Abhishek Raghav

abhishek.raghav.pixel@gmail.com • +91 81717 70311 • linkedin.com/in/abhishekraghav18/

PROFILE SUMMARY

Dynamic professional with 2.5 years of experience in client assurance, quality checks, project management, and data operations. Proven ability to enhance operational efficiency through meticulous quality control processes and effective project coordination. Adept at analyzing data to identify trends and discrepancies, ensuring the delivery of accurate and reliable information to stakeholders. Strong communicator with a collaborative mindset, committed to maintaining high standards of service and client satisfaction.

EDUCATION

Uttaranchal University | Dehradun

Master of Business Administration (BI & Analytics)   **Jul 2023 – Sep 2025**

Dr. B.R. Ambedkar University | Agra   **Jun 2016 – Sep 2019**

Bachelor of Computer Application

INDUSTRY EXPERIANCE

Forensic and Fraud Investigation (Corporate Fraud and Risk)

US Healthcare (PDP and HIPPA Case || Enrollment and Dis-enrollment in New York Region)

US Recruitment (IT, Healthcare and Special Education Specialist)

PROFESSIONAL EXPERIENCE

Analyst (Forensic and Fraud Investigation) | EY LLP | Noida   **Apr 2024 – Present**

- Effective in managing multiple tasks and priorities within tight deadlines.
- Ability to track and assess performance metrics continuously.
- Experience in implementing and maintaining quality control processes.
- Ability to work collaboratively with cross-functional teams and stakeholders.
- Capable of identifying underlying issues and formulating effective solutions.

Process Associate | Capgemini (Payroll of Sureminds TS) | Noida   **Sep 2023 – Dec 2023**

- Manage Data on Salesforce and Enrollment Administration Tools (EAM).
- Working on the WellCare US Project (Medicare & Medicate Enrollment, Demographics changes).
- Healthcare project and working on PDP & Hipaa Cases.
- Perform Database checks on the Wipro US database.
- Working On a Virtual Environment (Virtual Machine) like CENTENE.

Research Associate | Netrika Consulting India Pvt Ltd | Noida   **Feb 2023 – Sep 2023**

- Experience with customer relationship management tools (e.g., Salesforce).
- Advanced knowledge of Excel (formulas, pivot tables, VLOOKUP).
- Basic skills in interpreting data trends and patterns and the ability to spot errors and inconsistencies.

SKILLS

- Microsoft Word
- Team Work
- Client Assurance
- Microsoft Excel
- Salesforce CRM
- Research and Data Analysis
- Microsoft Outlook
- Communication
- Quality Checks

CERTIFICATIONS

- Artificial Intelligence (AI Engineering) (Chat GPT Prompt) (EY)

- Foundation in AML and KYC (KYC Lookup)

- Risk, Payment and Fraud (Udemy)

- Anty Money Laundering Concepts – AML, KYC and Compliance (Udemy)

LANGUAGES

- English
- Hindi