

Background Verification Form

Company name: AML Rightsource India Pvt Ltd - AMRSN 2025 Purpose of Application: NORMAL BGV(EMPLOYMENT)

Applicant's CV



ABOUT ME

Highly motivated and enthusiastic fresher seeking a challenging position in the banking sector to utilize my skills and knowledge in finance, customer service, and business development. Eager to contribute to the growth of a reputable bank while gaining practical experience and advancing my career.

CONTACT ME

9910181276, 9990013131
gdeepsingh2277@gmail.com
NA-117, Vishnu Garden,
Street No-6, New Delhi-
110018

STRENGTHS

- Strong learning agility.
- Enthusiasm and Motivation.
- Excellent Communication.
- Adaptability and Flexibility.
- Teamwork and Collaboration.

HOBBIES

- Martial Art.
- Body Building.
- Interacting with people.
- Gaming

GAGANDEEP SINGH

EDUCATION

SECONDARY & SR. SECONDARY EDUCATION
CBSE Board, Delhi

BACHELOR OF ARTS (PROG)
University of Delhi (Graduated)

LANGUAGE

English, Punjabi & Hindi.

COMPUTER SKILLS

Advance Knowledge of Computer

EXPERIENCE

Customer Care Executive—
in International Voice Process
• Teleperformance Global Business Pvt. Ltd.
(from Sep 2023 to till now)

Back Office Executive—
• ICOM Analytics Limited, New Delhi, India
(for 1.2 years.)

Customer Care Executive in Chat UAE Process
• JindalX, New Delhi, India
(for 6 months)

PERSONAL DETAILS

DOB : 27-09-2003
Marital Status : Single
Nationality : Indian

Govt ID #1

आयकर विभाग
INCOME TAX DEPARTMENT


सत्यमेव जयते

भारत सरकार
GOVT. OF INDIA



स्थायी लेखा संख्या कार्ड
Permanent Account Number Card
PFGPS7850A

नाम / Name
GAGANDEEP SINGH

पिता का नाम / Father's Name
HARDEEP SINGH

जन्म की तारीख / Date of Birth
27/09/2003




हस्ताक्षर / Signature
41812

Personal Information

Full Name	Gagandeep Singh
Former Name / Maiden Name	N/A
Mobile Number	9990013131
Father's Name	Hardeep Singh
Spouse's Name	N/A
Date of Birth	27-09-2003
Age	22 years 0 months
Gender	male
Alternative Mobile Number	9910181276
Aadhar Card Number	590698814942
Aadhar Card Number	9910181276
Pan Card Number	PFGPS7850A
Nationality	India
Marital Status	Single

Permanent Address

House no	NA 117 FIRST FLOOR
Street	Street no.6 NA Block
District	Vishnu Garden
City	New Delhi
State	DL
Pincode	110018

Current Address

House no	NA 117 FIRST FLOOR
Street	Street no.6 NA Block
District	Vishnu Garden
City	New Delhi
State	DL
Pincode	110018

LATEST EMPLOYMENT 1

I am a Fresher and do not have any prior employment experience	0
Name of the Employer:	IGT SOLUTIONS PVT. LTD.
Job Location:	Gurgaon-Falcon
Employee ID:	20165086
Designation:	Process Associate
UAN Number:	101836328010
From Date:	24-06-2025
To Date:	13-10-2025
Name of the Reporting Manager:	Mr. Brij
Manager's Contact No:	8860252513
Manager's Contact Email:	brij.bhushan@igtsolutions.com
Reasons for leaving:	Less salary
HR Name:	Shivam kandhari
HR Contact No:	
HR Email ID:	Shivam.kandhari@igtsolutions.com
Last Salary Drawn:	17874
Position Type:	temporary
Agency Details:	
Resignation Acceptance	1
Relieving Letter	1
Latest 3 months pay slip	1
I am a Fresher and do not have any prior employment experience	0
Name of the Employer:	IGT SOLUTIONS PVT. LTD.
Job Location:	Gurgaon-Falcon
Employee ID:	20165086
Designation:	Process Associate
UAN Number:	101836328010
From Date:	24-06-2025
To Date:	13-10-2025
Name of the Reporting Manager:	Mr. Brij
Manager's Contact No:	8860252513
Manager's Contact Email:	brij.bhushan@igtsolutions.com

LATEST EMPLOYMENT 1

Reasons for leaving:	Less salary
HR Name:	Shivam kandhari
HR Contact No:	
HR Email ID:	Shivam.kandhari@igtsolutions.com
Last Salary Drawn:	17874
Position Type:	temporary
Agency Details:	
Resignation Acceptance	1
Relieving Letter	1
Latest 3 months pay slip	1

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EX EMPLOYMENT 2

I haven't done my EX-EMPLOYMENT-2	
Name of the Employer:	TELEPERFORMANCE GLOBAL BUSINESS PRIVATE LIMITED
Job Location:	Gurgaon
Employee ID:	200000000063900
Designation:	SR. CUSTOMER SERVICE ASSOCIATE
UAN Number:	101836328010
From Date:	11-09-2023
To Date:	03-05-2025
Name of the Reporting Manager:	Ms.Yasmi Khetarpal
Manager's Contact No:	9582339956
Manager's Contact Email:	yasmi.khetarpal@teleperformancedibs.com
Reasons for leaving:	Process Ramdown
HR Name:	
HR Contact No:	
HR Email ID:	mailto:HRHelpdesk.india@teleperformancedibs.com
Last Salary Drawn:	28174
Position Type:	SR. CUSTOMER SERVICE ASSOCIATE
Agency Details:	
Resignation Acceptance	1
Relieving Letter	1
Latest 3 months pay slip	1
I haven't done my EX-EMPLOYMENT-2	
Name of the Employer:	TELEPERFORMANCE GLOBAL BUSINESS PRIVATE LIMITED
Job Location:	Gurgaon
Employee ID:	200000000063900
Designation:	SR. CUSTOMER SERVICE ASSOCIATE
UAN Number:	101836328010
From Date:	11-09-2023
To Date:	03-05-2025
Name of the Reporting Manager:	Ms.Yasmi Khetarpal
Manager's Contact No:	9582339956
Manager's Contact Email:	yasmi.khetarpal@teleperformancedibs.com

EX EMPLOYMENT 2

Reasons for leaving:	Process Ramdown
HR Name:	
HR Contact No:	
HR Email ID:	mailto:HRHelpdesk.india@teleperformancedibs.com
Last Salary Drawn:	28174
Position Type:	SR. CUSTOMER SERVICE ASSOCIATE
Agency Details:	
Resignation Acceptance	1
Relieving Letter	1
Latest 3 months pay slip	1

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GRADUATION

I haven't done my Graduation	
College Name:	School of Open Learning
College Location:	New Delhi
University Name:	University of Delhi
Major / Specialisation	CBCS
Course / Qualification:	B.A.(PROG)
Part Time/ Full Time:	full_time
Roll Number / Register Number:	21347210637
From:	11-05-2022
To:	25-06-2025
Marksheet	1
Provisional Certificate / Diploma / Other Certificates	
Degree Certificate	
I haven't done my Graduation	
College Name:	School of Open Learning
College Location:	New Delhi
University Name:	University of Delhi
Major / Specialisation	CBCS
Course / Qualification:	B.A.(PROG)
Part Time/ Full Time:	full_time
Roll Number / Register Number:	21347210637
From:	11-05-2022
To:	25-06-2025
Marksheet	1
Provisional Certificate / Diploma / Other Certificates	
Degree Certificate	



University of Delhi
Semester Examination May-June 2025



DVFNO: 1342858

Statement of Marks/Grades

Date of Printing: 05 Sep 2025

Exam Roll No. : **21347210637**
Name : **GAGANDEEP SINGH**
Father's Name : **HARDEEP SINGH**
Mother's Name : **BALJEET KAUR**
Enrollment No. : **21-2-42-014576**
Course Name : **(CBCS) B.A.(PROG)**
Semester : **VI**
College Name : **School of Open Learning**

Sr. No.	Paper Code	Appearing Status	Paper Name	Paper Type	Sem	Credit	Grade Letter	Grade Point	Credit Point
1	621211114	*	PUNJABI NOVEL, DRAMA AND FUNCTIONAL PUNJABI	CORE	I	6	B+	7	42
2	62311103	+	HISTORY OF INDIA FROM EARLIEST TIMES UPTO 300 CE	CORE	I	6	O	10	60
3	62321101	*	INTRODUCTION TO POLITICAL THEORY	CORE	I	6	B	6	36
4	72032801	*	ENGLISH-A	AECC	I	4	B	6	24
5	62031206	*	ENGLISH FLUENCY	CORE	II	6	O	10	60
6	62311204	*	HISTORY OF INDIA, C. 300 TO 1200	CORE	II	6	D	4	24
7	62321201	*	INDIAN GOVERNMENT AND POLITICS	CORE	II	6	B	6	36
8	72182801	*	ENVIRONMENTAL SCIENCE	AECC	II	4	B	6	24
9	62031902	*	ENGLISH FLUENCY (ENGLISH-B)	CORE	III	6	B	6	36
10	62314360	*	HISTORY OF INDIA C1200-1700	CORE	III	6	B	6	36
11	62324306	*	COMPARATIVE GOVERNMENT AND POLITICS	CORE	III	6	B	6	36
12	62433901	*	RESEARCHING CHILDREN AND CHILDHOODS IN INDIA	SEC	III	4	B	6	24
13	12033904		TRANSLATION STUDIES	SEC	IV	4	C	5	20
14	62121901	+	MEDIEVAL NARRATIVE POETRY, AUTO-BIOGRAPHY AND FUNCTIONAL PUNJABI	CORE	IV	6	C	5	30
15	62314402		HISTORY OF INDIA, C. 1700-1950 (NC)	CORE	IV	6	B	6	36
16	62324407	+	INTRODUCTION TO INTERNATIONAL RELATIONS ISSUES IN TWENTIETH CENTURY WORLD	CORE	IV	6	C	5	30

17	62317520	+	HISTORY I	DSE	V	6	C	5	30
18	62327502	+	ADMINISTRATION AND PUBLIC POLICY: CONCEPTS AND THEORIES	DSE	V	6	B	6	36
19	62415501	*	MODERN BUSINESS ORGANISATION (ONLY FOR B.A. PROG)	GE	V	6	C	5	30
20	62433902	*	MAKING THE WORKPLACE INCLUSIVE	SEC	V	4	D	4	16
21	62035919	*	MEDIA AND COMMUNICATION SKILLS	GE	VI	6	C	5	30
22	62317641	+	ISSUES IN TWENTIETH CENTURY WORLD HISTORY II	DSE	VI	6	B	6	36
23	62327601		UNDERSTANDING GLOBALIZATION	DSE	VI	6	D	4	24
24	62433904	+	MEDIA IN EDUCATION	SEC	VI	4	D	4	16

Sem	Total Credit	Total Credit Point	SGPA	Result	CGPA
I	22	162	7.36		
II	22	144	6.55		6.95
III	22	132	6		
IV	22	116	5.27		5.64
V	22	112	5.09		
VI	22	106	4.82		4.95

Grand CGPA: 5.848, Division: Second

Abbreviations: O: Outstanding; A+: Excellent; A: Very Good; B+: Good; B: Above Average; C: Average; D: Pass; F: Fail; AB: Absent; NA: Not Available; *: Old Awards; RA: Award not received till the time of declaration of result or Absent;

Note: [1] This is web-based Statement of Marks/Grades and valid for all official purpose.

[2] Student obtaining Grade F or AB shall be considered failed in that paper/subject and be required to reappear in the examination as per examination cycle.

[3] Student has to pass the ER to become eligible for degree as per examination cycle and span period.

[4] Final percentage of marks based on all semesters = Grand CGPA * 9.5 (for examination of Academic Year 2021-2022 and before) and Grand CGPA * 10.0 (for examination of Academic Year 2022-2023 and after)

[5] The information provided in this marksheet will be used for the printing of degree, so students are advised to ensure that all the information provided in the marksheet are correct. Corrections If any, contact the head/principal of the department/college.

Date of Result Declaration: 03/09/2025

(Prof. Gurpreet Singh Tuteja)
Controller of Examination

Disclaimer: [1] In case of any discrepancy, student should immediately contact to the Head/Principal of respective college/department within one month after the declaration of the result.
[2] The result displayed on university website is subject to correction, if any discrepancy is noticed at any point of time.

Authenticity of Digitally Verified Marksheet may be checked from the link given below

12TH STANDARD

I haven't done my 12th Standard	
School Name/College Name:	S BISHAN SINGH MEMO. SCH MANSAROVER GN N D
School Location:	New Delhi
Board Name/University Name:	CENTRAL BOARD OF SECONDARY EDUCATION
Major Subjects	ENGLISH CORE, POLITICAL SCIENCE, ECONOMICS, COMMERCIAL ART, PUNJABI, PHYSICAL EDUCATION
Course / Qualification:	HUMANITES
Part Time/ Full Time:	full_time
Roll Number / Register Number:	26638298
From:	01-05-2020
To:	30-07-2021
Marksheet	1
I haven't done my 12th Standard	
School Name/College Name:	S BISHAN SINGH MEMO. SCH MANSAROVER GN N D
School Location:	New Delhi
Board Name/University Name:	CENTRAL BOARD OF SECONDARY EDUCATION
Major Subjects	ENGLISH CORE, POLITICAL SCIENCE, ECONOMICS, COMMERCIAL ART, PUNJABI, PHYSICAL EDUCATION
Course / Qualification:	HUMANITES
Part Time/ Full Time:	full_time
Roll Number / Register Number:	26638298
From:	01-05-2020
To:	30-07-2021
Marksheet	1

12:01



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केन्द्रीय माध्यमिक शिक्षा बोर्ड
CENTRAL BOARD OF SECONDARY EDUCATION
अंक विवरणिका सह प्रमाण पत्र
MARKS STATEMENT CUM CERTIFICATE
सीनियर स्कूल सर्टिफिकेट परीक्षा, 2021
SENIOR SCHOOL CERTIFICATE EXAMINATION, 2021

यह प्रमाणित किया जाता है कि
This is to certify that **GAGANDEEP SINGH**
अनुक्रमांक
Roll No. **26638298**
माता का नाम
Mother's Name **BALJEET KAUR**
पिता/संरक्षक का नाम
Father's / Guardian's Name **HARDEEP SINGH**
विद्यालय
School **85334 S BISHAN SINGH MEMO. SCH MANSAROVER GDN N D**
की शैक्षणिक उपलब्धियां निम्नानुसार हैं has achieved Scholastic Achievements as under :

विषय कोड SUB. CODE	विषय SUBJECT	प्राप्तांक MARKS OBTAINED				स्थितीय ग्रेड POSITIONAL GRADE
		लिखित THEORY	प्रा./PR. आ.प्र./IA	योग TOTAL	योग (शब्दों में) TOTAL (IN WORDS)	
301	ENGLISH CORE	053	018	071	SEVENTY ONE	D1
028	POLITICAL SCIENCE	038	018	056	FIFTY SIX	D1
030	ECONOMICS	041	018	059	FIFTY NINE	D1
052	APP/COMMERCIAL ART	020	068	088	EIGHTY EIGHT	C2
104	PUNJABI	049	019	068	SIXTY EIGHT	C2
048	PHYSICAL EDUCATION	043	029	072	SEVENTY TWO	C2
500	WORK EXPERIENCE					A1
502	HEALTH & PHYSICAL EDUCATION					B1
503	GENERAL STUDIES					A1

संक्षिप्तों का अर्थ : Abbreviations
AB : अनुपस्थित Absent
IA : आंतरिक मूल्यांकन Internal Assessment
प्रा./PR. : प्रायोगिक/Practical
ER : अनिवार्य पुनरावृत्ति सभी विषयों में Essential Repeat in all subjects

परिणाम Result **PASS**

दिल्ली Delhi
दिनांक Dated : **30-07-2021**

परीक्षा नियंत्रक
Controller of Examinations

सह-शैक्षणिक उपलब्धियां : सह-शैक्षणिक एवं अनुशासन क्षेत्र में ठेडिंग विद्यालय द्वारा अपने स्तर पर बोर्ड द्वारा जारी प्रारूपानुसार प्रदान की जाती है।
Co-Scholastic achievements : Grading for Co-Scholastic and Discipline area is being issued by the school as per format prescribed by the Board.
परिवर्तित विषय कोड में, परीक्षा परिणाम 100 अंकों के अंतर्गत दिया गया है।
In the changed subject code, the test result is given under 100 marks.



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Text actions

PROFESSIONAL REFERENCE 1

Name of the Person:	Kamal Thapa
Designation:	
Contact No:	
Email ID:	
Name of the Organisation:	AML RightSource India Pvt Ltd
Name of the Person:	Kamal Thapa
Designation:	
Contact No:	
Email ID:	
Name of the Organisation:	AML RightSource India Pvt Ltd

PROFESSIONAL REFERENCE 2

Name of the Person:	Mayur Chandra
Designation:	
Contact No:	
Email ID:	
Name of the Organisation:	AML RightSource India Pvt Ltd
Name of the Person:	Mayur Chandra
Designation:	
Contact No:	
Email ID:	
Name of the Organisation:	AML RightSource India Pvt Ltd

Employment Deails	
Years of Experience	0
No of Employment	0

Declaration & Authorization

I hereby authorize GoldQuest Global HR Services Pvt Ltd and its representative to verify information provided in my application for employment and this employee background verification form, and to conduct enquiries as may be necessary, at the company's discretion. I authorize all persons who may have information relevant to this enquiry to disclose it to GoldQuest Global HR Services Pvt Ltd or its representative. I release all persons from liability on account of such disclosure.

I confirm that the above information is correct to the best of my knowledge. I agree that in the event of my obtaining employment, my probationary appointment, confirmation as well as continued employment in the services of the company are subject to clearance of medical test and background verification check done by the company.

Gagandeep Singh		22-10-2025
Full name of the candidate	Signature	Date of form filled

Documents (Mandatory)

Education	Employment	Government ID / Address Proof
Photocopy of degree certificate and final mark sheet of all examinations.	Photocopy of relieving / experience letter for each employer mentioned in the form.	Aadhaar Card / Bank Passbook / Passport Copy / Driving License / Voter ID.

NOTE: If you experience any issues or difficulties with submitting the form, please take screenshots of all pages, including attachments and error messages, and email them to onboarding@goldquestglobal.in. Additionally, you can reach out to us at onboarding@goldquestglobal.in.