

MOHD FAIZAN

Fraud Analyst

CONTACT



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Delhi, India 110059

LINKS

LinkedIn

SKILLS

- Transaction monitoring
- Customer Due Diligence
- Multi Tasking
- Problem-solving
- Sanctions Screening
- Fraud Investigation Techniques

LANGUAGES

- Hindi
- English

HOBBIES

Anime and Manga Enthusiast: Regularly engage in Japanese anime and manga, fostering creativity, cultural awareness, and storytelling appreciation.

PROFILE

Dedicated and skilled in AML/KYC with a strong background in providing top-tier support to international clients. Proficient in KYC and AML Office applications and adept at multitasking, problem-solving, and troubleshooting. Experienced in mentoring and leading successful customer win-back campaigns. Eager to become a trusted advisor to customers, enhance their overall experience, and contribute to the development of customer support strategies aligned with comp, goals. Committed to leveraging my expertise in a dynamic environment and contributing to organizational growth.

EMPLOYMENT HISTORY

○ Fraud Analyst, WNS

August 2024 — June 2025

Highly motivated and detail-oriented Fraud Analyst with extensive experience in Business Strategy & Analysis. Proven ability to identify, investigate and resolve fraud issues while maintaining a high level of accuracy and data integrity. Screening the ML documents and validating as per Bank standard for onboarding the respective customer or Entity.

- Monitor real time queues and identify high risk transactions within the business portfolio.
- Observe customer transactions to identify fraudulent activity such as account take over, friendly fraud, theft and similar other risks.
- Monitor constantly customer and transaction records to identify unauthorized transactions and fraudulent accounts.
- Performed risk assessments and execute tests of data processing system to ensure functioning of data processing activities and security measures.

EDUCATION

Bachelor of Commerce (Honours), University of Delhi, Delhi

May 2018 – July 2021

A bachelor's degree provides a solid academic foundation in a specific field of study, equipping students with comprehensive knowledge and skills.

12th Standard, Government Subsidiary School, Delhi

April 2017 – April 2018

Here I learned critical thinking skills through coursework that challenges students to analyze, evaluate, and solve complex problems.

10th Standard, Adarsh Secondary School, Delhi

April 2015 – April 2016

Studied classic and contemporary literature for analysis and comprehension. Got a grasp of understanding global and regional geography, including maps and cultural studies.

○ KYC/AML Analyst, Concentrix

September 2022 — August 2024

Accomplished KYC Analyst with a robust history of enhancing due diligence processes, evidenced by a 40% improvement in client onboarding efficiency and a 99% accuracy rate in risk assessments. Instrumental in implementing strategic initiatives, including a KYC training program and system enhancements, resulting in a 30% reduction in errors, a 50% faster data retrieval, and a 15% boost in team productivity.

- Streamlined the KYC review process, reducing the average client onboarding time by 40% while maintaining a 99% accuracy rate in client risk assessment.
- Developed and led a KYC training program that increased departmental compliance awareness, resulting in a 30% reduction in procedural errors and a 20% improvement in audit scores.
- Analyzed and reviewed over 500 customer accounts monthly to ensure compliance with AML regulations, leading to 30% decrease in non-compliant cases.

Operation Assistant, Datalal Services

January 2019 – July 2021

Previously worked as an Operation Assistant at Datalal Services, where I effectively assisted in operational tasks and contributed to the smooth functioning of the organization. Demonstrated strong problem-solving and troubleshooting skills to address operational challenges and ensure efficiency. Played a key role in supporting the operational team and maintaining high standards of performance.

- Coordinated daily operational tasks, including scheduling, team management and email support.
- Effectively assisted in operational tasks and contributed to smooth organizational functioning.
- Played a key role in supporting the operational team and maintaining high performance standards.
- Contributed to project management efforts by organizing resources, tracking progress, and reporting on outcomes.