

Lokesh Dewda

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PROFILE

Bio:

Dedicated and detail-oriented QA and Support professional with a strong foundation in manual and automation testing, API validation, SQL, and integration troubleshooting. Skilled in Linux systems, scripting, and cloud concepts with a keen interest in infrastructure management, automation. Known for quick learning, analytical thinking, and cross-functional collaboration. Passionate about cloud technologies and system administration, with the ability to adapt quickly to new tools and environments.

EDUCATION

B.Tech (Computer Science and Engineering), Samrat Ashok Technological Institute, Vidisha (Madhya Pradesh)
CGPA- 7.76

2019/06 – 2023/06

SKILLS

Java	Manual Testing
Selenium	Jira
Linux basics	HTML
Git	Python
SQL Queries & Data Validation	MS Excel

PROJECT

Manual Testing | OpenCart Ecommerce Domain

2023/01 – 2023/02

- **Manual Testing – OpenCart E-commerce Platform**
- Designed **manual test cases** based on business and functional requirements.
- Executed tests for key modules: **product listing, cart, checkout, and user login**.
- Performed **Functional, Regression, Smoke, and Cross-browser testing**.
- Logged and tracked defects in **JIRA** with accurate severity and priority.
- Verified **UI/UX consistency** and critical user flows across multiple browsers.

Manual Testing | Cyclos Banking

2023/02 – 2023/04

- **Manual Testing – Cyclos Banking Platform**
- Analyzed requirements and created **effective test strategies**.
- Designed and executed **manual & automated test cases** for core banking features.
- Performed **Functional, Regression, Usability, and Smoke testing**.
- Developed automation scripts using **Selenium WebDriver & TestNG**.
- Conducted **API testing with Postman** for RESTful services.
- Reported and tracked defects via **JIRA**, collaborating with developers for resolution.

HR Data Analytics – HR Domain | Power BI, Excel

- Designed an interactive **dashboard to track employee data** such as attendance, working hours, performance, and leaves.
- Utilized **Excel for data cleaning and validation**; integrated with Power BI for real-time visualization.
- Automated manual reporting tasks, **saving 3-4 hours of HR team effort daily**.
- Enhanced **HR decision-making and process efficiency** by providing accurate, visual insights.

PROFESSIONAL EXPERIENCE

Data analyst Intern – Assetplus Consulting

2022/01 – 2022/09 | Remote, India

- Contributed to a **YOLO-based object detection model** for automating meter digit recognition and utility bill generation.
- Annotated image datasets using **LabelImg** and preprocessed data via **Anaconda & Excel** for model training.
- Created structured documentation and reports in **MS Excel & Word** to support model review.
- Built **Power BI dashboards** to visualize performance metrics and present insights.
- Collaborated with interns on **data pipelines, error resolution, and model training activities**.

Quality Assurance Intern,

2022/11 – 2023/04 | Remote, India

Fynd (Shopsense Retail Technologies Pvt. Ltd.)

- Gained hands-on experience in the **Software Development Life Cycle (SDLC)** and **Agile Scrum** methodologies.
- Trained in **Manual Testing** and **Automation Testing** with practical application in live projects.
- Executed various testing types including:
- Performed thorough testing of **desktop and web-based applications**, ensuring high-quality releases.
- Actively verified bug fixes and conducted re-testing for resolved issues.
- Collaborated with QA teams in Agile environments to meet sprint testing goals.

Software tester, Originscale Pvt. Ltd.

2024/01 – 2024/10

- Designed and executed **test plans, scenarios, and scripts** to ensure software functionality and performance.
- Conducted **web application testing** (functional, regression, performance, security) and documented defects.
- Managed end-to-end **testing workflows using JIRA** (defect tracking, requirement mapping, test case management).
- Collaborated with **developers and project managers** to review requirements and provide feedback.
- Performed **regression testing** to validate new developments without impacting existing features.
- Supported teams with **environment setup, troubleshooting, log analysis, and issue replication**.
- Ensured consistent functionality across **QA, production, and development environments**.

Analyst (Customer Operations), eClerx

2024/11 – 2025/04

- Handling customer escalations and providing backend support** to improve operations efficiency.
- Performing administrative tasks** including reporting, documentation, and system updates.
- Working extensively with **Excel (sorting, filtering, removing duplicates, Pivot Tables, Charts)** for **data validation and analytics**.
- Supporting teams with **client reporting, dashboard updates, and data entry** activities.
- Collaborating with internal stakeholders and team leads** to ensure accuracy, completeness, and timely task delivery.
- Performing **quality checks** on deliverables before submission to clients.
- Using **ticketing tools (JIRA)** for case management and process tracking.
- Preparing **PowerPoint presentations** and status reports for business review.
- Exposure to **virtual platforms** like MS Teams and Zoom for training operations and client communication.

CERTIFICATES

Generative AI Training & Certification Program – Skill of the Year 2025 – Chnical University of Munich (TUM) in collaboration with eClerx Services Limited – May 2025 | Certified in **Generative AI concepts, prompt engineering, and AI-powered applications**. | Learned **data analysis, visualization, ethical & legal considerations, and business impact of GenAI**. | Certification endorsed by **TUM Institute for LifeLong Learning & eClerx**.

Languages

HINDI • ENGLISH