





Lokesh Dewda

 Pune, Maharashtra  lokeshdewada5@gmail.com  +91-8878470595  github.com/Lokeshdewada

PROFILE

Bio:
Dedicated and detail-oriented QA and Support professional with a strong foundation in manual and automation testing, API validation, SQL, and integration troubleshooting. Skilled in Linux systems, scripting, and cloud concepts with a keen interest in infrastructure management, automation. Known for quick learning, analytical thinking, and cross-functional collaboration. Passionate about cloud technologies and system administration, with the ability to adapt quickly to new tools and environments.

EDUCATION

B.Tech (Computer Science and Engineering), Samrat 2019/06 – 2023/06
Ashok Technological Institute, Vidisha (Madhya Pradesh)
CGPA- 7.76

SKILLS

Java	Manual Testing
Selenium	Jira
Linux basics	HTML
Git	Python
SQL Queries & Data Validation	MS Excel

PROJECT

Manual Testing | OpenCart Ecommerce Domain 2023/01 – 2023/02

- **Manual Testing – OpenCart E-commerce Platform**
- Designed **manual test cases** based on business and functional requirements.
- Executed tests for key modules: **product listing, cart, checkout, and user login.**
- Performed **Functional, Regression, Smoke, and Cross-browser testing.**
- Logged and tracked defects in **JIRA** with accurate severity and priority.
- Verified **UI/UX consistency** and critical user flows across multiple browsers.

Manual Testing | Cyclos Banking 2023/02 – 2023/04

- **Manual Testing – Cyclos Banking Platform**
- Analyzed requirements and created **effective test strategies.**
- Designed and executed **manual & automated test cases** for core banking features.
- Performed **Functional, Regression, Usability, and Smoke testing.**
- Developed automation scripts using **Selenium WebDriver & TestNG.**
- Conducted **API testing with Postman** for RESTful services.
- Reported and tracked defects via **JIRA**, collaborating with developers for resolution.

HR Data Analytics – HR Domain | Power BI, Excel

- Designed an interactive **dashboard to track employee data** such as attendance, working hours, performance, and leaves.
- Utilized **Excel for data cleaning and validation**; integrated with Power BI for real-time visualization.
- Automated manual reporting tasks, **saving 3–4 hours of HR team effort daily.**
- Enhanced **HR decision-making and process efficiency** by providing accurate, visual insights.

PROFESSIONAL EXPERIENCE

Data analyst Intern – Assetplus Consulting

2022/01 – 2022/09 | Remote, India

- Contributed to a **YOLO-based object detection model** for automating meter digit recognition and utility bill generation.
- Annotated image datasets using **Labellmg** and preprocessed data via **Anaconda & Excel** for model training.
- Created structured documentation and reports in **MS Excel & Word** to support model review.
- Built **Power BI dashboards** to visualize performance metrics and present insights.
- Collaborated with interns on **data pipelines, error resolution, and model training activities**.

Quality Assurance Intern,

2022/11 – 2023/04 | Remote, India

Fynd (Shopsense Retail Technologies Pvt. Ltd.)

- Gained hands-on experience in the **Software Development Life Cycle (SDLC)** and **Agile Scrum** methodologies.
- Trained in **Manual Testing** and **Automation Testing** with practical application in live projects.
- Executed various testing types including:
- Performed thorough testing of **desktop and web-based applications**, ensuring high-quality releases.
- Actively verified bug fixes and conducted re-testing for resolved issues.
- Collaborated with QA teams in Agile environments to meet sprint testing goals.

Software tester, Originscale Pvt. Ltd.

2024/01 – 2024/10

- Designed and executed **test plans, scenarios, and scripts** to ensure software functionality and performance.
- Conducted **web application testing** (functional, regression, performance, security) and documented defects.
- Managed end-to-end **testing workflows using JIRA** (defect tracking, requirement mapping, test case management).
- Collaborated with **developers and project managers** to review requirements and provide feedback.
- Performed **regression testing** to validate new developments without impacting existing features.
- Supported teams with **environment setup, troubleshooting, log analysis, and issue replication**.
- Ensured consistent functionality across **QA, production, and development environments**.

Analyst (Customer Operations), Eclerx

2024/11 – 2025/04

- **Handling customer escalations and providing backend support** to improve operations efficiency.
- **Performing administrative tasks** including reporting, documentation, and system updates.
- Working extensively with **Excel (sorting, filtering, removing duplicates, Pivot Tables, Charts)** for **data validation and analytics**.
- Supporting teams with **client reporting, dashboard updates, and data entry** activities.
- **Collaborating with internal stakeholders and team leads** to ensure accuracy, completeness, and timely task delivery.
- Performing **quality checks** on deliverables before submission to clients.
- Using **ticketing tools (JIRA)** for case management and process tracking.
- Preparing **PowerPoint presentations** and status reports for business review.
- Exposure to **virtual platforms** like MS Teams and Zoom for training operations and client communication.

CERTIFICATES

Generative AI Training & Certification Program – Skill of the Year 2025 – Chnical University of Munich (TUM) in collaboration with eClerx Services Limited – May 2025 | Certified in **Generative AI concepts, prompt engineering, and AI-powered applications.** | Learned **data analysis, visualization, ethical & legal considerations, and business impact of GenAI.** | Certification endorsed by **TUM Institute for LifeLong Learning & eClerx.**

Languages

HINDI • ENGLISH