



Teleperformance

CRM Services India Pvt. Ltd.
(A Subsidiary of Teleperformance USA)
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OFF/12463/753
May 01, 2013

OFFER LETTER

Dear *Bhaskar Shani*

We are pleased to offer you the position of Tech Support Advisor in our organization.

Your CTC will be Rs. 25000/- (including performance linked incentives.)

You are required to join us on May 01, 2013.

Kindly carry your Offer letter along with a passport size photograph pasted on the offer letter on the day of joining.

Your induction/Training program with us would start from the first day of your joining us; during this tenure kindly assure that you are regular to work, as this is a mandatory requirement. Failure to serve this, would lead to your separation from us.

Please ensure that you bring in the following documents on the first day of your joining:

1. Six passport size colored Photographs.
2. Salary slips photocopy/ copy of their appointment letter (of previous company)
3. A proof of resignation/ resignation letter acceptance proof from the previous employer
4. Experience certificate (previous employers) and photocopy of education certificates.
5. Photocopy of Photo ID & Address Proof (Passport, Driving License, Pan Card or Election Card)

NOTE: You require carrying all originals along with the photocopy.

Looking forward to have you with us and wishing you great success with Teleperformance INDIA

For CRM Services India Pvt. Ltd.

Accepted & Agreed

Harish Nayak
Sr Manager - Talent Acquisition

NOTE:

Performance Linked Incentive is payable subject to the employee and the Company's Performance as per the Company's Policies and at the sole discretion of the Company's Management.

Benefits and Increments

1. Free transport and Meal and Accident Insurance Cover is provided to TSAs in the office
2. Bonus for no NCNS All TSAs can Earn an additional Rs. 700 as a bonus if in previous month they do not have NCNS and no negative leave balance for the month.
3. Tenure Increment TSAs who complete 12 months of joining/last Increment/promotion with the Company, will get an increment of Rs. 1,000/- (Rupees One Thousand Only) in their fixed Salary. (Condition Apply)
4. Referral Bonus You will get referral bonus if the referred candidates successfully completes 3 months with the Company as per companies policy
5. Upon investigation, any information pertaining to Employment and Educational background if found to be false or misleading can lead to Termination of services on Company discretion.

Transforming Passion
Into Excellence