PRITAM BOSE

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Summary

Experienced Fraud Analyst with a proven track record at SBI Card in Gurugram, India, specialising in transactional data analysis to detect fraudulent activities. Demonstrated expertise in monitoring customer accounts, updating fraud strategies, and managing sensitive information with confidentiality. Previous roles as a Representative at SM Rolling FX and Hi-tech Animation Pvt. Ltd. Involved developing strong client relationships and enhancing communication efficiency. Proficient in implementing effective fraud detection methods, utilising complex Excel features, and optimising processes through efficient decision-making. Career goal: to leverage investigative skills and analytical mindset to drive operational excellence in fraud prevention.

Experience

Fraud Analyst   15th April 2024 to I currently work here
SBI Card   Gurugram, India

- Analysed transactional data to identify patterns indicative of fraudulent activity, enhancing Detection capabilities.
- Monitored customer accounts for irregular spending patterns, promptly freezing accounts To prevent further unauthorised transactions.
- Managed sensitive informatics strategies to improve operational and financial company benefits and customer trust.

Representative   5th June 2023 to 30th November 2023
S M Rolling   Pune, India

- Achieved positive and longstanding relationships with few core clients (e.g., Netflix).
- Coordinated with the team members to organise client meetings, improving communication efficiency.
- Worked in diverse cultural environments, adapting communication and project management techniques to suit international teams and clients.

Representative   16th August 2022 to 22nd May 2023
Hi-tech Animation Pvt. Ltd.   Kolkata, India

- Actively collaborated with the domestic project team to ensure smooth communication between departments and clients.
- Assisted in the coordination and execution of animation project deliverables, ensuring adherence to timelines and quality standards.

Skills

- Implemented effective fraud detection methods
- Excelled in communication across various channels
- Managed client interactions to ensure smooth project flow
- Demonstrated strong investigative mindset
- Effectively managed time to enhance productivity
- Utilized complex Excel features effectively
- Optimized processes through efficient decision-making

Education

Master's in Film Studies (M.A) (2019 – West Bengal State University)
G.P.A – 60.60% 1ST Class

Bachelor's in Journalism & Mass Communication (B.A) (2017 - West Bengal State University)
G.P.A – 60.88% 1st Class

High Secondary (Arts) (2014- West Bengal Council of Higher Secondary Education)
G.P.A – 61.80% 1st Class

Secondary (2012 – West Bengal Board of Secondary Education)
G.P.A – 54.27 2nd Class

Personal Information

- Date of birth: 10/31/95
- Gender: Male
- Nationality: Indian
- Marital status: Single
- Languages- Bengali , English, Hindi

Declaration

I hereby declare that all the information provided here stand true to the best of my knowledge. I shall be ever grateful to you, if you kindly consider my application and provide me an opportunity to serve in your esteemed organization.

Place :

Date :