PERSONAL INFO

Address
Gurgaon, India

Phone
+91 8587987008

Email
asxmran@gmail.com

SKILLS

Strong Communication

MS Office

Customer Service

Technical Assistant

Computer Literacy

Quality Control (QC) of Training Data

Data Annotation & Labeling

Knowledge of LLM Behavior

AI Model Evaluation & Feedback

Simran Arora

AI Data Trainer

I have a clear, logical mind with a practical approach to problem-solving and a drive to see things through to completion. I am excellent at working with others to achieve a certain objective on time and with excellence.

EMPLOYMENT HISTORY

Advanced AI Data Trainer (Freelance) | Jul 2025 - Oct 2025
Invisible Technologies, Remote

- *Performed high-accuracy annotation and labelling of complex datasets, including text, images, and audio, to train advanced AI/ML models across multiple domains*
- *Performed quality control reviews to ensure data accuracy and consistency above 98%.*
- *Reviewed and corrected outputs from AI systems to improve model performance*
- *Maintained high productivity while meeting strict accuracy and quality standards.*
- *Provided feedback that contributed to tool, process, and documentation improvements.*

AI Data Trainer (Freelance) | Oct 2024 - Jun 2025
Outlier.AI

- *Created data models and documented data flows to improve system architecture and data quality.*
- *Ensured the quality and accuracy of AI data through meticulous review and analysis.*
- *Applied problem-solving skills to enhance the performance and reliability of AI models.*
- *Collaborated with technical teams to refine data sets and improve AI training processes.*
- *Managed and organized large volumes of data to meet project requirements.*
- *Provided detailed feedback and insights to improve data handling protocols.*

Virtual Customer Support Specialist | May 2023 - Oct 2023
Amazon India Development Center

- *Developed and maintained customer service support systems to streamline customer interactions and increase customer satisfaction.*
- *Provided customer support to American customers, addressing various queries and issues.*
- *Resolved queries through chat and emails efficiently.Received multiple awards for outstanding performance.*
- *Served as a Subject Matter Expert (SME), mentoring and guiding colleagues.*
- *Consistently recognised as a top performer within the team.*

- *Achieved the status of top scorer in the North India zone.*

EDUCATION

Class X | Mar 2017 - Mar 2018
DSVN Sr. Sec. School, Gurgaon

Class XII | Mar 2020 - Mar 2021
National Institute of Open Schooling, Gurgaon

Bachelors of Computer Applications | Aug 2021 - Aug 2024
DPGITM, Gurgaon