Rahul Sharma

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Profile

Highly motivated, result-oriented self-starter who enjoys working in a fast-paced environment.

Compliance analyst with 3+ years of experience in AML, fraud investigation and KYC. In-depth understanding of compliance standards in e-commerce industries.

Education

Class XII, *Indira Gandhi Memorial High School*
Aggregate: 74%

06/2014 – 03/2016
Kolkata, India

Class X, *St. Mary's Orphanage and Day School*
Aggregate: 86%

03/2004 – 03/2014
Kolkata, India

B. Tech, *Guru Nanak Institute of Technology*
Stream: Electronics and Communication Engineering
DGPA: 7.50

08/2016 – 06/2020
Kolkata, India

Professional Experience

Senior Product Compliance Associate, *Amazon*

11/2023 – 11/2024
Bengaluru, India

- Conducted ad-hoc analysis as a senior compliance associate under the Regulatory Intelligence, Safety and **Compliance** (RISC) team of **Amazon**.
- Providing KYC/**CDD**/**EDD** analysis of individual sellers.
- Undertaking research, **transaction monitoring**, document checks, and financial crime **risk** assessment via internal and external sources.
- Upskilled myself in **Excel**, **SQL** and other process oriented tools.

Customer Support Executive, *Teletech*

04/2021 – 12/2022
Kolkata, India

- I have worked under the Managed Payments line of business.
- Analyzed client details and performed **fraud investigation** and **KYC**.
- Processing of the payments for the sellers and helping them in any kind of payment **disputes**. Recommending anti-fraud processes and system enhancements based on patterns. **KYC**, Fraud prevention, ATO, **AML** policies.
- Adhered to **AML** guidelines to provide resolution to customers.

Content Specialist, *D.M.G Solutions*

09/2020 – 02/2021
Kolkata, India

- Specialized in Academic content writing.
- Timely **deliverables** which received appreciation from team lead.
- Implemented **business-oriented** modules in projects with methodologies as **Agile**, Waterfall.

Skills

Excel	AML
KYC	Transaction Monitoring
Due diligence	Fraud Investigation and Fraud Prevention
Screening	Payment Disputes
ATO	Quality Check

Certificates

https://www.hackerrank.com/certificates/da445211d39b
SQL Basic Certification