

# PIYUSH SOLANKI

## Business Analyst

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## SUMMARY

I am an experienced Business Analyst with a strong focus on financial investigations and compliance processes, particularly within the KYC and AML frameworks. My background includes significant roles at Genpact and NatWest Group, where I have honed my skills in risk mitigation and regulatory compliance. I am detail-oriented, possess excellent organizational skills, and thrive in collaborative environments.

## EXPERIENCE

### Business Analyst

#### Genpact

09/2024 - Present

- Ensures the accuracy, consistency, and adherence to quality standards across all risk management and compliance processes
- Serves as Subject Matter Expert (SME) for compliance processes bridging communication gaps between Quality Control (QC) teams and frontline agents, manages error rebuttals and ensures alignment
- Improves workflows for better efficiency and minimizing operational risks
- Specializes in high-risk customer risk mitigation and compliance with regulatory standards in the cryptocurrency industry
- Trained in onboarding, periodic review, trigger event monitoring, and offboarding of customers
- Identifies and assesses potential risks through investigations and data analysis

### Senior Analyst

#### NatWest Group

10/2021 - 08/2024

- Coordinates KYC compliance with client owners across regions
- Reviews KYC records for completeness, accuracy, and validity
- Communicates daily updates to senior managers and stakeholders on KYC status
- Escalates complex issues related to client types and CIP requirements to the Quality Assurance team
- Requests and receives sign-off on KYC records from client owners
- Served as a subject matter expert (SME) for KYC/AML due diligence teams
- Handles analyst queries and QC queries, providing timely and accurate responses
- Conducts sampling for QC cases to ensure compliance with regulatory standards
- Optimizes the Customer Due Diligence Review process

### Marketing Associate

#### Audio Cabin

01/2021 - 08/2021

- Responsible for generating leads and setting up meetings with potential clients
- Conducted extensive research on employment websites such as Just Dial and India Mart
- Maintained a regularly updated Excel file of leads and companies
- Set up meetings with more than 25 companies

## STRENGTHS

### Work Skills

Financial investigation, fraud detection and prevention strategies, and database management

### Personal Skills

Strong communication, teamwork, time management, and critical thinking abilities

## KEY ACHIEVEMENTS

### Awards and Recognition

Honored with spot ovations and Silver Ovation, achieving a 5 out of 5 rating in the Organization

## SKILLS

AML Individual KYC

Corporate KYC Fraud Investigation

KYC DataInvestigation

## INTERESTS

### College Initiatives

Served as a key member in college societies as Cultural Head and achieved top 5 out of 50 teams in Exuberance'18, Inter B-school Case Study Competition