

Ashutosh Rawat

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Summary

Highly motivated and detail-oriented fraud analyst with extensive experience in fraud strategy and analysis. Proven ability to identify investigate and resolve fraud issues while maintaining a high level of accuracy and Data integrity

Experience

TELUS Digital | Noida

Fraud Analyst | 03/2024 - 05/2025

- Monitored high-risk transactions and analyzed customer behavior to detect fraudulent activities.
- Investigated account takeovers, chargebacks, and unusual purchase patterns.
- Reviewed and verified customer documentation to prevent identity theft and account takeover attempts.
- Documented all investigative findings in a clear, concise manner for senior management review.
- Trained new analysts on fraud detection tools, techniques, and best practices, fostering a knowledgeable team environment.

Teleperformance | Jaipur

Fraud Associate | 03/2023 -02/2024

- Monitored customer account activities to detect suspicious behavior.
- Executed account block procedures promptly to mitigate potential fraud.
- Coordinated with internal teams to verify customer identity before unblocking accounts.
- Documented all account actions to ensure compliance with risk management protocols.

Skills

Fraud Investigation & Prevention , Anti-Money Laundering (AML) & Know Your Customer (KYC), Transaction Monitoring & Risk Analysis, Customer Due Diligence (CDD) & Enhanced Due Diligence (EDD), Suspicious Activity Reporting (SAR), Financial Crime Investigation, Account takeover (ATO)

Education

Sri Dev Suman Uttarakhand University | Uttarakhand

B.Sc. Agriculture | 07/2023

Languages

English, Hindi

Certificates

Financial Crime : Processes & Technology