

# SOUMIK SEN

+91 8100635183

sensoumik29@gmail.com

[LinkedIn](#)

## OBJECTIVE

Creative and confident to come up with new and unique ideas. Extremely motivated to get updated and learn new skills and grow professionally. Smart and hardworking. Dedicated and responsive towards work and tasks assigned.

## EDUCATION

### Bachelor of Technology (B.Tech)

#### Computer Science

#### JIS University, Kolkata

Aug 2018 - Jun 2022

- CGPA: 7.7/10

## TECHNICAL SKILLS

1. C
2. Python
3. Machine Learning
4. Cloud Computing
5. Generative AI
6. Microsoft Office

## SKILLS

1. Communication
2. Creative Thinking
3. Problem Solving
4. Attention to Detail
5. Accuracy
6. Teamwork

## EXPERIENCE

### Operations - Executive

Startek Aegis. | Kolkata, India Apr 2023 - Oct 2023

- Communicated with customers to ensure product understanding, answer questions and facilitate conflict resolutions.
- Helped an average of 70 customers every day with a positive attitude and focus on customer satisfaction.
- Maintained a clean and orderly store by continuously organizing displays and proactively addressing areas that needed restructuring.

### Operations - Representative

Concentrix. (Account- Coinbase) | Kolkata, India Dec 2023 - Jul 2024

- Assisted users through chat support, helping them with queries related to cryptocurrency transactions, account security, platform navigation and resolving any issues they faced during their interactions with the platform.
- Managed multiple chat conversations simultaneously, improving time management and multitasking skills.
- Resolved complex issues like transaction discrepancies and account security concerns with attention to detail.
- Gained in-depth knowledge of blockchain technology, digital wallets and the crypto ecosystem.

- Maintained balance between quick response times and delivering high quality service to meet key performance indicators.
- Adhered to strict security protocols and compliance measures, essential in the financial services and cryptocurrency sectors.

## **PROJECT**

### **Fake News Detection using ML**

- The main objective behind the project was to create a model such that it can determine that a particular news/articles is/are true or fake with a certain dataset.
- Four ML classifiers - Logistic Regression, Decision Tree, Gradient Boosting and Random Forest were used and at the end of the code a manual testing function has been used such that the input shall be user given input.
- Firstly, the test, train and validation data has been read followed by tokenization after which a textbook exploratory data analysis for understanding the dataset and cleaning is done.
- After, feature extraction and assortment of selection methods has been facilitated. The extracted features are then fed into different classifiers.
- Each of the extracted features has been used in all the classifiers and as a result after providing an user input news or article, the classifier determines if it is true or fake as the required output.

## **CERTIFICATIONS**

- **Introduction to Machine Learning | Duke University. Platform - Coursera | Mar 2022 - May 2022**
- **Software Engineering Job Simulation | Goldman Sachs. Platform - Forage | Oct 2024**
- **Data Analytics and Visualization Job Simulation | Accenture. Platform - Forage | Oct 2024**