

VIKAS CHAUDHARY

SENIOR ASSOCIATE

Sector 22, Gurugram



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Technical Skills

MS Excel

MS Office

Excel Dashboards

Power Point

Google Spreadsheets

Profile

Skilled multitasker with a superior work ethic and exceptional teamwork, problem-solving, and organizational abilities. Proven track record of taking on any task to support the team. A reliable and dedicated team player known for a hardworking and resourceful approach.

Professional Experience

SENIOR ASSOCIATE, FINANCIAL CRIME OPERATIONS JAN 2022–PRESENT Concentrix + WebHelp

- Conducted real-time monitoring of financial transactions to identify potential money laundering, fraud, and other financial crime risks.
- Investigated flagged transactions for possible fraudulent activities, ensuring compliance with anti-money laundering (AML) and Know Your Customer (KYC) regulations.
- Prepared detailed Suspicious Activity Reports (SARs) in accordance with regulatory requirements and submitted them to relevant authorities.
- Conducted regular risk assessments to evaluate vulnerabilities in financial products, services, and client profiles, recommending adjustments to mitigate risk.

Education

Bachelor's Degree

KS Saket PG Collage

Ayodhya

Master of commerce

University Of Allahabad,

ALLAHABAD

ASSOCIATE, Transaction Monitoring
Concentrix

SEP 2020 – AUG2021

- Issuance of Provisional Credits (PVC), Customer Letters, and Handling Presentments and Pre-arbitration/Compliance cases.
- Investigation Involves Deep Transactions Monitoring on Debit/Credit Cards to find out the suspicious activities in bank account.
- Analysing abnormal activities in bank accounts such as High Dollar Unauthorized Transactions, Abnormal Spending Pattern, etc.
- Analysing Account Take over activities (ATO) on bank accounts. Performing Role of Chargeback Analyst as Issuer.
- Collaborated with compliance, legal, and risk management teams to address high-risk transactions and implement remedial actions.
- Worked closely with law enforcement, regulatory bodies, and other financial institutions in investigations involving financial crimes.
- Filing Chargebacks with Visa Network on Visa Resolve Online (VROL) and Following Chargeback Life Cycle.
- Reviewing transactions to identify unusual patterns, high-risk activities, or potential red flags.
- Analyzing customer behavior, transaction trends, and deviations from expected activity.

Hobbies

Swimming

Traveling

Reading