

MAYUM MAITY

CONTACT

📍 368, NANDANKANAN WEST, DANKUNI,
HOOGHLY, PIN: 712311

☎ 9163080929

✉ mayum4friends@outlook.com

OBJECTIVE

The primary objective is to become associated with an organization, where I can utilise my skills and gain further experience while enhancing the organization's productivity and reputation.

SKILLS

- COMPUTER OPERATIONS
- COMMUNICATION
- ADAPTIVE
- QUICK LEARNER
- COOPERATIVE

LANGUAGE

- ✓ English
- ✓ Hindi
- ✓ Bengali

INTERESTS

- Reading books
- Learning from available resources about various current affairs
- Gardening

INTRODUCTION

A self motivated and persistent B.Sc. Graduate with basic knowledge in computer operations, searching for an opportunity to test myself in real world scenarios and grow from them while learning constantly.

EDUCATION

📍 **SHREE RAMKRISHNA SISHU TIRTHA**
MADHYAMIK

📍 **GARALGACHA HIGH SCHOOL**
HIGHER SECONDARY

📍 **CALCUTTA UNIVERSITY**
GRADUATION

EXPERIENCE

📍 **SELF EMPLOYED** **2018 - 2023**
PRIVATE TUTOR

Worked as a private tutor for B.Sc. Graduate students. Also provided free tuition classes to those who are in need from 2020, as part of community service.

📍 **Tech Mahindra** **2023 - Present**
CSA at FLIPKART (Chat Blended)
Customer Service Associate at Tech Mahindra, in Flipkart Chat Blended process.

PROJECTS

📍 **CSA FLIPKART**
Working currently as an associate analyst in Flipkart Chat Blended process, where I get to interact with different set of people from various background. As part of the process, my primary goal is to make sure that our customers can get a smooth and hassle free shopping experience. It is my duty to assist the customers in need and de-escalate situations when needed, while communicating with them.

📍 **Community Service**
While we all have a social duty to perform, I am happy to be a part of an initiative, where I provide free tuitions to the students who are in need and from economically unstable background from 2020.