



# Siddharth Desai

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## **PROFESSIONAL SUMMARY**

MBA (Business Analytics & Data Science) candidate with 6+ years of operational experience. Brings strong execution discipline, an acute focus on data accuracy, and exposure to structured reporting workflows. Seeking an Analyst role to pivot proven transaction processing skills toward transaction monitoring, identifying data anomalies, and ensuring strict compliance with AML/BSA regulatory requirements.

## **TECHNOLOGIES**

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**Primary language:** SQL

**Secondary language:** Python

## **TOOLS**

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**Cleaning:** Power BI, Excel

**Extraction:** SQL

**Visualization & Reporting:**

- Power BI, Tableau
- MS Excel, Word, PowerPoint

## **SKILLS**

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**Technical Skills:**

- Data Cleaning & Preprocessing
- Dashboard Development (Power BI, Tableau)
- SQL Queries & Database Handling

**Soft Skills:**

- Communication & Presentation
  - Leadership & Team Collaboration
  - Problem Solving
  - Ability to work independently and as part of a team.
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## **WORK EXPERIENCE**

**Senior Executive EVBV/PA – Ascent Business Solutions Pvt. Ltd**

- Performed Eligibility & Benefits Verification (EVBV) by confirming patient insurance coverage, benefits, and policy details through payer portals and insurance representatives.
- Handled Prior Authorization (PA) requests by coordinating with payers to obtain approvals for procedures and ensuring documentation compliance before claim submission.
- Managed claim aging and AR trackers for payer portfolios, improving follow-up efficiency by approximately 10–15% through prioritized worklists and structured tracking.
- Reduced claim processing errors by approximately 20% by following SOP-based validation and data quality checks before escalation.
- Supported issue documentation and resolution workflows, contributing to faster turnaround on denied and held claims against defined SLAs.

#### Senior Billing Executive – Sunknowledge Services Inc.

- Processed billing and payment transactions with sustained >99% data accuracy, directly supporting timely revenue realization and minimizing revenue leakage.
- Improved billing turnaround time by approximately 12–18% by reorganizing daily work queues and prioritizing high-value and time-sensitive claims.
- Reduced duplicate corrections and rework by approximately 20–25% through strict SOP adherence and periodic quality audits, improving first-pass yield.
- Supported daily and weekly operational MIS reporting, contributing to improved visibility of backlog and enabling a 10–12% reduction in overdue claims over review cycles.
- Assisted in onboarding and shadow training of new team members, reducing average ramp-up time by approximately 20–25% and stabilizing delivery capacity during volume spikes.

#### INTERNSHIP

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##### Market Research Analyst (Intern) – SkyQuest Technology Group

- Conducted secondary research and assisted in market sizing, segmentation, and trend analysis.
- Interpreted structured datasets and converted insights into standardized research reports.
- Maintained accuracy, consistency, and reporting discipline.

#### CERTIFICATIONS

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- **Machine Learning with Python – IIT Kanpur**  
(Foundational ML concepts using Python)

#### EDUCATION

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##### Bengal Institute of Business Studies–Vidyasagar University | 2024-Present

PGP + MBA - Business Analytics & Data Science 72%

##### Bhawanipore Education Society College–Calcutta University | 2019

B.Com (Hons)-Accountancy and Finance 45%

##### Frank Anthony Public School | 2013

ISC-12th-Commerce 54%

##### Frank Anthony Public School | 2011

ICSE-10th 67%

#### ACHIEVEMENTS

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- Recognized as Employee of the Month on multiple occasions for consistent quality and delivery performance.
- Received client appreciation for improving SOP adherence and reducing rework through disciplined quality checks.
- Entrusted with onboarding and knowledge transfer support for new team members, contributing to faster ramp-up and reduced initial error rates.