

# Abhishek Kumar

Fraud Analyst

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## Professional Summary

Results-driven Fraud Analyst with over 2 years of experience in anti-money laundering (AML), transaction monitoring, and client due diligence (CDD/EDD). Proven success in identifying suspicious activities, enhancing fraud detection accuracy, and ensuring compliance with global regulatory standards.

## Core Competencies

- Anti-Money Laundering (AML)
- Fraud Investigation & Risk Assessment
- Transaction Monitoring & Alert Analysis
- Suspicious Activity Reporting (SAR Drafting)
- Know Your Customer (KYC), CDD, and EDD
- Client Interaction & Documentation

## WORK EXPERIENCE

### Bank of America

Fraud Analyst - Prevention & Detection

Oct 2023 - Aug 2025

- Investigate flagged transactions, including high-value checks up to \$130,000, to ensure adherence to AML protocols and SOPs.
- Perform transaction monitoring and alert investigation, consistently meeting 100% alert closure targets.
- Conduct risk assessments on customer accounts and escalate suspicious activity for SAR consideration.
- Analyze fraud trends and proactively adapt detection methods, maintaining 99% accuracy in identification.
- Support KYC reviews and documentation validation as per internal compliance requirements.
- Coordinate with internal teams to ensure timely and complete resolution of cases in line with regulatory standards.

### Amazon

Virtual Customer Support Associate

Aug 2022 - May 2023

- Delivered customer support via chat and email, resolving account-related and transactional issues.
- Analyzed account history and flagged unusual customer behavior for escalation.
- Awarded 115 performance recognitions for consistent service quality and problem resolution.
- Recognized as Subject Matter Expert (SME), providing peer support and process training.

## SKILLS

- Fraud Investigation
- Transaction Monitoring
- AML (Anti-Money Laundering)
- Client Due Diligence (CDD)
- Enhanced Due Diligence (EDD)
- Business Risk Identification
- Understanding of KYC
- Microsoft Office

## EDUCATION

- **Delhi University** 2018 - 2021  
• Bachelors in Commerce(B.COM)
- **Amity University** 2024 - 2026 ( In Progress)  
• Masters in Business Administration(MBA)

## LANGUAGE

- **English** Professional
- **Hindi** Native