



Imran Ahmed



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MANAGEMENT PROFESSIONAL

PROFESSIONAL VALUE SKILLS

- 5 Years of handling spare parts claims: verifying warranties, processing returns, analyzing failures, improving claim accuracy.
- 2 Years of experience as an ewm Associate in 1 End-to-End Implementation, Rollout and Support for S/4Hana
- Certified & Trained SAP EWM resources in the areas of inbound, outbound, and internal operations.
- Nine years of extensive experience as an ewm superuser, specializing in internal operations, storage management, and inbound/outbound operations.
- Proficient in creating and maintaining comprehensive project documentation, plans, and reports.
- Team player with the ability to collaborate effectively with cross-functional teams to achieve project goals.
- Committed to ongoing professional development, staying updated with the latest industry trends and best practices.

CORE COMPETENCIES

IT Consulting (SAP EWM)

Claim Specialization

Administrative Proficiency

SAP EWM Certified

Process Optimization

EWM Superuser

Documentation & Reporting

Communication Acumen

Collaboration & Teamwork

MS Office Suite

ADP Autoline (Kerridge)

ORGANIZATIONAL EXPERIENCE

ONEPATH SOLUTIONS

Apr 2023 – Apr 2024

Project Associate

- Managed goods receiving and goods issue processes in SAP eWM for a spare-parts warehouse.
- Configured & managed Resource Management, Labor Management, Replenishment, and internal transfers in SAP eWM.
- Assisted users in completing training related to warehouse operations, including inbound, outbound & internal processes.
- Provided first-level support for the warehouse team regarding any ewm issues.
- End-to-End Implementation, Rollout and Support for S/4Hana

MOHAMED YOUSUF NAGHI MOTORS, Jeddah, Saudi Arabia

Jan 2013 – Jul 2022

Administrator Coordinator

Jul 2017 – Jul 2022

- **Record Management:** Maintained accurate and detailed records and files to ensure efficient retrieval of information.
- **Ad Hoc Responsibilities:** Fulfilled miscellaneous duties as assigned by PDC Management at the Parts Distribution Center.
- **Communication and Coordination:** Facilitated effective communication and coordination between various departments.
- **Process Optimization:** Identified and implemented process optimizations to enhance overall administrative efficiency.
- **Quality Assurance:** Ensured the quality and accuracy of administrative outputs to meet organizational standards.
- **Warehouse Operations Support:** Inbound, Outbound, Storage Management, Inventory Cycle in sap ewm / autoline.
- **Operations Support:** Executed general administrative and executive support tasks for organizational sustainability. Undertook diverse duties such as word processing, preparing minutes, reports, Operations warehouse support sap ewm / autoline.

Claim Specialist – (Multibrand Franchise)

Jul 2017 – Jul 2022

- **Claims Operations Support:** Provided operational support to the Automotive Protection Claims functions within the Multibrand Franchise. Assisted in the collection of claims receivable and conducted follow-up activities.
- **Communication and Coordination:** Coordinated with zone managers and dealers to ensure smooth operations. Handled inquiries, correspondence, and KYC checks on time.
- **Process Management and Documentation:** Documented new processes and regularly reviewed and updated existing ones to maintain efficiency. Produced management information and written reports as needed.
- **Quality Assurance:** Ensured the quality and accuracy of all claim-related processes and activities
- **Scrapping:** The quantity of items is transferred to the scrap bins and subsequently written off with the approval of the PDC Director and Finance in sap ewm / autoline.

Inbound Receiving Control Specialist

Jan 2013 – Jun 2017

- **Comprehensive Import Management:** Spearheaded all company imports from diverse suppliers, overseeing inventory updates for Hyundai, Ford, Nissan, Chery, Tata, ANKAI, and Hyundai HCV shipments on SAP EWM / Autoline
- **Receiving and Inventory Control:** EWM / Autoline Controlled PDC receiving function to ensure proper inventory arrangement
- **Logistics Coordination:** Coordinated with logistics companies for receiving wholesales and direct shipments. Managed internal invoicing to other divisions for spares and fitments
- **Supplier Collaboration:** Collaborated with suppliers to optimize inventory flow and accuracy
- **Process Enhancement:** Identified and implemented process improvements for efficient inventory management on ewm / AL
- **Quality Assurance:** Ensured the accuracy and quality of received inventory through rigorous control measures

PROJECTS

RF Scanners in Spare Parts Warehousing

Jan 2017 – Dec 2017

- **Faster Inventory Management:** Real-time updates and accurate stocktaking reduce the time spent on manual counting and improve accuracy.
- **Improved Picking Efficiency:** Enhancing quick part retrieval, speeding up order fulfillment, and reducing errors during the picking process.
- **Real-Time Data Access:** Instant stock updates and accurate tracking of parts, reducing discrepancies and stockouts.
- **Better Traceability:** Digital records enhance accountability, streamline audits, and improve inventory control.

Implementation of a one-part, one-location system in the warehouse.

Jan 2015 – Dec 2015

- **Enhanced Inventory Accuracy:** By assigning specific locations, the risk of misplaced inventory is minimized, and stock count accuracy is boosted by up to 95%.
- **Increased Productivity:** Clear location identifiers allow warehouse staff to locate and retrieve items quickly, leading to faster order fulfillment and a 90% increase in productivity.
- **Optimised Space Utilization:** A strategic mapping approach reveals underused areas and enables more efficient space allocation.
- **Lower Operational Costs:** By reducing the time spent searching for items and optimizing pick paths, labor costs decrease significantly, improving operational efficiency by 50%.

AWARDS AND RECOGNITION

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| • SAP Extended Warehouse Management Associate Certified | Nov 2024 |
| • Man of the Quarter PDC – Mohamed Yousuf Naghi & Brothers Group | Jun 2017 – Sep 2017 |
| • Letter of Appreciation – Mohamed Yousuf Naghi & Brothers Group | Mar 2015 |

ACADEMICS

- Bachelor of Commerce – Information System (BCOM-IS), Sikkim Manipal University
- International Indian School, Jeddah

ADDITIONAL INFORMATION

Location:	Delhi, India
Linkedin:	https://www.linkedin.com/in/callmeimran/
SAP:	https://www.credly.com/badges/bb1ae315-53cc-4b9f-8b3e-f1960dc25c52
Reference:	Iram Usmani - Senior Manager Sales at Tech Mahindra Qatar
Reference:	Farhan Usmani - SAP EWM Solution Architect