

# SUBHASISH CHATTERJEE

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## PERSONAL SUMMARY

Enthusiastic and adaptable fresher with strong communication skills and a quick learning ability. Eager to apply academic knowledge and technical skills in a professional environment, with a commitment to delivering results and growing within the industry. Known for a positive attitude, attention to detail, and a proactive approach to problem-solving. Personable and dedicated customer service representative with extensive experience in industry. Solid team player with upbeat, positive attitude and proven skill in establishing rapport with clients. Motivated to maintain customer satisfaction and contribute to company success. Articulate, enthusiastic and results-oriented with demonstrated passion for building relationships, cultivating partnerships and growing businesses.

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## EXPERIENCE

**Customer Care Executive, 06/2024 - 08/2024**

**Conneqt Business Solutions Limited - Kolkata, India**

- Addressed customer questions and concerns regarding products and services.
  - Mediated conflicts between employees and facilitated effective resolutions to disputes.
  - Consulted with customers regarding needs and addressed concerns.
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## EDUCATION

Bachelor in Commerce, Accounts, 09/2024

**Acharya Girish Chandra Bose College - Kolkata , India**

**CGPA: 6.8**

Higher Secondary, WBCHSE, 05/2021

**Uttarpara Model High School - Uttarpara , India**

**Percentage : 77.8%**

Secondary, WBBSE, 05/2019

**Uttarpara Model High School - Uttarpara , India**

**Percentage : 71.60%**

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## LANGUAGES

- Hindi
- Bengali
- English



## CONTACT

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## SKILLS

- Proficient in MS Excel , MS Word
- Verbal and written communication
- Customer Interaction
- Teamwork