

Background Verification Form

Company name: AML Rightsource India Pvt Ltd - AMRSN 2025 Purpose of Application: NORMAL BGV(EMPLOYMENT)

Applicant's CV

Manoj Kumar

Senior Fraud Analyst

Personal Information

■ iankm999@gmail.com
FLAT NO-640 4th FL, SHAHEED BHAGAT SINGH APT, SECTOR-14 DWARKA, NR VEGAS MALL, 110078, DELHI (India)
15 Aug 86
Male
India
9899979452
<https://www.linkedin.com/in/monjikumar03070212>

Keywords

Fraud detection, KYC, stakeholder management, Transaction monitoring, risk mitigation

Abilities

Fraud Detection and Prevention, Stakeholder Management, Data Analysis, Risk Assessment, Client Handling

Summary

Dynamic Senior Fraud Analyst with extensive experience at Sutherland Global Services, specializing in KYC compliance and fraud detection. Proven ability to assess risk and identify potential threats, develop and implement risk mitigation strategies, and deliver concise summaries, enhancing operational efficiency and client satisfaction. Strong analytical and communication skills drive success.

Professional experience

Senior Fraud Analyst 12 Nov 24 - 11 May 25

- For key Bank Prepaid Cards, US North Market: Dynamic research on the requested individuals and their related associates in accordance with relevant SDRs
- Perform KYC Due Diligence, CDD processes for existing clients and the fresh ones being onboarded
- Identify risk for the client based on their risk level, auditing suspicious account activity report
- Meet the customer-specific requirements of all research and report writing into concise summaries with all relevant details
- Adhere to strict compliance requirements to prevent any fraudulent activity on the customer account handling

Business or sector: Financial Services

Senior Fraud Analyst 12 Jun 23 - 12 Nov 24

- For key Bank Prepaid Cards, US North Market: Dynamic research on the requested individuals and their related associates in accordance with relevant SDRs
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Business or sector: Financial Services

Senior Fraud Analyst 12 Jun 23 - 12 Nov 24

- For key Bank Prepaid Cards, US North Market: Dynamic research on the requested individuals and their related associates in accordance with relevant SDRs
- Perform KYC Due Diligence, CDD processes for existing clients and the fresh ones being onboarded
- Identify risk for the client based on their risk level, auditing suspicious account activity report
- Meet the customer-specific requirements of all research and report writing into concise summaries with all relevant details
- Adhere to strict compliance requirements to prevent any fraudulent activity on the customer account handling

Business or sector: Financial Services

Senior Analyst

FIS Global Limited | Gurugram

5 May 18 - 11 Jun 23

- For key Bank Prepaid Cards, US North Market: Dynamic research on the requested individuals and their related associates in accordance with relevant SDRs
- Ensure compliance with KYC requirements, including CDD processes for existing clients and the fresh ones being onboarded
- Identify risk for the client based on their risk level, auditing suspicious account activity report
- Meet the customer-specific requirements of all research and report writing into concise summaries with all relevant details
- Adhere to strict compliance requirements to prevent any fraudulent activity on the customer account handling

Business or sector: Financial Services

Senior Analyst

CONVERGENCE INNOVATION SERVICES PRIVATE LIMITED | Gurugram

25 Jun 18 - 27 Feb 18

- Provide exceptional customer service by addressing client inquiries, research requirements, and ensuring overall satisfaction in-person, over the phone, and via email.
- Assist in handling flight bookings, including account creation, changing flight bookings, and baggage inquiries.
- Process financial transactions accurately and efficiently, including deposits, withdrawals, and transfers.
- Identify and resolve customer complaints in a timely manner, offering solutions and escalating when necessary.

Business or sector: Banking and Finance

Analyst

Delhivery Pvt. Ltd | Gurugram

5 May 17 - 11 Sep 17

- Addressing client inquiries face-to-face, over the phone, and via email.
- Perform KYC Due Diligence, CDD processes for existing clients and the fresh ones being onboarded
- Identify risk for the client based on their risk level, auditing suspicious account activity report
- Meet the customer-specific requirements of all research and report writing into concise summaries with all relevant details
- Adhere to strict compliance requirements to prevent any fraudulent activity on the customer account handling

Business or sector: Banking and Finance

Key Account Manager

Quickdel Logistics Pvt. Ltd | Gurugram

23 Apr 15 - 21 May 17

- Provide exceptional customer service by addressing client inquiries, research requirements, and ensuring overall satisfaction in-person, over the phone, and via email.
- Assist in handling flight bookings, including account creation, changing flight bookings, and baggage inquiries.
- Process financial transactions accurately and efficiently, including deposits, withdrawals, and transfers.
- Identify and resolve customer complaints in a timely manner, offering solutions and escalating when necessary.

Business or sector: Customer Service

Customer Service Executive

Avvato Bertelsmann India Pvt. Ltd | Gurugram

20 Aug 13 - 12 Apr 15

- Work for British Airways on Pegasus, making changes to tickets for dates and times.
- Handling First Class and Business Class passengers for their general queries related to legal advice, and any other issues of passengers.
- Handling general queries related to ticket cancellations/changes, and any other issues of passengers.
- Handling general queries related to flight delays and connections, ensuring their compensation, and adding and removing additional services such as extra bags, booking seats, food, and wheelchairs.

Business or sector: Education

Bachelors Program in Management studies

Indian School of Business Management | New Delhi

15 Jan 15 - 24 Jan 17

Personal skills

Organisational / managerial skills

- Team Management
- Quality Assurance

Govt ID #1

 

भारत सरकार
Government of India

भारतीय विशिष्ट पहचान प्राधिकरण
Unique Identification Authority of India

नामांकन क्रमांक / Enrollment No.: 0000/00559/27194

To
मानव संपर्क
Manoj Kumar
RAM DAYAL
FLAT NO-640 4th FL,
SHRI SHAKTIGANGA SINGH APT.,
SECTOR-14 DWARKA,
N-110078, DELHI
VTC: Dwarka Sector - 14,
PO: N.S.I.T., Dwarka,
Dist: Delhi, Pin-110078,
Mobile: 9899979452

Signature Verified



आपका आधार क्रमांक / Your Aadhaar No. :
XXXX XXXX 1127
VID: 9100 3576 1539 9792

मेरा आधार, मेरी पहचान

 

आपका नाम: Manoj Kumar
जन्म दिन/DOB: 15/08/1986
पुरुष / MALE

आपका पहचान का प्रयोग के लालूकरण का उत्तम लाभ।
आपका पहचान का प्रयोग के लालूकरण का उत्तम लाभ।
आपका पहचान का प्रयोग के लालूकरण का उत्तम लाभ।

Aadhaar is proof of identity, not of citizenship or date of birth (DOB). DOB may be updated through Aadhaar number holder.

This Aadhaar letter should be verified through either online authentication, or download mAadhaar app or Aadhaar QR code scanning using mAadhaar or Aadhaar QR Scanner app available on www.uidai.gov.in.

Aadhaar is unique and secure.

Document to update name and address should be updated in Aadhaar after every 10 years from date of enrolment for Aadhaar.

Aadhaar helps you of various Government and Non-Government benefits.

Keep your mobile number and email id updated in Aadhaar.

Download mAadhaar app to avail of Aadhaar services.

Use the feature of Click/Unlock Aadhaar/biometrics to ensure Aadhaar is not misused.

Entities seeking Aadhaar are obligated to seek consent.

Address: FLAT NO-640 4th FL, SHAHEED BHAGAT SINGH APT, SECTOR-14 DWARKA, N-110078, DELHI, PIN-110078

XXXX XXXX 1127
VID: 9100 3576 1539 9792
Page 1947 | help@uidai.gov.in | www.uidai.gov.in

 

राज्यना / INFORMATION

आधार पहचान का प्रयोग है, जानकारीया या जनजीवनी का लाभ। जानकारीया

आधार आधार वाले का ज्ञानालयप्राप्ति का दायरा विवरण एवं जानकारी के जारी अनिवार्य प्राप्तीकरण के दायरा संबंधित विवरण वालों का दायरा या एप स्टोर व ऑफलाइन वेबसाइट पर उपलब्ध होने से व्यवसाय वर्तनी वाले द्वारा उपलब्ध करने वाले विवरण वाले का दायरा है।

आधार विवरण वाले का ज्ञानालयप्राप्ति के संबंधित विवरण वालों का दायरा है।

आधार विवरण वाले का ज्ञानालयप्राप्ति के संबंधित विवरण वालों का दायरा है।

आधार की मानव वाले सहायता लेने के लिए वापर्य है।

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Entities seeking Aadhaar are obligated to seek consent.

Address: FLAT NO-640 4th FL, SHAHEED BHAGAT SINGH APT, SECTOR-14 DWARKA, N-110078, DELHI, PIN-110078

XXXX XXXX 1127
VID: 9100 3576 1539 9792
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Personal Information

Full Name	Manoj Kumar
Former Name / Maiden Name	N/A
Mobile Number	9899797452
Father's Name	Ram Dayal
Spouse's Name	Shilpa
Date of Birth	15-08-1986
Age	38 years 8 months
Gender	male
Alternative Mobile Number	8957718924
Aadhar Card Number	615120461127
Aadhar Card Number	9899797452
Pan Card Number	BAVPK8156K
Nationality	Indian
Marital Status	Married

Permanent Address

House no	FLAT NO-640 4th FL, SHAHEED BHAGAT SINGH APT
Street	DWARKA
District	SECTOR-14
City	New Delhi
State	Delhi
Pincode	110078

Current Address

House no	FLAT NO-640 4th FL, SHAHEED BHAGAT SINGH APT
Street	DWARKA
District	SECTOR-14
City	New Delhi
State	Delhi
Pincode	110078

LATEST EMPLOYMENT 1

I am a Fresher and do not have any prior employment experience	
Name of the Employer:	Sutherland Global Services
Job Location:	Mumbai (WFH)
Employee ID:	666094
Designation:	Senior fraud analyst
UAN Number:	100924639884
From Date:	12-11-2024
To Date:	11-05-2025
Name of the Reporting Manager:	Amir Hamza
Manager's Contact No:	7021914032
Manager's Contact Email:	khanamirhamzaanwaurddin.khan@sutherlandglobal.com
Reasons for leaving:	Better opportunity
HR Name:	Parvinder Saini
HR Contact No:	
HR Email ID:	parvinder.saini@sutherlandglobal.com
Last Salary Drawn:	42800.00
Position Type:	permanent
Agency Details:	
Resignation Acceptance	1
Relieving Letter	
Latest 3 months pay slip	1

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EX EMPLOYMENT 2

I haven't done my EX-EMPLOYMENT-2	
Name of the Employer:	Teleperformance Global pvt. Ltd
Job Location:	Gurgaon (WFH)
Employee ID:	20000000054703
Designation:	Senior Analyst
UAN Number:	100924639884
From Date:	12-06-2023
To Date:	10-11-2024
Name of the Reporting Manager:	Amir Hamza
Manager's Contact No:	7021914032
Manager's Contact Email:	khanamirhamzaaanwaurddin.khan@sutherlandglobal.com
Reasons for leaving:	transitioned
HR Name:	Ishita Kapoor
HR Contact No:	8957987228
HR Email ID:	ishita.kapoor@teleperformance.com
Last Salary Drawn:	41200.00
Position Type:	Senior Analyst
Agency Details:	
Resignation Acceptance	1
Relieving Letter	1
Latest 3 months pay slip	1

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PREVIOUS EMPLOYMENT 3

I haven't done my PREVIOUS EMPLOYMENT 3	
Name of the Employer:	FIS Global Services
Job Location:	Gurgaon
Employee ID:	E5556755
Designation:	Team Member DX
UAN Number:	100924639884
From Date:	05-03-2018
To Date:	11-06-2023
Name of the Reporting Manager:	Nikita
Manager's Contact No:	7838081648
Manager's Contact Email:	Nikita.Nikita@fisglobal.com
Reasons for leaving:	Transitioned
HR Name:	Mitika
HR Contact No:	9873600267
HR Email ID:	Not Available@fisglobal.com
Last Salary Drawn:	34200.00
Position Type:	Senior Analyst
Agency Details:	
Resignation Acceptance	0
Relieving Letter	1
Latest 3 months pay slip	

Click to open the file

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PREVIOUS EMPLOYMENT 4

I haven't done my PREVIOUS EMPLOYMENT 4	
Name of the Employer:	CONVERGYS INDIA SERVICES PRIVATE LIMITED
Job Location:	Gurgoan
Employee ID:	NA
Designation:	Senior Analyst - II
UAN Number:	100924639884
From Date:	25-01-2018
To Date:	27-02-2018
Name of the Reporting Manager:	NA
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	Process ramp down
HR Name:	
HR Contact No:	
HR Email ID:	na
Last Salary Drawn:	00000
Position Type:	Associate
Agency Details:	
Resignation Acceptance	
Relieving Letter	
Latest 3 months pay slip	

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PREVIOUS EMPLOYMENT 5

I haven't done my PREVIOUS EMPLOYMENT 5	
Name of the Employer:	Delhivery Pvt. Ltd
Job Location:	Gurgaon
Employee ID:	SSN009387
Designation:	Associate
UAN Number:	100924639884
From Date:	05-05-2017
To Date:	11-09-2017
Name of the Reporting Manager:	NA
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	Better Opportunity
HR Name:	
HR Contact No:	
HR Email ID:	NA
Last Salary Drawn:	000000
Position Type:	Associate
Agency Details:	
Resignation Acceptance	
Relieving Letter	1
Latest 3 months pay slip	

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POST GRADUATION

I haven't done my Post Graduation	1
College Name:	
College Location:	
University Name:	
Major / Specialisation	
Course / Qualification:	
Part Time/ Full Time:	
Roll Number / Register Number:	
From:	
To:	
Marksheet	
Provisional Certificate / Diploma / Other Certificates	
Degree Certificate	

GRADUATION

I haven't done my Graduation	
College Name:	Indian School of Business Management & Administration
College Location:	New Delhi
University Name:	Indian School of Business Management & Administration
Major / Specialisation	Business Management
Course / Qualification:	Bachelors program in management studies
Part Time/ Full Time:	full_time
Roll Number / Register Number:	ISM MK 16011729
From:	15-01-2015
To:	24-01-2017
Marksheet	1
Provisional Certificate / Diploma / Other Certificates	1
Degree Certificate	1

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12TH STANDARD

I haven't done my 12th Standard	
School Name/College Name:	Govt. Boys Senior Secondary School
School Location:	New Delhi
Board Name/University Name:	CBSE
Major Subjects	English, Economy
Course / Qualification:	Passed
Part Time/ Full Time:	full_time
Roll Number / Register Number:	6653682
From:	01-06-2005
To:	01-06-2006
Marksheet	1

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PROFESSIONAL REFERENCE 1

Name of the Person:	Amir Pardhan
Designation:	Team Leader
Contact No:	6005376362
Email ID:	pardhanamitsingh54@gmail.com
Name of the Organisation:	Wipro Limited

PROFESSIONAL REFERENCE 2

Name of the Person:	Suraj Mattu
Designation:	Team Leader
Contact No:	08377945991
Email ID:	SurajMattu992@gmail.com
Name of the Organisation:	Wipro limited

GRADUATION

University / Institute Name	Indian School Of Business Management & Administration
Course	Bachelors program in management studies
Specialization Major	Business Management
Start Date	2015-01-15
End Date	2017-01-24
Gap Status	45 years and 0 months

Correspondence Graduation Details

Correspondence	University/Institute Name	Course	Specialization Major	Start Date	End Date
Correspondence Graduation 1	N/A	N/A	N/A	N/A	N/A

SENIOR SECONDARY

SENIOR SECONDARY

School Name	N/A
Start Date	N/A
End Date	N/A
Gap Status	No Gap

SECONDARY

School Name	Govt. Boys Senior Secondary School
Start Date	2005-06-01
End Date	2006-03-02

Employment Details

Years of Experience	
No of Employment	5

Employment (1)

Employment Type	
Start Date	
End Date	

Employment (2)

Employment Type	
Start Date	
End Date	

Employment (3)

Employment Type	
Start Date	

Employment (3)

End Date

Employment (4)

Employment Type

Start Date

End Date

Employment (5)

Employment Type

Start Date

End Date

Declaration and Authorization

I hereby authorize GoldQuest Global HR Services Private Limited and its representative to verify information provided in my application for employment and this employee background verification form, and to conduct enquiries as may be necessary, at the company's discretion. I authorize all persons who may have information relevant to this enquiry to disclose it to GoldQuest Global HR Services Pvt Ltd or its representative. I release all persons from liability on account of such disclosure. I confirm that the above information is correct to the best of my knowledge. I agree that in the event of my obtaining employment, my probationary appointment, confirmation as well as continued employment in the services of the company are subject to clearance of medical test and background verification check done by the company.

Name	N/A	Date	01-01-1970
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Attach Signature.

A handwritten signature in black ink, appearing to be a stylized form of the name "S. Suresh". The signature is composed of various loops and lines, with a prominent diagonal line extending from the bottom left towards the top right.

Documents (Mandatory)

Education	Employment	Government ID / Address Proof
Photocopy of degree certificate and final mark sheet of all examinations.	Photocopy of relieving / experience letter for each employer mentioned in the form.	Aadhaar Card / Bank Passbook / Passport Copy / Driving License / Voter ID.

NOTE: If you experience any issues or difficulties with submitting the form, please take screenshots of all pages, including attachments and error messages, and email them to onboarding@goldquestglobal.in. Additionally, you can reach out to us at onboarding@goldquestglobal.in.