Angad Singh

Officer Team Member (AML/Fraud Analyst)

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SUMMARY

I am an analyst with total 4 years of experience of which 2 years of experience is in Fraud/Transaction monitoring & Kyc, and 2 years of experience in product risk management.
My purpose is to serve the organization with my utmost knowledge and to contribute myself in the growth of the organization.

SKILLS

Ms excel | Customer support | Kyc checks | Transaction monitoring | CRM (lead square) | Fraud investigation

Crm software | Document verifications | Case management | Time management | Communication Skills

WORK EXPERIENCE

Officer Team Member(Fraud analyst)Deposit Fraud detection   May 2024 - May 2025

(Bank of America) , Gandhinagar

-Detecting and Investigating fraud patterns with help of software **RDI(return item lookup).**
-Doing **KYC/CDD** checks of customer details like name, address, and details about their business through **Flash** and **Interact** and **Lexis Nexis.**
-Analyzing customer **Account Transaction/Transaction monitoring** and unusual transaction patterns like sudden large deposits or rapid movement of funds in short period of time through software using **Boss fast.**
-Escalating cases involving fraud or suspicious activities to appropriate team for further review.
-Maintaining detailed case notes and document findings.
-Checking details of third party claims to prevent loss to bank from fraudulent activities.
-Closure of account with numerous red flags and confirmed fraud reasons to safeguard bank.
-Monitoring customer deposited checks like traveller's checks, postal order check, wells Fargo, JP Morgan etc, in bank with help of software name **MRD** and **Image view.**
-Checking Debit card fraud and transaction claims with tools like **GWA** , **Pulse, EPIC,** and **Mastercard.**

Process Developer (Kyc / Fraud & Document verification Analyst)   Aug 2023 - Apr 2024

(Genpact) , Noida

-Doing **KYC** checks of customers via **calling** and Conduct risk assessments to classify clients (e.g., low, medium, or high risk) categories.
-Conducted **Customer Due Diligence (CDD)** and **Enhanced Due Diligence (EDD)** for onboarding new clients.
-Checking fraudulent activities and fraud alerts and patterns through software name **Sibel.**
-Analyzing Required Documents like ITR , Payslips, Checks , Noa to Process Application of credit cards and personal loans.
-Checking Credit history and Fraud Alerts and finally giving the Approval or declining the Application after analyzing risk level of the Customer.
-Training New Team member with processing application of customers.

Risk management associate   Aug 2021 - Aug 2023

(Amazon) , Work from home

-Analyzing and detecting Error in stowing activities By stow associates using the Hmi tool name=**TRON NIKE**.
-Identify potential fraud risks across the process.

-Investigate anomalies and errors regarding products.
-Adherence to the SLA's - productivity, turn-around-time, and accuracy.
-Using of ms excel to keeps records of done.

EDUCATION

MCOM: Guru Nanak Dev University   Aug 2018 - Dec 2020
Finance and Banking

BCOM: Bidhan Chandra College   Aug 2012 - Oct 2015
Finance

12th: St Vincent high technical school   Apr 2011 - May 2012
commerce

Degree: St Vincent high technical school
commerce

LANGUAGES

Punjabi | Hindi | English

HOBBIES AND INTERESTS

Travelling.
Reading books.

CERTIFICATIONS

Aml / Transaction monitoring Bootcamp   May 2025 - May 2025