

ABHISHEK KUMAR

RZ-33, Old Rajapuri, Uttam Nagar, New Delhi, 110059

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OBJECTIVE

Motivated and dependable professional with 3+ years of experience in customer service, content operations, and quality analysis. Known for unwavering dedication, adaptability, and delivering consistent results even in high-pressure environments. Now seeking a full-time, on-site role in Delhi/NCR to contribute meaningfully to a dynamic organization while rebuilding personal and professional momentum.

EXPERIENCE

Fresher.

EDUCATION

Bachelor of Arts – Delhi University (DCAC), 2021

Senior Secondary – Venkateshwar International School, Dwarka, 2018

SKILLS

- Customer Support (Voice/Non-Voice)
- Order Management
- Content Structuring & Editing
- AI Annotation & Prompt Writing
- Critical Thinking
- Time Management
- Team Collaboration
- Stress Handling in Fast-Paced Environments

TECH & LANGUAGES

- Tools: CRM systems , KYC Tools
- Languages: English & Hindi

AVAILABILITY

- Can join immediately
- Open to rotational shifts, night shifts, and 24/7 environments