

Ayush Anand

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● ABOUT ME

Known for analysis and mainly strategic analysis and monitoring project success delivery, I am result-driven, target-orientated, and passionate about technology, compliance functionality, and entrepreneurship. I am enthusiastic, and I have excellent communication skills with people from diverse cultures.

- Leading and supervising teams, guiding professional development, and coordinating resources.
- Executing work requirements, collaborating with teams, and managing risk to deliver impact.
- Building relationships with stakeholders and customers to identify and address their needs.
- Continually developing expertise and awareness of underlying principles to drive excellence.

● EDUCATION AND TRAINING

11/2021 – 07/2024 NEW DELHI, India
BACHELOR'S OF ARTS UNIVERSITY OF DELHI

● WORK EXPERIENCE

 **AMERICAN EPAY SERVICES PVT. LTD.** – NOIDA, INDIA
BENEFITS INTERN – 02/2025 – 07/2025

- Identifying, logging, and escalating complaints, resolving queries, and tracking them internally.
- Managing daily workload, ensuring timely and knowledgeable responses to customer queries.
- Identifying potential loss situations and escalating them promptly to minimize risk.
- Adhering to information security policies and quality control procedures.
- Providing supportive care to customers who are victims of fraud and managing vulnerable customers.

 **FINAGG TECHNOLOGY PRIVATE LIMITED** – NOIDA, INDIA
PRODUCT ANALYST INTERN – 09/2024 – 12/2024

- Performed tasks promptly and to high standards & managed customer service and operational tasks.
- Collaborated with team members and identified and escalated policy breaches.
- Managed customer service and operational tasks, insurance.
- Strengthened controls, managed risk, evaluated options, and made fact-based decisions.
- Adhered to rules, regulations, and codes of conduct, Understood role and team objectives.
- Built relationships to address stakeholder and customer needs.

 **DATAFLOW** – NOIDA
ASSOCIATE – 01/2024 – 07/2024

- Worked closely with the MOE, Dubai, the MENA region, Qatar, Oman, and the Department of Health Abu Dhabi to understand and implement project requirements effectively.
- Met quality standards and complied with business requirements.
- Lead projects across all traffic in Asia, the UAE, and the US/UK region

 **ANAPTYSS** – NOIDA
ANALYST – 08/2025 – 10/2025

● LANGUAGE SKILLS

Mother tongue(s): **HINDI, ENGLISH AND FRENCH BEGINNER**

● SKILLS

MS Oce (MS Word, MS Powerpoint, MS Excel, MS) SQ | Power BI/Power Pivot | Project Management(MS Project) | Communication skills | Interpersonal Skills | Figma | Learning | Time Management | Teamwork | Primary Research | Secondary Research | Market sizing and forecasting | Result analysis | Fraud Detection | Process Expert | Insurance | Underwriting | Claims Processing | MS PowerBI Desktop