

# Background Verification Form

Company name: AML Rightsource India Pvt Ltd - AMRSN 2025 Purpose of Application: NORMAL BGV(EMPLOYMENT)

## Applicant's CV

VISHAL KUMAR  
98XXXXXX141998@gmail.com  
098765432109876543210  
New Delhi, Delhi 110099

**Objective**  
My goal is to excel in an organization that values integrity, collaboration, and innovation. I am committed to leveraging my honesty, empathy, adaptability, and strong work ethic to maximize my potential. I aim to contribute positively, foster a positive culture, and create lasting value for the organization and its stakeholders, ultimately increasing profitability and ensuring a sustainable future.

**Experience**  
**Customer Service**  
Sr. Associate Technical Support  
National Institute of Technology  
Responsing to customer questions and complaints via phone, email, chat, or social media  
Providing timely and accurate information about products and services  
Resolving complaints and complaints within the agreed service level agreements (SLAs)  
Recording customer interactions  
Handling multiple customer interactions, including inquiries, resolutions, and follow-up  
Collaborating with other teams  
Working closely with other departments such as technical support, sales, or product development, to resolve customer issues  
**Teaching Assistant - Employability Academy**  
English Facilitator  
SAPL Institute  
Coordinate student records and tracked learning progress using Learning Management Systems (LMS)  
Act as a mentor, regularly connecting to students, addressing their academic, personal, and career needs  
Conducted awareness sessions for parents and students, highlighting course benefits and value  
Coordinated between mentors and students, facilitating effective communication regarding career and academic planning, and provided guidance and support aligned with students' interests  
Facilitated group discussions, fostering insightful conversations and critical thinking  
Encouraged individual and group presentations, developing confident communication and leadership skills  
Utilized multimedia tools (audio, video, interactive activities) to enhance classroom engagement and productivity

**Education**  
Bachelor of Arts  
Major in Political Science  
Delhi University  
GPA: 3.8/4.0

**Achievements & Awards**  
1. Best Branch: Recognized for achieving the lowest dropout rate in the entire zone for three consecutive months, demonstrating exceptional student retention strategies.  
2. Best Branch: Awarded for outstanding performance and operational excellence.  
3. Certificate of Honour: Completed the course with distinction, including high marks in English Language, Mathematics, and Science.  
4. Best Branch: Committed to personal growth and professional development.

**Workshops**  
1. Effective Communication at Workplace  
Improved communication skills, emphasizing active listening skills to foster clear, concise, and respectful communication.  
2. Active Listening  
Enhanced active listening skills to:  
- Understand diverse perspectives  
- Encourage open communication  
- Strengthen team relationships  
3. Essential Teamwork and Collaboration  
Cultivated essential teamwork skills, including:  
- Building strong relationships  
- Encouraging diversity  
- Managing conflicts  
4. Conflict Management  
Developed conflict management skills to:  
- Identify potential conflicts  
- Negotiate resolutions  
- Foster a constructive work environment

**Projects**

Govt ID #1



## Personal Information

Full Name	Vishal Kumar
Former Name / Maiden Name	N/A
Mobile Number	8287751173
Father's Name	Naresh kumar
Spouse's Name	N/A
Date of Birth	14-04-1999
Age	26 years 1 month
Gender	male
Alternative Mobile Number	8744024304
Aadhar Card Number	379611811451
Aadhar Card Number	8744024304
Pan Card Number	IQGPK2293R
Nationality	Indian
Marital Status	Single

## Permanent Address

House no	RZ-D2-9/10, shopping centre , peepal wali gali
Street	Jeewan park , pankha road
District	Uttam nagar New delhi
City	New delhi
State	Delhi
Pincode	110059

## Current Address

House no	RZ-D2-9/10, shopping centre , peepal wali gali
Street	Jeewan park , pankha road
District	Uttam nagar New delhi
City	New delhi
State	Delhi
Pincode	110059

## LATEST EMPLOYMENT 1

I am a Fresher and do not have any prior employment experience	
Name of the Employer:	Tech Mahindra
Job Location:	Noida
Employee ID:	1078560
Designation:	Sr. Associate technical support
UAN Number:	
From Date:	18-10-2025
To Date:	18-05-2025
Name of the Reporting Manager:	Rohan Nautiyal
Manager's Contact No:	
Manager's Contact Email:	
Reasons for leaving:	Wanted to switch the domain
HR Name:	Manish Kumar
HR Contact No:	
HR Email ID:	MK00929312@techmahindra.com
Last Salary Drawn:	45651
Position Type:	permanent
Agency Details:	
Resignation Acceptance	1
Relieving Letter	
Latest 3 months pay slip	
I am a Fresher and do not have any prior employment experience	
Name of the Employer:	Tech Mahindra
Job Location:	Noida
Employee ID:	1078560
Designation:	Sr. Associate technical support
UAN Number:	
From Date:	18-10-2025
To Date:	18-05-2025
Name of the Reporting Manager:	Rohan Nautiyal
Manager's Contact No:	
Manager's Contact Email:	

## LATEST EMPLOYMENT 1

Reasons for leaving:	Wanted to switch the domain
HR Name:	Manish Kumar
HR Contact No:	
HR Email ID:	MK00929312@techmahindra.com
Last Salary Drawn:	45651
Position Type:	permanent
Agency Details:	
Resignation Acceptance	1
Relieving Letter	
Latest 3 months pay slip	

[Click to open the file](#)

## GRADUATION

I haven't done my Graduation	
College Name:	Delhi University -SOL
College Location:	Delhi
University Name:	Delhi University
Major / Specialisation	Hons. Political science
Course / Qualification:	Passed
Part Time/ Full Time:	full_time
Roll Number / Register Number:	18-1-19-009500
From:	01-07-2018
To:	01-06-2021
Marksheet	
Provisional Certificate / Diploma / Other Certificates	1
Degree Certificate	
I haven't done my Graduation	
College Name:	Delhi University -SOL
College Location:	Delhi
University Name:	Delhi University
Major / Specialisation	Hons. Political science
Course / Qualification:	Passed
Part Time/ Full Time:	full_time
Roll Number / Register Number:	18-1-19-009500
From:	01-07-2018
To:	01-06-2021
Marksheet	
Provisional Certificate / Diploma / Other Certificates	1
Degree Certificate	

**SCHOOL OF OPEN LEARNING  
(CAMPUS OF OPEN LEARNING)  
UNIVERSITY OF DELHI  
DELHI-110007**

**Certificate No.:** BAPSH/305673/21  
**Enrollment No.:** 18SOLNBHPS009226

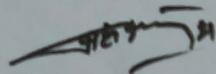
**Date:** 16/May/2022



**Provisional Certificate**

This is to certify that Mr. VISHAL KUMAR, S/o NARESH KUMAR bearing SOL Roll No. 18-1-19-009500 has been a student of this Institution from July 2018 to June 2021. He appeared at the B.A. (H) Political Science, Annual Examination 2021 of the University of Delhi and passed the same with Examination Roll No. 1158199 securing 598 marks out of 1100 with II Division as per result declared on 15/09/2021.

To the best of my knowledge and belief he bears a good moral character.



**Prepared by  
Dealing Asstt., Exam**



**Checked by  
Section Officer, Exam**



**Asstt. Registrar (Examination,  
SOL)**

**Note:**

-This is a web based Provisional Certificate and is valid for all official purpose.

## 12TH STANDARD

I haven't done my 12th Standard	
School Name/College Name:	Govt. Boys Sr. Sec .school c- block janak puri new delhi
School Location:	Delhi
Board Name/University Name:	CBSE
Major Subjects	English, physics, chemistry, maths,computer science
Course / Qualification:	Passed
Part Time/ Full Time:	full_time
Roll Number / Register Number:	9682069
From:	28-05-2016
To:	28-05-2017
Marksheet	1
I haven't done my 12th Standard	
School Name/College Name:	Govt. Boys Sr. Sec .school c- block janak puri new delhi
School Location:	Delhi
Board Name/University Name:	CBSE
Major Subjects	English, physics, chemistry, maths,computer science
Course / Qualification:	Passed
Part Time/ Full Time:	full_time
Roll Number / Register Number:	9682069
From:	28-05-2016
To:	28-05-2017
Marksheet	1

क्रम संख्या /  
S.No.SSCE/2017/

0248560



(8513)

केन्द्रीय माध्यमिक शिक्षा बोर्ड  
CENTRAL BOARD OF SECONDARY EDUCATION

अंक विवरणिका  
MARKS STATEMENT

सीनियर स्कूल सर्टिफिकेट परीक्षा, 2017

DELHI SENIOR SCHOOL CERTIFICATE EXAMINATION, 2017

विद्यार्थी का नाम Name of Student VISHAL KUMAR

अनुक्रमांक Roll No. 9682069

माता का नाम Mother's Name KAMLESH DEVI

पिता/संरक्षक का नाम Father's/Guardian's Name NARESH KUMAR

विद्यालय School 99998- PRIVATE (DELHI SCHEME)

विषय कोड SUB. CODE	विषय SUBJECT	प्राप्तांक MARKS OBTAINED				स्थितीय ग्रेड POSITIONAL GRADE
		लिखित THEORY	प्रायोगिक PRACTICAL	योग TOTAL	योग शब्दों में TOTAL IN WORDS	
301	ENGLISH CORE	072	XXX	072	SEVENTY TWO	B2
042	PHYSICS	029	029	058	FIFTY EIGHT	D1
043	CHEMISTRY	038	029	067	SIXTY SEVEN	C1
041	MATHEMATICS	049	XXX	049	FORTY NINE	C2
083	COMPUTER SCIENCE	033	028	061	SIXTY ONE	D1

संक्षिप्तियों का अर्थ : Abbreviations

AB : अनुपस्थित Absent

FP : प्रयोगात्मक में असफल Fail in Practical

FT : लिखित में असफल Fail in Theory

03062

APPEARED FOR IMPROVEMENT

परिणाम Result XXXXX

दिल्ली Delhi  
दिनांक Dated : 28-05-2017

परीक्षा नियंत्रक  
Controller of Examinations

## PROFESSIONAL REFERENCE 1

Name of the Person:	Ashu chaudhary
Designation:	Sr. Associate technical support
Contact No:	+91 97175 82621
Email ID:	
Name of the Organisation:	Tech Mahindra
Name of the Person:	Ashu chaudhary
Designation:	Sr. Associate technical support
Contact No:	+91 97175 82621
Email ID:	
Name of the Organisation:	Tech Mahindra

## PROFESSIONAL REFERENCE 2

Name of the Person:	Vandana sodey
Designation:	Sr. Associate technical support
Contact No:	+91 93118 54847
Email ID:	
Name of the Organisation:	Tech Mahindra
Name of the Person:	Vandana sodey
Designation:	Sr. Associate technical support
Contact No:	+91 93118 54847
Email ID:	
Name of the Organisation:	Tech Mahindra

## POST GRADUATION

University / Institute Name	IGNOU
Course	Political science
Specialization Major	Political science honours
Start Date	2022-07-01
End Date	2024-07-01
Gap Status	1 years and 2 months

## GRADUATION

University / Institute Name	Delhi University SOL
Course	Political Science
Specialization Major	Political science honours
Start Date	2018-07-01
End Date	2021-05-01
Gap Status	1 years and 2 months

## SENIOR SECONDARY

School Name	Govt. Boys Sr. Sec school c block janak puri new delhi
Start Date	2016-05-01

## SECONDARY

School Name	Sarvoday Co-ed Sr Sec School possangi pur b 1 janak puri new delhi
Start Date	2013-05-01
End Date	2014-05-01

## Employment Details

Years of Experience	
No of Employment	

## Declaration & Authorization

I hereby authorize GoldQuest Global HR Services Pvt Ltd and its representative to verify information provided in my application for employment and this employee background verification form, and to conduct enquiries as may be necessary, at the company's discretion. I authorize all persons who may have information relevant to this enquiry to disclose it to GoldQuest Global HR Services Pvt Ltd or its representative. I release all persons from liability on account of such disclosure.

I confirm that the above information is correct to the best of my knowledge. I agree that in the event of my obtaining employment, my probationary appointment, confirmation as well as continued employment in the services of the company are subject to clearance of medical test and background verification check done by the company.

N/A		01-01-1970
Full name of the candidate	Signature	Date of form filled

## Documents (Mandatory)

Education	Employment	Government ID / Address Proof
Photocopy of degree certificate and final mark sheet of all examinations.	Photocopy of relieving / experience letter for each employer mentioned in the form.	Aadhaar Card / Bank Passbook / Passport Copy / Driving License / Voter ID.

NOTE: If you experience any issues or difficulties with submitting the form, please take screenshots of all pages, including attachments and error messages, and email them to [onboarding@goldquestglobal.in](mailto:onboarding@goldquestglobal.in). Additionally, you can reach out to us at [onboarding@goldquestglobal.in](mailto:onboarding@goldquestglobal.in).