

Background Verification Form

Company name: AML Rightsource India Pvt Ltd - AMRSN 2025 Purpose of Application: NORMAL BGV(EMPLOYMENT)

Applicant's CV

AMAN GOYAL
CUSTOMER SERVICE AND
SENIOR OPERATIONS
ANALYST

Key Skills

- Process Improvement
- Process Training
- Fraud Detection
- Root Cause Analysis
- SLA Management
- QOP Preparation
- AML Compliance
- KYC Verification
- Banking Operations
- Microsoft Office Suite
- Client Onboarding

Certification

- SE SCT English Certificate
- 75/100 (C2 Proficient)

Languages

- English
- Hindi

Hobbies

- Reading

- Watching Football
- Sketching

PHONE : (+91) 9812538624
EMAIL : amangoyal1203@gmail.co
LOCATION : GURUGRAM, INDIA
EXPERIENCE : 2 Years 1 Month

Profile Summary

Detail-oriented Analyst with 2 Years of expertise at understanding risk management through First Line attention to detail and adherence to quality norms. Upholding regulatory guidelines for KYC, CDD and Sanctions with Bank of Regulatory AML, regarding customers through digital and non-digital means.

Work Experience

Customer Service And Senior Operations Analyst

NetWest Group

10/2022 - Present

Role and Responsibilities

- Understanding risk management through First Line attention to detail and adherence to quality norms.
- Upholding regulatory guidelines for KYC, CDD and Sanctions with Bank of Regulatory AML, regarding customers through digital and non-digital means.
- Utilized Microsoft Excel for publishing MI Reports for customer queries and complaints resolution, resulting in a 25% reduction in transaction processing time.
- Established working relationship with customer support and automation solution offering.

- Streamlined task prioritization and workflow management for the team, ensured all assignments were completed within SLA, maintaining quality support and customer satisfaction.
- Engaging with complaints specialist team as liaison for customer queries and complaints resolution.
- Participated in cross-process training sessions for supporting during high volume scenarios.

Key Skills

- Attention to Detail, Fraud detection and Quality Assurance
- Process Automation and Improvement
- Workflow Management and Task Prioritization
- Problem-Solving and Analytical Thinking
- Teamwork and Collaboration (Written and Verbal)

Technical Skills

- Microsoft Office Suite (Excel, PowerPoint, Outlook)
- Data Analysis
- Process Improvement Methodologies
- Agile Methodologies
- Risk Management

Customer Service and Operations Analyst

NetWest Group

02/2019 - 10/2022

Education

B.Com - Commerce

2016

University of Delhi, Delhi

Govt ID #1

आयकर विभाग
INCOME TAX DEPARTMENT
AMAN GOYAL
RAKESH GOYAL
15/05/1997
Permanent Account Number
BSFPG0318B
Signature


सत्यमेव जयते

भारत सरकार
GOVT. OF INDIA




05092015

Personal Information

Full Name	Aman Goyal
Former Name / Maiden Name	N/A
Mobile Number	9812538624
Father's Name	Rakesh Goyal
Spouse's Name	N/A
Date of Birth	1997-05-15
Gender	male
Aadhar Card Number	N/A
Pan Card Number	N/A
Nationality	Indian
Marital Status	Single

Permanent Address

Permanent Address	House no. 399
Pin Code	124507
Mobile Number	9812538624
Current State	Haryana
Current Landmark	Near City Palace Bahadurgarh
Current Address Stay No.	N/A
Nearest Police Station	SEC-6 BAHADURGARH

Current Address

Current Address	House no. 399
Pin Code	124507
Mobile Number	9812538624
Current State	Haryana
Current Landmark	Near City Palace Bahadurgarh
Current Address Stay No.	N/A
Nearest Police Station	SEC-6 BAHADURGARH

LATEST EMPLOYMENT 1

I am a Fresher and do not have any prior employment experience	
Name of the Employer:	Natwest Digital Services India Pvt Ltd
Job Location:	Gurugram
Employee ID:	8105886
Designation:	Customer Service and Operations Analyst
UAN Number:	101433139028
From Date:	2019-03-11
To Date:	2025-04-28
Name of the Reporting Manager:	Sunil Kumar Singh
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	Better Learning Opportunities
HR Name:	
HR Contact No:	
HR Email ID:	in.hr.people.services.asia@natwest.com
Last Salary Drawn:	44736
Position Type:	permanent
Agency Details:	
Resignation Acceptance	1
Relieving Letter	
Latest 3 months pay slip	1

[Click to open the file](#)

[Click to open the file](#)

[Click to open the file](#)

[Click to open the file](#)

EX EMPLOYMENT 2

I haven't done my EX-EMPLOYMENT-2	1
Name of the Employer:	
Job Location:	
Employee ID:	
Designation:	
UAN Number:	
From Date:	
To Date:	
Name of the Reporting Manager:	
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	
HR Name:	
HR Contact No:	
HR Email ID:	
Last Salary Drawn:	
Position Type:	
Agency Details:	
Resignation Acceptance	
Relieving Letter	
Latest 3 months pay slip	

PREVIOUS EMPLOYMENT 3

I haven't done my PREVIOUS EMPLOYMENT 3	1
Name of the Employer:	
Job Location:	
Employee ID:	
Designation:	
UAN Number:	
From Date:	
To Date:	
Name of the Reporting Manager:	
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	
HR Name:	
HR Contact No:	
HR Email ID:	
Last Salary Drawn:	
Position Type:	
Agency Details:	
Resignation Acceptance	
Relieving Letter	
Latest 3 months pay slip	

PREVIOUS EMPLOYMENT 4

I haven't done my PREVIOUS EMPLOYMENT 4	1
Name of the Employer:	
Job Location:	
Employee ID:	
Designation:	
UAN Number:	
From Date:	
To Date:	
Name of the Reporting Manager:	
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	
HR Name:	
HR Contact No:	
HR Email ID:	
Last Salary Drawn:	
Position Type:	
Agency Details:	
Resignation Acceptance	
Relieving Letter	
Latest 3 months pay slip	

PREVIOUS EMPLOYMENT 5

I haven't done my PREVIOUS EMPLOYMENT 5	1
Name of the Employer:	
Job Location:	
Employee ID:	
Designation:	
UAN Number:	
From Date:	
To Date:	
Name of the Reporting Manager:	
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	
HR Name:	
HR Contact No:	
HR Email ID:	
Last Salary Drawn:	
Position Type:	
Agency Details:	
Resignation Acceptance	
Relieving Letter	
Latest 3 months pay slip	

POST GRADUATION

I haven't done my Post Graduation	1
College Name:	
College Location:	
University Name:	
Major / Specialisation	
Course / Qualification:	
Part Time/ Full Time:	
Roll Number / Register Number:	
From:	
To:	
Marksheet	
Provisional Certificate / Diploma / Other Certificates	
Degree Certificate	

GRADUATION

I haven't done my Graduation	
College Name:	School of Open Learning
College Location:	Delhi
University Name:	University of Delhi
Major / Specialisation	Commerce
Course / Qualification:	B.Com.(H)
Part Time/ Full Time:	full_time
Roll Number / Register Number:	14-1-05-002050
From:	2014-07-01
To:	2018-08-10
Marksheet	1
Provisional Certificate / Diploma / Other Certificates	1
Degree Certificate	

[Click to open the file](#)

[Click to open the file](#)

12TH STANDARD

I haven't done my 12th Standard	
School Name/College Name:	Shri Rama Bharti Public School
School Location:	Bahadurgarh
Board Name/University Name:	CBSE
Major Subjects	Accountancy, Business Studies, Economics
Course / Qualification:	Senior School Certificate Examination
Part Time/ Full Time:	full_time
Roll Number / Register Number:	2605299
From:	2013-04-01
To:	2014-05-28
Marksheet	1

क्रम संख्या /
S.No. SSCE / 2014/

292170

केन्द्रीय माध्यमिक शिक्षा बोर्ड
CENTRAL BOARD OF SECONDARY EDUCATION

अंक विवरणिका MARKS STATEMENT

सीनियर स्कूल सर्टिफिकेट परीक्षा, 2014

ALL INDIA

SENIOR SCHOOL CERTIFICATE EXAMINATION, 2014

नाम Name

AMAN GOYAL

अनुक्रमांक Roll No. 2805277

माता/पिता/संरक्षक का नाम

SONIA GOYAL / RAKESH GOYAL

Mother's/Father's/Guardian's Name

विद्यालय School

20057 SH RAMA BHARTI HIGH SCH BAHADURGARH JHAJJAR HRY.

विषय कोड SUB. CODE	विषय SUBJECT	प्राप्तांक MARKS OBTAINED				स्थितीय ग्रेड POSITIONAL GRADE
		लि. TH	पै. PR	योग TOTAL	योग शब्दों में TOTAL IN WORDS	
301	ENGLISH CORE	093	XXX	093	NINETY THREE	A1
041	MATHEMATICS	070	XXX	070	SEVENTY	B2
055	ACCOUNTANCY	071	020	091	NINETY ONE	A1
054	BUSINESS STUDIES	085	010	095	NINETY FIVE	A1
030	ECONOMICS	083	XXX	083	EIGHTY THREE	A2
048	PHYSICAL EDUCATION	048	029	077	SEVENTY SEVEN	B2
500	WORK EXPERIENCE					A2
502	PHY & HEALTH EDUCA					A2
503	GENERAL STUDIES					A1

संक्षिप्तियों का अर्थ : Abbreviations

AB : विषय में अनुपस्थित Absent in the Subject

परिणाम Result

PASS

EX : छूट-प्राप्त Exempted

FP : प्रयोगात्मक में असफल Fail in Practical

FT : लिखित में असफल Fail in Theory

दिल्ली Delhi

दिनांक Dated

28/05/2014

परीक्षा नियंत्रक
Controller of Examinations

PROFESSIONAL REFERENCE 1

Name of the Person:	Ritu Jaswani
Designation:	Analyst
Contact No:	7905147607
Email ID:	ritujaswani26.rj@gmail.com
Name of the Organisation:	Natwest Digital Services India Pvt Ltd

PROFESSIONAL REFERENCE 2

Name of the Person:	Ashmeet Singh Sawhney
Designation:	Analyst
Contact No:	9910338131
Email ID:	ashmeet.singh009@gmail.com
Name of the Organisation:	Natwest Digital Services India Pvt Ltd

GRADUATION	
University / Institute Name	University of Delhi
Course	B.com (H)
Specialization Major	N/A
Start Date	2014-07-01
End Date	2018-08-10
Gap Status	0 years and 2 months

Correspondence Graduation Details

Correspondence	University/Institute Name	Course	Specialization Major	Start Date	End Date
Correspondence Graduation 1	N/A	N/A	N/A	N/A	N/A

SENIOR SECONDARY

SENIOR SECONDARY

School Name	Shri Rama Bharti Public School
Start Date	2013-04-01
End Date	2014-05-28
Gap Status	0 years and 11 months

SECONDARY	
School Name	Shri Rama Bharti Public School
Start Date	2011-04-01
End Date	2012-05-24

Employment Deails	
Years of Experience	6
No of Employment	1

Employment (1)	
Employment Type	employed
Start Date	2019-03-11
End Date	2025-04-28

Declaration and Authorization

I hereby authorize GoldQuest Global HR Services Private Limited and its representative to verify information provided in my application for employment and this employee background verification form, and to conduct enquiries as may be necessary, at the company's discretion. I authorize all persons who may have information relevant to this enquiry to disclose it to GoldQuest Global HR Services Pvt Ltd or its representative. I release all persons from liability on account of such disclosure. I confirm that the above information is correct to the best of my knowledge. I agree that in the event of my obtaining employment, my probationary appointment, confirmation as well as continued employment in the services of the company are subject to clearance of medical test and background verification check done by the company.

Name	
Date	

Attach Signature.

A handwritten signature in black ink on a light blue background. The signature is stylized and appears to be 'Anand' followed by a long horizontal stroke and a dot.

Documents (Mandatory)

Education	Employment	Government ID / Address Proof
Photocopy of degree certificate and final mark sheet of all examinations.	Photocopy of relieving / experience letter for each employer mentioned in the form.	Aadhaar Card / Bank Passbook / Passport Copy / Driving License / Voter ID.

NOTE: If you experience any issues or difficulties with submitting the form, please take screenshots of all pages, including attachments and error messages, and email them to onboarding@goldquestglobal.in. Additionally, you can reach out to us at onboarding@goldquestglobal.in.