

Background Verification Form

Company name: AML Rightsource India Pvt Ltd - AMRSN 2025 Purpose of Application: NORMAL BGV(EMPLOYMENT)

Applicant's CV

<h1>Manoj Kumar</h1> <h2>Senior Fraud Analyst</h2>		
Personal Information <ul style="list-style-type: none"> 📧 kumar.manoj@gmail.com 📍 T-50 4RD FL, B, BHAMIDEI BHAGAT SENGH APT., SECTOR-14 DOWRAKA, VILAS MALL, 110078, Delhi (Ind) 📅 15 Aug 86 🇮🇳 India ☎ +9198979452 🌐 https://www.linkedin.com/in/manojkumar02620012 	Summary <p>Dynamic Senior Fraud Analyst with extensive experience at Sutherland Global Services, specializing in KYC compliance and Fraud Detection. Proven ability to assess risk and analyze customer activity, ensuring adherence to regulations. adept at report writing and delivering concise summaries, enhancing operational efficiency and client satisfaction. Strong analytical and communication skills drive success.</p>	
Keywords <div>fraud detection</div> <div>customer management</div> <div>transaction monitoring</div> <div>risk mitigation</div>	Professional Experience <div>Sutherland Global Services Gujarat</div> <div>25 Nov 24 - 11 May 25</div> <ul style="list-style-type: none"> For Key Bank Prepaid Cards, US North Market Background research on the requested individuals and their related associates in accordance with relevant SOPs Ensure compliance with KYC requirements, regulations, US standards Perform KYC Due Diligence, CDD processes for existing clients, and the fresh ones being onboarded Identify & assess risk for the client based on their risk level, auditing suspicious account activity report Meet the customer-specific requirements of all research and report writing into concise summaries with all relevant details Analyzing Customer Activity reports to prevent any fraudulent activity on the customer account handling 	
Abilities <div>Fraud Detection and Prevention</div> <div>Risk Assessment</div> <div>Data Analysis</div> <div>Risk Assessment</div> <div>Client Handling</div>		
Bachelor's Degree Financial Services <div>School of Business Management Administration New Delhi</div> <div>12 Jun 23 - 12 Nov 24</div> <ul style="list-style-type: none"> For Key Bank Prepaid Cards, US North Market Background research on the requested individuals and their related associates in accordance with relevant SOPs Ensure compliance with KYC requirements, regulations, US standards Perform KYC Due Diligence, CDD processes for existing clients, and the fresh ones being onboarded Identify & assess risk for the client based on their risk level, auditing suspicious account activity report Meet the customer-specific requirements of all research and report writing into concise summaries with all relevant details Analyzing Customer Activity reports to prevent any fraudulent activity on the customer account handling 		
Business Partner Financial Services <div>US Bank</div> <div>25 Jan 18 - 27 Feb 18</div> <ul style="list-style-type: none"> Provide exceptional customer service by addressing client inquiries, resolving issues, and ensuring overall satisfaction in-person, over the phone, and via email. Assist customers with customer management tasks, including account opening, closing, fund transfers, and balance inquiries. Process financial transactions accurately and efficiently, including deposits, withdrawals, and loan payments. Identify and resolve customer complaints in a timely manner, offering solutions and escalating when necessary. 		
Business Partner Banking and Finance <div>Deliverr Pvt Ltd Gujarat</div> <div>5 May 17 - 11 Sep 17</div> <ul style="list-style-type: none"> Working with clients' queries face-to-face, over the phone, and via email. Timely follow-up with team members/clients and monitoring of the teams performance Report Analysis: Checking the accuracy and frequency of report sharing with clients, root cause Review task for quality, ensuring adherence to operational procedures, planning, scheduling, analyzing and developing operational procedures and processes Dealing with clients' queries face-to-face, over the phone, and via email. 		
Business Partner Logistics <div>Avalto Beratsheim India Pvt. Ltd Gujarat</div> <div>20 Aug 13 - 12 Apr 15</div> <ul style="list-style-type: none"> Worked for British Airways on Pegasus, making changes to tickets for dates and destinations Handling First Class and Business Class passengers for their general queries related to legal advice, rules, and regulations of British Airways. Handling all the queries related to ticket cancellations/changes, and any other status of passengers. Handling all baggage-related queries due to flight delays and connections, ensuring their compensation, and adding and removing additional services such as extra bags, booking seats, food, and wheelchairs 		
Business Partner Customer Service Education and training <div>Indian School of Business Management Administration New Delhi</div> <div>15 Jan 15 - 24 Jun 17</div> <ul style="list-style-type: none"> Team Management Quality Assurance 		

Govt ID #1

[illegible]

Personal Information

Full Name	Manoj Kumar
Former Name / Maiden Name	N/A
Mobile Number	9899797452
Father's Name	Ram Dayal
Spouse's Name	Shilpa
Date of Birth	15-08-1986
Age	38 years 8 months
Gender	male
Alternative Mobile Number	8957718924
Aadhar Card Number	615120461127
Aadhar Card Number	9899797452
Pan Card Number	BAVPK8156K
Nationality	Indian
Marital Status	Married

Permanent Address

House no	FLAT NO-640 4th FL, SHAHEED BHAGAT SINGH APT
Street	DWARKA
District	SECTOR-14
City	New Delhi
State	Delhi
Pincode	110078

Current Address

House no	FLAT NO-640 4th FL, SHAHEED BHAGAT SINGH APT
Street	DWARKA
District	SECTOR-14
City	New Delhi
State	Delhi
Pincode	110078

LATEST EMPLOYMENT 1

I am a Fresher and do not have any prior employment experience	
Name of the Employer:	Sutherland Global Services
Job Location:	Mumbai (WFH)
Employee ID:	666094
Designation:	Senior fraud analyst
UAN Number:	100924639884
From Date:	12-11-2024
To Date:	11-05-2025
Name of the Reporting Manager:	Amir Hamza
Manager's Contact No:	7021914032
Manager's Contact Email:	khanamirhamzaanwaurddin.khan@sutherlandglobal.com
Reasons for leaving:	Better opportunity
HR Name:	Parvinder Saini
HR Contact No:	
HR Email ID:	parvinder.saini@sutherlandglobal.com
Last Salary Drawn:	42800.00
Position Type:	permanent
Agency Details:	
Resignation Acceptance	1
Relieving Letter	
Latest 3 months pay slip	1

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EX EMPLOYMENT 2

I haven't done my EX-EMPLOYMENT-2	
Name of the Employer:	Teleperformance Global pvt. Ltd
Job Location:	Gurgaon (WFH)
Employee ID:	200000000054703
Designation:	Senior Analyst
UAN Number:	100924639884
From Date:	12-06-2023
To Date:	10-11-2024
Name of the Reporting Manager:	Amir Hamza
Manager's Contact No:	7021914032
Manager's Contact Email:	khanamirhamzaanwaurddin.khan@sutherlandglobal.com
Reasons for leaving:	transitioned
HR Name:	Ishita Kapoor
HR Contact No:	8957987228
HR Email ID:	ishita.kapoor@teleperformance.com
Last Salary Drawn:	41200.00
Position Type:	Senior Analyst
Agency Details:	
Resignation Acceptance	1
Relieving Letter	1
Latest 3 months pay slip	1

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PREVIOUS EMPLOYMENT 3

I haven't done my PREVIOUS EMPLOYMENT 3	
Name of the Employer:	FIS Global Services
Job Location:	Gurgaon
Employee ID:	E5556755
Designation:	Team Member DX
UAN Number:	100924639884
From Date:	05-03-2018
To Date:	11-06-2023
Name of the Reporting Manager:	Nikita
Manager's Contact No:	7838081648
Manager's Contact Email:	Nikita.Nikita@fisglobal.com
Reasons for leaving:	Transitioned
HR Name:	Mitika
HR Contact No:	9873600267
HR Email ID:	Not Available@fisglobal.com
Last Salary Drawn:	34200.00
Position Type:	Senior Analyst
Agency Details:	
Resignation Acceptance	0
Relieving Letter	1
Latest 3 months pay slip	

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PREVIOUS EMPLOYMENT 4

I haven't done my PREVIOUS EMPLOYMENT 4	
Name of the Employer:	CONVERGYS INDIA SERVICES PRIVATE LIMITED
Job Location:	Gurgoan
Employee ID:	NA
Designation:	Senior Analyst - II
UAN Number:	100924639884
From Date:	25-01-2018
To Date:	27-02-2018
Name of the Reporting Manager:	NA
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	Process ramp down
HR Name:	
HR Contact No:	
HR Email ID:	na
Last Salary Drawn:	00000
Position Type:	Associate
Agency Details:	
Resignation Acceptance	
Relieving Letter	
Latest 3 months pay slip	

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PREVIOUS EMPLOYMENT 5

I haven't done my PREVIOUS EMPLOYMENT 5	
Name of the Employer:	Delhivery Pvt. Ltd
Job Location:	Gurgaon
Employee ID:	SSN009387
Designation:	Associate
UAN Number:	100924639884
From Date:	05-05-2017
To Date:	11-09-2017
Name of the Reporting Manager:	NA
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	Better Opportunity
HR Name:	
HR Contact No:	
HR Email ID:	NA
Last Salary Drawn:	000000
Position Type:	Associate
Agency Details:	
Resignation Acceptance	
Relieving Letter	1
Latest 3 months pay slip	

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POST GRADUATION

I haven't done my Post Graduation	1
College Name:	
College Location:	
University Name:	
Major / Specialisation	
Course / Qualification:	
Part Time/ Full Time:	
Roll Number / Register Number:	
From:	
To:	
Marksheet	
Provisional Certificate / Diploma / Other Certificates	
Degree Certificate	

GRADUATION

I haven't done my Graduation	
College Name:	Indian School of Business Management & Administration
College Location:	New Delhi
University Name:	Indian School of Business Management & Administration
Major / Specialisation	Business Management
Course / Qualification:	Bachelors program in management studies
Part Time/ Full Time:	full_time
Roll Number / Register Number:	ISM MK 16011729
From:	15-01-2015
To:	24-01-2017
Marksheet	1
Provisional Certificate / Diploma / Other Certificates	1
Degree Certificate	1

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12TH STANDARD

I haven't done my 12th Standard	
School Name/College Name:	Govt. Boys Senior Secondary School
School Location:	New Delhi
Board Name/University Name:	CBSE
Major Subjects	English, Economy
Course / Qualification:	Passed
Part Time/ Full Time:	full_time
Roll Number / Register Number:	6653682
From:	01-06-2005
To:	01-06-2006
Marksheet	1

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PROFESSIONAL REFERENCE 1

Name of the Person:	Amir Pardhan
Designation:	Team Leader
Contact No:	6005376362
Email ID:	pardhanamitsingh54@gmail.com
Name of the Organisation:	Wipro Limited

PROFESSIONAL REFERENCE 2

Name of the Person:	Suraj Mattu
Designation:	Team Leader
Contact No:	08377945991
Email ID:	SurajMattu992@gmail.com
Name of the Organisation:	Wipro limited

GRADUATION	
University / Institute Name	Indian School Of Business Management & Administration
Course	Bachelors program in management studies
Specialization Major	Business Management
Start Date	2015-01-15
End Date	2017-01-24
Gap Status	45 years and 0 months

Correspondence Graduation Details

Correspondence	University/Institute Name	Course	Specialization Major	Start Date	End Date
Correspondence Graduation 1	N/A	N/A	N/A	N/A	N/A

SENIOR SECONDARY

SENIOR SECONDARY

School Name	N/A
Start Date	N/A
End Date	N/A
Gap Status	No Gap

SECONDARY	
School Name	Govt. Boys Senior Secondary School
Start Date	2005-06-01
End Date	2006-03-02

Employment Deails	
Years of Experience	
No of Employment	5

Employment (1)	
Employment Type	
Start Date	
End Date	

Employment (2)	
Employment Type	
Start Date	
End Date	

Employment (3)	
Employment Type	
Start Date	

Employment (3)	
End Date	

Employment (4)	
Employment Type	
Start Date	
End Date	

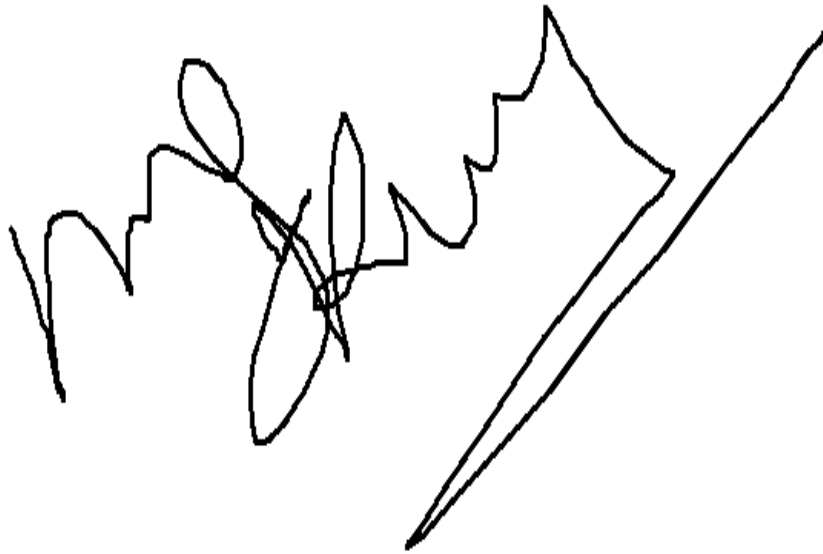
Employment (5)	
Employment Type	
Start Date	
End Date	

Declaration and Authorization

I hereby authorize GoldQuest Global HR Services Private Limited and its representative to verify information provided in my application for employment and this employee background verification form, and to conduct enquiries as may be necessary, at the company's discretion. I authorize all persons who may have information relevant to this enquiry to disclose it to GoldQuest Global HR Services Pvt Ltd or its representative. I release all persons from liability on account of such disclosure. I confirm that the above information is correct to the best of my knowledge. I agree that in the event of my obtaining employment, my probationary appointment, confirmation as well as continued employment in the services of the company are subject to clearance of medical test and background verification check done by the company.

Name	N/A	Date	01-01-1970
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Attach Signature.

A handwritten signature in black ink, consisting of stylized, overlapping loops and a long, sweeping diagonal stroke extending from the bottom right towards the center.

Documents (Mandatory)

Education	Employment	Government ID / Address Proof
Photocopy of degree certificate and final mark sheet of all examinations.	Photocopy of relieving / experience letter for each employer mentioned in the form.	Aadhaar Card / Bank Passbook / Passport Copy / Driving License / Voter ID.

NOTE: If you experience any issues or difficulties with submitting the form, please take screenshots of all pages, including attachments and error messages, and email them to onboarding@goldquestglobal.in. Additionally, you can reach out to us at onboarding@goldquestglobal.in.