



# Imran Ahmed



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## MANAGEMENT PROFESSIONAL

### PROFESSIONAL VALUE SKILLS

- 5 Years of handling spare parts claims: verifying warranties, processing returns, analyzing failures, improving claim accuracy.
- 2 Years of experience as an ewm Associate in 1 End-to-End Implementation, Rollout and Support for S/4Hana
- Certified & Trained SAP EWM resources in the areas of inbound, outbound, and internal operations.
- Nine years of extensive experience as an ewm superuser, specializing in internal operations, storage management, and inbound/outbound operations.
- Proficient in creating and maintaining comprehensive project documentation, plans, and reports.
- Team player with the ability to collaborate effectively with cross-functional teams to achieve project goals.
- Committed to ongoing professional development, staying updated with the latest industry trends and best practices.

### CORE COMPETENCIES

<i>IT Consulting (SAP EWM)</i>	<i>Claim Specialization</i>	<i>Administrative Proficiency</i>
<i>SAP EWM Certified</i>	<i>Process Optimization</i>	<i>EWM Superuser</i>
<i>Documentation &amp; Reporting</i>	<i>Communication Acumen</i>	<i>Collaboration &amp; Teamwork</i>
<i>MS Office Suite</i>	<i>ADP Autoline (Kerridge)</i>	

### ORGANIZATIONAL EXPERIENCE

#### ONEPATH SOLUTIONS

Apr 2023 – Apr 2024

##### Project Associate

- Managed goods receiving and goods issue processes in SAP eWM for a spare-parts warehouse.
- Configured & managed Resource Management, Labor Management, Replenishment, and internal transfers in SAP eWM.
- Assisted users in completing training related to warehouse operations, including inbound, outbound & internal processes.
- Provided first-level support for the warehouse team regarding any ewm issues.
- End-to-End Implementation, Rollout and Support for S/4Hana

#### MOHAMED YOUSUF NAGHI MOTORS, Jeddah, Saudi Arabia

Jan 2013 – Jul 2022

##### Administrator Coordinator

Jul 2017 – Jul 2022

- **Record Management:** Maintained accurate and detailed records and files to ensure efficient retrieval of information.
- **Ad Hoc Responsibilities:** Fulfilled miscellaneous duties as assigned by PDC Management at the Parts Distribution Center.
- **Communication and Coordination:** Facilitated effective communication and coordination between various departments.
- **Process Optimization:** Identified and implemented process optimizations to enhance overall administrative efficiency.
- **Quality Assurance:** Ensured the quality and accuracy of administrative outputs to meet organizational standards.
- **Warehouse Operations Support:** Inbound, Outbound, Storage Management, Inventory Cycle in sap ewm / autoline.
- **Operations Support:** Executed general administrative and executive support tasks for organizational sustainability. Undertook diverse duties such as word processing, preparing minutes, reports, Operations warehouse support sap ewm / autoline.

##### Claim Specialist – (Multibrand Franchise)

Jul 2017 – Jul 2022

- **Claims Operations Support:** Provided operational support to the Automotive Protection Claims functions within the Multibrand Franchise. Assisted in the collection of claims receivable and conducted follow-up activities.
- **Communication and Coordination:** Coordinated with zone managers and dealers to ensure smooth operations. Handled inquiries, correspondence, and KYC checks on time.
- **Process Management and Documentation:** Documented new processes and regularly reviewed and updated existing ones to maintain efficiency. Produced management information and written reports as needed.
- **Quality Assurance:** Ensured the quality and accuracy of all claim-related processes and activities
- **Scraping:** The quantity of items is transferred to the scrap bins and subsequently written off with the approval of the PDC Director and Finance in sap ewm / autoline.

## Inbound Receiving Control Specialist

Jan 2013 – Jun 2017

- Comprehensive Import Management:** Spearheaded all company imports from diverse suppliers, overseeing inventory updates for Hyundai, Ford, Nissan, Chery, Tata, ANKAI, and Hyundai HCV shipments on SAP EWM / Autoline
- Receiving and Inventory Control:** EWM / Autoline Controlled PDC receiving function to ensure proper inventory arrangement
- Logistics Coordination:** Coordinated with logistics companies for receiving wholesales and direct shipments. Managed internal invoicing to other divisions for spares and fitments
- Supplier Collaboration:** Collaborated with suppliers to optimize inventory flow and accuracy
- Process Enhancement:** Identified and implemented process improvements for efficient inventory management on ewm / AL
- Quality Assurance:** Ensured the accuracy and quality of received inventory through rigorous control measures

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## PROJECTS

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### RF Scanners in Spare Parts Warehousing

Jan 2017 – Dec 2017

- Faster Inventory Management:** Real-time updates and accurate stocktaking reduce the time spent on manual counting and improve accuracy.
- Improved Picking Efficiency:** Enhancing quick part retrieval, speeding up order fulfillment, and reducing errors during the picking process.
- Real-Time Data Access:** Instant stock updates and accurate tracking of parts, reducing discrepancies and stockouts.
- Better Traceability:** Digital records enhance accountability, streamline audits, and improve inventory control.

### Implementation of a one-part, one-location system in the warehouse.

Jan 2015 – Dec 2015

- Enhanced Inventory Accuracy:** By assigning specific locations, the risk of misplaced inventory is minimized, and stock count accuracy is boosted by up to 95%.
- Increased Productivity:** Clear location identifiers allow warehouse staff to locate and retrieve items quickly, leading to faster order fulfillment and a 90% increase in productivity.
- Optimised Space Utilization:** A strategic mapping approach reveals underused areas and enables more efficient space allocation.
- Lower Operational Costs:** By reducing the time spent searching for items and optimizing pick paths, labor costs decrease significantly, improving operational efficiency by 50%.

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## AWARDS AND RECOGNITION

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- SAP Extended Warehouse Management Associate Certified Nov 2024
- Man of the Quarter PDC – Mohamed Yousuf Naghi & Brothers Group Jun 2017 – Sep 2017
- Letter of Appreciation – Mohamed Yousuf Naghi & Brothers Group Mar 2015

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## ACADEMICS

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- Bachelor of Commerce – Information System (BCOM-IS), Sikkim Manipal University
- International Indian School, Jeddah

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## ADDITIONAL INFORMATION

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**Location:** Delhi, India

**Linkedin:** <https://www.linkedin.com/in/callmeimran/>

**SAP:** <https://www.credly.com/badges/bb1ae315-53cc-4b9f-8b3e-f1960dc25c52>

**Reference:** Iram Usmani - Senior Manager Sales at Tech Mahindra Qatar

**Reference:** Farhan Usmani - SAP EWM Solution Architect