

# Subhanjan De Majumder

Email: de.subhan47@gmail.com | Phone: +91 9007680747

Location: Kolkata, India

Date of Birth: 30th July 1993

## Professional Summary

Experienced banking and IT professional with expertise in Identity and Access Management (IAM), user profile management, and secure access control in banking operations. Skilled in maintaining compliance, conducting audits, and ensuring secure access to banking systems. Strong background in project management, operational risk management, and regulatory compliance within financial institutions.

## Skills & Expertise

- Identity and Access Management (IAM)
- User Access Control & Authentication
- Role-Based Access Control (RBAC)
- Compliance & Audit Readiness
- General Ledger & Fund Transfer Authorization
- Customer Account Management
- SLA & Risk Management
- Backend Operations & EOD Reporting
- MS Office (Excel, Word, PowerPoint)

## Work Experience

### Bandhan Bank Pvt Ltd | Banking Operations & IAM Analyst

2021 - Present | Kolkata, India

- Managed User Access Control (UAC) and profile management for banking systems.
- Ensured compliance with regulatory policies for access security.
- Performed General Ledger (GL) reversals, CASA depository reversals, and customer account modifications.
- Authorized RTGS, fund transfers, and cash entries while ensuring secure transaction handling.
- Generated and analyzed End of Day (EOD) reports to monitor access logs and system usage.
- Worked closely with auditors to maintain satisfactory security ratings.

### Tata Consultancy Services | Associate - Passport Seva Project

2018 - 2020 | Kolkata, India

- Verified KYC details and identity validation for passport applicants under Ministry of External Affairs guidelines.
- Ensured data security and confidentiality while processing applications.
- Monitored operational reports and performed grievance redressal related to identity verification.
- Generated EOD reports for application grant and hold status tracking.

## **Education**

- B.Sc. (Hons) in Food & Nutrition - West Bengal State University (2015)
- Higher Secondary (Science) - WBCHSE (2012)
- Secondary Education - WBBSE (2010)

## **Certifications**

- Diploma in Information Technology, Youth Computer Training Centre (Govt. of WB)
- Cybersecurity Awareness & Risk Management (Self-study)
- Transaction Monitoring, KYC & AML (Self-study)

## **Languages**

English | Bengali | Hindi

## **Declaration**

I hereby declare that the information provided is true to the best of my knowledge.

Subhanjan De Majumder