

# Aman Sharma

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## Carrier Objective

Enthusiastic professional transitioning from an Assistant Coordinator role to Data Analyst, with a keen interest in data-driven decision-making. Eager to apply my organizational skills and analytical abilities to uncover insights, solve problems, and support business growth through effective data analysis and visualization. Committed to leveraging my attention to detail and passion for data to contribute to a forward-thinking team.

## Key Skills

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### Technical

- JAVA
- HTML and CSS
- SQL and database management
- Microsoft Excel, Salesforce and basic knowledge of Power BI

### Soft Skills

- Strategic Thinking and business strategy
- Planning and Decision-Making
- Communication and Leadership
- Analytical thinking and problem solving

## Education

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### Bachelor of Technology in Computer science & Engineering.

Aryabhatta college of engineering Ajmer (2020-2024) with CGPA (7.78)

## Work Experience

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### Assistance Coordinator [Allianz World Partner, Gurugram (Dec 2023–Present)]

Customer Focused assistance coordinator with a background of lead generation and customer relationship management. Recognized for Oratory skills. Committed to achieving excellence and driving operational success.

In this Organization, I am working as a Social Media complaints case manager for automobile European brand which is available in India now.

By Understanding the customer needs and problems, we use to provide appropriate satisfactory resolution as per Company SOP and policies, through our needful intervention to the customer.

## Personal Information

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**Interests:** Travelling, stock market, research and analysis.

**DOB:** - 15 July 2001

**Language Known:** - English and Hindi