

Dated: 90/01/2018

A-91 Bharat Vihar
Dwarka Sector-15
Kakrola, ND-110078

Private and Confidential

LETTER OF APPOINTMENT

Dear Mamai Kumar

Subsequent to our meetings, and on behalf of Convergys India Services Private Limited ("Convergys"), we are pleased to offer you an appointment to the post of SA - II at the Convergys facility at Gurgaon, on following terms and conditions. Your compensation and benefits are detailed in the attached Annexure 'A'.

Appointment

1. Your initial place of work will be Gurgaon. However, your services are transferable to any other facility or office of Convergys or any subsidiary or associate company of Convergys, whether in existence or coming into existence hereafter. You are also liable to be sent on deputation for service at any place and in any company in which Convergys or its parent company may have an interest. Such transfer / deputation will be in accordance with Convergys' policies in force from time to time.
2. Your appointment with Convergys is effective from 25/01/2018 (the "Joining Date") on which date you are required to report to work at the Human Resource Office at the Convergys location specified in Clause 1. If the Joining Date is not suitable, please contact Convergys immediately to seek an alternate date. Please note that your employment stands terminated if you do not notify Convergys of your acceptance of the terms hereof or you are unable to join on the Joining Date, unless the Joining Date is extended, and such extension is communicated to you in writing. Convergys holds the rights to modify (pre-pone or Post pone) your Joining Date as per business requirement without your consent.
3. Prior to joining Convergys, you will ensure that you are free from any contractual restrictions preventing you from accepting appointment with Convergys or starting work on the Joining Date. You hereby specifically confirm that your performance of the provisions of this Letter of Appointment shall not breach and / or constitute a breach of your obligations to any other person or entity and you have not and will not, at any time hereafter, enter into any oral or written agreement in conflict with the provisions of this Letter of Appointment.


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Convergys India Services Private Limited

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