

PIYUSH SOLANKI

Business Analyst

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SUMMARY

I am an experienced Business Analyst with a strong focus on financial investigations and compliance processes, particularly within the KYC and AML frameworks. My background includes significant roles at Genpact and NatWest Group, where I have honed my skills in risk mitigation and regulatory compliance. I am detail-oriented, possess excellent organizational skills, and thrive in collaborative environments.

EXPERIENCE

Business Analyst

Genpact

📅 09/2024 - Present

- Ensures the accuracy, consistency, and adherence to quality standards across all risk management and compliance processes
- Serves as Subject Matter Expert (SME) for compliance processes bridging communication gaps between Quality Control (QC) teams and frontline agents, manages error rebuttals and ensures alignment
- Improves workflows for better efficiency and minimizing operational risks
- Specializes in high-risk customer risk mitigation and compliance with regulatory standards in the cryptocurrency industry
- Trained in onboarding, periodic review, trigger event monitoring, and offboarding of customers
- Identifies and assesses potential risks through investigations and data analysis

Senior Analyst

NatWest Group

📅 10/2021 - 08/2024

- Coordinates KYC compliance with client owners across regions
- Reviews KYC records for completeness, accuracy, and validity
- Communicates daily updates to senior managers and stakeholders on KYC status
- Escalates complex issues related to client types and CIP requirements to the Quality Assurance team
- Requests and receives sign-off on KYC records from client owners
- Served as a subject matter expert (SME) for KYC/AML due diligence teams
- Handles analyst queries and QC queries, providing timely and accurate responses
- Conducts sampling for QC cases to ensure compliance with regulatory standards
- Optimizes the Customer Due Diligence Review process

Marketing Associate

Audio Cabin

📅 01/2021 - 08/2021

- Responsible for generating leads and setting up meetings with potential clients
- Conducted extensive research on employment websites such as Just Dial and India Mart
- Maintained a regularly updated Excel file of leads and companies
- Set up meetings with more than 25 companies

STRENGTHS



Work Skills

Financial investigation, fraud detection and prevention strategies, and database management



Personal Skills

Strong communication, teamwork, time management, and critical thinking abilities

KEY ACHIEVEMENTS



Awards and Recognition

Honored with spot ovations and Silver Ovation, achieving a 5 out of 5 rating in the Organization

SKILLS

AML

Individual KYC

Corporate KYC

Fraud Investigation

KYC

Data investigation

INTERESTS



College Initiatives

Served as a key member in college societies as Cultural Head and achieved top 5 out of 50 teams in Exuberance'18, Inter B-school Case Study Competition