

ANCHAL GUPTA

Support Analyst

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SUMMARY

I am a skilled professional specializing in AML and due diligence, dedicated to ensuring compliance and operational efficiency. With a strong foundation in managing client data and a background in fraud investigation and transaction monitoring, I am eager to contribute to mitigating money laundering risks globally. My analytical skills and commitment to continuous learning position me to make a significant impact in the field.

EXPERIENCE

Support Analyst

Teksystems Global Services Private Limited deployed at American Express

10/2024 - 04/2025

A global provider of IT services focused on staffing and consulting

- Investigated fraud referrals and performed research to minimize risk and resolve inquiries
- Reduced false positive alerts through effective implementation of risk-based monitoring systems
- Performed ongoing reviews of customer accounts, identifying changes in behavior indicative of potential money laundering risks
- Reviewed and analyzed alerts generated by the bank's detection systems
- Made informed decisions on whether an alert is suspicious or not suspicious according to company policies
- Documented the decision-making process for each alert clearly
- Escalated suspicious alerts to the Level 2 Investigation team for further review
- Reported to regulatory bodies like FIU and FINCEN
- Stayed updated with the latest trends and patterns in financial crimes

Process Developer

Genpact India Pvt. Ltd

02/2022 - 08/2024

A global professional services firm focusing on business process management

- Worked in different projects including Transaction Monitoring Process (TMP), Unusual Matter Report (UMR), SAR Filing
- Conducted Enhanced Customer Due Diligence, Transaction Monitoring, Screening, and SAR Filing
- Detected and escalated transactions sent by frontline managers from the bank branches
- Supported onshore (client) team to deliver training sessions with the offshore team
- Conducted trainings for new hires and assisted in their quality control
- Managed triage and reports of the team
- Joined as Process Associate and got promoted as a Process Developer

STRENGTHS

AML and Analytical Skills

Proficient in analytics and AML processes, with strong skills in transaction monitoring

KEY ACHIEVEMENTS

Career Advancement

Achieved promotion from Process Associate to Process Developer at Genpact India

SKILLS

AML Citrix Lexis Nexis

Transaction Monitoring

Analytical skills Excel

EXPERIENCE

Sales Executive

Naveen Tradings

11/2020 - 12/2021

Tour and Travel

- Conducting market research to identify selling possibilities and evaluate customer needs.
- Actively seeking out new sales opportunities through cold calling, networking and social media
- Setting up meetings with potential clients and listening to their wishes and concerns

EDUCATION

B.Sc. (PASS) Home Science

Institute of Home Economics, Delhi University

08/2017 - 06/2020

12th Commerce

Modern Public School, Bhiwadi

04/2016 - 04/2017

10th

Modern Public School, Bhiwadi

04/2014 - 03/2015