

# MAYUM MAITY

## CONTACT

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## OBJECTIVE

The primary objective is to become associated with an organization, where I can utilise my skills and gain further experience while enhancing the organization's productivity and reputation.

## SKILLS

- COMPUTER OPERATIONS
- COMMUNICATION
- ADAPTIVE
- QUICK LEARNER
- COOPERATIVE

## LANGUAGE

- ✓ English
- ✓ Hindi
- ✓ Bengali

## INTERESTS

- Reading books
- Learning from available resources about various current affairs
- Gardening

## INTRODUCTION

A self motivated and persistent B.Sc. Graduate with basic knowledge in computer operations, searching for an opportunity to test myself in real world scenarios and grow from them while learning constantly.

## EDUCATION

 **SHREE RAMKRISHNA SISHU TIRTHA**  
MADHYAMIK

 **GARALGACHA HIGH SCHOOL**  
HIGHER SECONDARY

 **CALCUTTA UNIVERSITY**  
GRADUATION

## EXPERIENCE

 **SELF EMPLOYED**  
PRIVATE TUTOR

**2018 - 2023**

Worked as a private tutor for B.Sc. Graduate students. Also provided free tuition classes to those who are in need from 2020, as part of community service.

 **Tech Mahindra**  
CSA at FLIPKART (Chat Blended)  
Customer Service Associate at Tech Mahindra, in Flipkart Chat Blended process.

**2023 - Present**

## PROJECTS

 **CSA FLIPKART**

Working currently as an associate analyst in Flipkart Chat Blended process, where I get to interact with different set of people from various background. As part of the process, my primary goal is to make sure that our customers can get a smooth and hassle free shopping experience. It is my duty to assist the customers in need and de-escalate situations when needed, while communicating with them.

 **Community Service**

While we all have a social duty to perform, I am happy to be a part of an initiative, where I provide free tuitions to the students who are in need and from economically unstable background from 2020.