	0.00	GROUP TERM LIFE INSURANCE	350.00	350.00	BALANCE	227442.00
CONVEYANCE ALLOWANCE	1600.00	0.00				STD DEDN AND PTAX	51800.00
MONTHLY BONUS	1750.00	0.00				ADD ANY OTHER INCOME REPORTED BY THE EMPLOYEE	0.00
						GROSS TOTAL INCOME	175642.00
						DEDUCTION UNDER CHAPTER VI A	21715.00
						OTHER SECTIONS UNDER CHAPTER VI-A	0.00
						TOTAL INCOME	153927.00
						TAX ON TOTAL INCOME	0.00
						TAX PAYABLE SC/EDU CESS (R/OFF)	0.00
						TAX DEDUCTED SO FAR	0.00
						TAX PAYABLE/REFUNDABLE	0.00
						Total Earnings	22765.00
						Total Deduction	2700.00
Total	22765.00	0.00	Total	2350.00	350.00		

Perks/Any Other Income				Sec 10 Exemption		Loan Balance	
TOTAL PERKS		TOTAL OF INVESTMENTS	21715.00				

EGLC / OT Hrs/ LE Days	
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LTIMindtree Limited (Formerly Larsen & Toubro Infotech Limited)

Name/PsNo.		TRISHA MUKHERJEE - 10708647			Pay Period	Jan,2023	 LTIMindtree	
Grade		P1		PAN No.	FPXPM7973B	Bank Name	STATE BANK OF INDIA	
Unit/Location		LARSEN & TOUBRO INFOTECH LIMITED. / HINJEWADI		PF No.	TH/THA/0000424/000/5 12068	Account No.	41100727094	
Dept		218IS		Payment Mode	BANK	Net Pay(INR)	20065.00	
Days	UAN No	BASIC	BOB					
31	101838117079	15000.00	6015.00					
Earnings			Deductions			Annual Salary		
Arrear/Adj			Arrear/Adj					
BASIC		15000.00	0.00	PF	1800.00	0.00	GROSS SALARY	227442.00
HOUSE RENT ALLOWANCE		4215.00	0.00	PROFESSIONAL TAX	200.00	0.00	EXEMPTION UNDER SECTION 10	0.00
EDUCATION ALLOWANCE		200.00	0.00	GROUP TERM LIFE INSURANCE	350.00	350.00	BALANCE	227442.00
CONVEYANCE ALLOWANCE		1600.00	0.00				STD DEDN AND PTAX	51800.00
MONTHLY BONUS		1750.00	0.00				ADD ANY OTHER INCOME REPORTED BY THE EMPLOYEE	0.00
							GROSS TOTAL INCOME	175642.00
							DEDUCTION UNDER CHAPTER VI A	21715.00
							OTHER SECTIONS UNDER CHAPTER VI-A	0.00
							TOTAL INCOME	153927.00
							TAX ON TOTAL INCOME	0.00
							TAX PAYABLE SC/EDU CESS (R/OFF)	0.00
							TAX DEDUCTED SO FAR	0.00
							TAX PAYABLE/REFUNDABLE	0.00
							Total Earnings	22765.00
							Total Deduction	2700.00
Total		22765.00	0.00	Total	2350.00	350.00		
Perks/Any Other Income						Sec 10 Exemption		Loan Balance
TOTAL PERKS			TOTAL OF INVESTMENTS	21715.00				
EGLC / OT Hrs/ LE Days								

LТИMindtree Limited (Formerly Larsen & Toubro Infotech Limited)



Name/PsNo.	TRISHA MUKHERJEE - 10708647			Pay Period	Feb,2023	
Grade	P1	PAN No.	FPXPM7973B	Bank Name	STATE BANK OF INDIA	
Unit/Location	LARSEN & TOUBRO INFOTECH LIMITED. / HINJEWADI	PF No.	TH/THA/0000424/000/5 12068	Account No.	41100727094	
Dept	218IS	Payment Mode	BANK	Net Pay(INR)	20315.00	
Days	UAN No	BASIC	BOB			
28	101838117079	15000.00	6015.00			
Earnings			Deductions			Annual Salary
Arrear/Adj			Arrear/Adj			
BASIC	15000.00	0.00	PF	1800.00	0.00	GROSS SALARY 227442.00
HOUSE RENT ALLOWANCE	4215.00	0.00	PROFESSIONAL TAX	300.00	0.00	EXEMPTION UNDER SECTION 10 0.00
EDUCATION ALLOWANCE	200.00	0.00	GROUP TERM LIFE INSURANCE	350.00	0.00	BALANCE 227442.00
CONVEYANCE ALLOWANCE	1600.00	0.00				STD DEDN AND PTAX 52000.00
MONTHLY BONUS	1750.00	0.00				ADD ANY OTHER INCOME REPORTED BY THE EMPLOYEE 0.00
						GROSS TOTAL INCOME 175442.00
						DEDUCTION UNDER CHAPTER VI A 21715.00
						OTHER SECTIONS UNDER CHAPTER VI-A 0.00
						TOTAL INCOME 153727.00
						TAX ON TOTAL INCOME 0.00
						TAX PAYABLE SC/EDU CESS (R/OFF) 0.00
						TAX DEDUCTED SO FAR 0.00
						TAX PAYABLE/REFUNDABLE 0.00
						Total Earnings 22765.00
						Total Deduction 2450.00
Total	22765.00	0.00	Total	2450.00	0.00	
Perks/Any Other Income				Sec 10 Exemption		Loan Balance
TOTAL PERKS		TOTAL OF INVESTMENTS	21715.00			
EGLC / OT Hrs/ LE Days						

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PREVIOUS EMPLOYMENT 3

I haven't done my PREVIOUS EMPLOYMENT 3	1
Name of the Employer:	
Job Location:	
Employee ID:	
Designation:	
UAN Number:	
From Date:	
To Date:	
Name of the Reporting Manager:	
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	
HR Name:	
HR Contact No:	
HR Email ID:	
Last Salary Drawn:	
Position Type:	
Agency Details:	
Resignation Acceptance	
Relieving Letter	
Latest 3 months pay slip	

PREVIOUS EMPLOYMENT 4

I haven't done my PREVIOUS EMPLOYMENT 4	1
Name of the Employer:	
Job Location:	
Employee ID:	
Designation:	
UAN Number:	
From Date:	
To Date:	
Name of the Reporting Manager:	
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	
HR Name:	
HR Contact No:	
HR Email ID:	
Last Salary Drawn:	
Position Type:	
Agency Details:	
Resignation Acceptance	
Relieving Letter	
Latest 3 months pay slip	

PREVIOUS EMPLOYMENT 5

I haven't done my PREVIOUS EMPLOYMENT 5	1
Name of the Employer:	
Job Location:	
Employee ID:	
Designation:	
UAN Number:	
From Date:	
To Date:	
Name of the Reporting Manager:	
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	
HR Name:	
HR Contact No:	
HR Email ID:	
Last Salary Drawn:	
Position Type:	
Agency Details:	
Resignation Acceptance	
Relieving Letter	
Latest 3 months pay slip	

POST GRADUATION

I haven't done my Post Graduation	1
College Name:	
College Location:	
University Name:	
Major / Specialisation	
Course / Qualification:	
Part Time/ Full Time:	
Roll Number / Register Number:	
From:	
To:	
Marksheet	
Provisional Certificate / Diploma / Other Certificates	
Degree Certificate	

GRADUATION

I haven't done my Graduation	
College Name:	Amity University
College Location:	Kolkata, West Bengal
University Name:	Amity University
Major / Specialisation	Computer Application
Course / Qualification:	BCA
Part Time/ Full Time:	full_time
Roll Number / Register Number:	A91404819019
From:	2019-08-18
To:	2022-05-30
Marksheet	1
Provisional Certificate / Diploma / Other Certificates	1
Degree Certificate	1

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12TH STANDARD

I haven't done my 12th Standard	
School Name/College Name:	St.Joseph and Mary's
School Location:	Kolkata, West Bengal
Board Name/University Name:	ISC
Major Subjects	Scince
Course / Qualification:	Higher Secondary
Part Time/ Full Time:	full_time
Roll Number / Register Number:	6444031
From:	2017-06-05
To:	2019-03-05
Marksheet	1

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10TH STANDARD

I haven't done my 10TH Standard	
School Name/College Name:	Meghmala Roy Education Centre
School Location:	Kolkata, West Bengal
Board Name/University Name:	ICSE
Major Subjects	NA
Course / Qualification:	NA
Part Time/ Full Time:	full_time
Roll Number / Register Number:	6444031
From:	2005-04-10
To:	2017-04-10
Marksheet	1

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DIPLOMA

I haven't done my DIPLOMA	1
College Name:	
College Location:	
University Name:	
Major / Specialisation	
Course / Qualification:	
Part Time/ Full Time:	
Roll Number / Register Number:	
From:	
To:	
Marksheet	
Diploma Certificate / Other Certificates	

Employment Details

Years of Experience	0
No of Employment	0

Declaration and Authorization

I hereby authorize GoldQuest Global HR Services Private Limited and its representative to verify information provided in my application for employment and this employee background verification form, and to conduct enquiries as may be necessary, at the company's discretion. I authorize all persons who may have information relevant to this enquiry to disclose it to GoldQuest Global HR Services Pvt Ltd or its representative. I release all persons from liability on account of such disclosure. I confirm that the above information is correct to the best of my knowledge. I agree that in the event of my obtaining employment, my probationary appointment, confirmation as well as continued employment in the services of the company are subject to clearance of medical test and background verification check done by the company.

Name	
Date	

Attach Signature.

[Click to view attached document](#)

Documents (Mandatory)

Education	Employment	Government ID / Address Proof
Photocopy of degree certificate and final mark sheet of all examinations.	Photocopy of relieving / experience letter for each employer mentioned in the form.	Aadhaar Card / Bank Passbook / Passport Copy / Driving License / Voter ID.

NOTE: If you experience any issues or difficulties with submitting the form, please take screenshots of all pages, including attachments and error messages, and email them to onboarding@goldquestglobal.in. Additionally, you can reach out to us at onboarding@goldquestglobal.in.