

ANNEXURE – B
RESIGNATION LETTER

To,

The People Leader – India & Philippines

FIS Global Business Solutions India Pvt. Ltd.

Dear Sir,

As I have voluntarily accepted the alternative employment with Teleperformance Global Services Private Limited in terms of the Mutual Separation and Release Agreement dated 06 Jul, 2023, I hereby voluntarily resign from my current position at FIS with immediate effect. My last working day at FIS would be on 16 Jul, 2023

I would be available to provide any support / assistance to FIS during this transitioning period.

Thank you!

Sincerely Yours,

Signed by :Pragati Verma / E5684371

Date : 06 Jul, 2023

November 30, 2024

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Pragati Verma**, holding **200000000059013**, was employed at Teleperformance from **May 16, 2022 to November 13, 2024**. Her last designation with the company was **Senior Customer Care Executive**. She has been relieved from her services on **November 13, 2024** with the company at the closing of business hours.

The company has cleared and settled all dues towards full and final settlement, adhering to the terms and conditions of employment and the company policies. No further amounts are outstanding to **Pragati Verma** from the company.

For Teleperformance Global Business Private Limited



Alpana Suneja
Senior Vice President- Human Resources

Teleperformance Global Business Private Limited (Formerly known as CRM Services India Private Limited)

Registered Office: Teleperformance Towers, Plot CST No.1406-A/28, Mindspace, Goregaon- West, Mumbai - 400104, Maharashtra, India

Tel: +91-22-66776000 | Fax: +91-22-66776010 | CIN: U72900MH2001PTC395416 | Email: contactus@teleperformance.com

TELEPERFORMANCE GLOBAL BUSINESS PRIVATE LIMITED

Teleperformance Tower ,Plot CST No 1406-A/28,Mindspace,Goregaon(West),Mumbai-400104,India



Payslip for the month of September 2024

Employee Code	20000000059013	Employee name	Pragati Verma
Date of Joining	17 Jul 2023	Date of Birth	21 Aug 1999
Designation	Senior Customer Care Executive	Grade	Grade I
Location	Gurgaon	Branch	CRM GGN 398
Payment Mode	Bank Transfer	Bank Name	HDFC BANK LTD
Bank Account Number	50100379177533	IFSC Code	HDFC0000240
PF Account Number	GNNGN00252970000357968	Esic Account Number	
Permanent Account Number	BIVPV6200K	UAN Number	101824123428
Days Worked	30	LWP	0
Arrears Days	0	Tax Regime	New Tax Regime

Earnings	Monthly Rate	Current Month	Arrears	Total	Deductions	Amount
Performance Link Incentives	0.00	1,825.00	0.00	1,825.00	Provident Fund	1,708.00
Basic Salary	14,236.00	14,236.00	0.00	14,236.00	LWF Deduction	31.00
House Rent Allowance	8,446.00	8,446.00	0.00	8,446.00		
Advance Statutory Bonus	2,294.00	2,294.00	0.00	2,294.00		
Incentive	0.00	12,098.00	0.00	12,098.00		
Variable Allow	0.00	1,350.00	0.00	1,350.00		

Gross Earnings	40,249.00	Total Deductions	1,739.00
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In words (₹) : Thirty Eight Thousand Five Hundred Ten Only	Net Salary : 38,510.00
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Income Tax Calculation for the financial Year 2024-2025

Particular	Cumulative	Projected	Current	Annual	Details Of Exemption U/S 10
Performance Link Incentives	12,888.00	0.00	1,825.00	14,713.00	Conveyance Exemption 0.00
Basic Salary	71,180.00	85,416.00	14,236.00	170,832.00	Driver Allowance Exemption 0.00
House Rent Allowance	42,230.00	50,676.00	8,446.00	101,352.00	Gratuity Exemption 0.00
Advance Statutory Bonus	11,470.00	13,764.00	2,294.00	27,528.00	Leave Encashment Exemption 6,812.00
Incentive	15,391.00	0.00	12,098.00	27,489.00	
Referral_Pay	7,000.00	0.00	0.00	7,000.00	
Variable Allow	7,543.00	0.00	1,350.00	8,893.00	
National Holiday Basic	918.00	0.00	0.00	918.00	
National Holiday Payment	692.00	0.00	0.00	692.00	

Monthly Tax deducted in Salary

Month	One Time Tax	Monthly Tax	Total Tax
September	0.00	0.00	0.00
September	0.00	0.00	0.00
September	0.00	0.00	0.00

Salary For The Year	359,417.00
Gross Salary	359,417.00
Gross Taxable Income	359,417.00
Less : Standard Deduction	75,000.00
Net Taxable Income (Rounded Off)	284,420.00
Income Tax Deduction	
87A	0.00
Income Tax Payable	0.00
Surcharge	0.00
Education Cess	0.00
Total Income Tax & Surcharge Payable	0.00
Esop Tax to be Recovered in this Month	0.00
Esop Tax Already Deducted	0.00
Less Tax Deducted at source till current month	0.00
Less Tax Deducted by Previous Employer	0.00
Balance Tax Payable/Refundable	0.00
Average Tax Payable per Month	0.00

TELEPERFORMANCE GLOBAL BUSINESS PRIVATE LIMITED

Teleperformance Tower ,Plot CST No 1406-A/28,Mindspace,Goregaon(West),Mumbai-400104,India



Payslip for the month of October 2024

Employee Code	200000000059013	Employee name	Pragati Verma
Bank Name	HDFC BANK LTD	Bank Account Number	50100379177533
Date of Joining	17 Jul 2023	Date of Birth	21 Aug 1999
Days Worked	31	PF Account Number	GNGGN00252970000357968
LWP	0	UAN Number	101824123428
Arrears Days	0	Permanent Account Number	BVPPV6200K
Esic Account Number		Grade	Grade I
Payment Mode	Bank Transfer	Paid Leave	0
IFSC Code	HDFC0000240	Tax Regime	New Tax Regime
Branch	CRM GGN 398	Location	Gurgaon
Designation	Senior Customer Care Executive		

Earnings	Monthly Rate	Current Month	Arrears	Total	Deductions	Amount
Performance Link Incentives	0.00	2,281.00	0.00	2,281.00	Provident Fund	1,763.00
Basic Salary	14,236.00	14,236.00	0.00	14,236.00	LWF Deduction	31.00
House Rent Allowance	8,446.00	8,446.00	0.00	8,446.00		
Advance Statutory Bonus	2,294.00	2,294.00	0.00	2,294.00		
Variable Allow	0.00	1,910.00	0.00	1,910.00		
National Holiday Basic	0.00	459.00	0.00	459.00		
National Holiday Payment	0.00	346.00	0.00	346.00		

Gross Earnings	29,972.00	Total Deductions	1,794.00
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In words (₹) : Twenty Eight Thousand One Hundred Seventy Eight Only	Net Salary : 28,178.00
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Income Tax Calculation for the financial Year 2024-2025

Particular	Cumulative	Projected	Current	Annual	Details Of Exemption U/S 10
Performance Link Incentives	14,713.00	0.00	2,281.00	16,994.00	Conveyance Exemption 0.00
Basic Salary	85,416.00	71,180.00	14,236.00	170,832.00	Driver Allowance Exemption 0.00
House Rent Allowance	50,676.00	42,230.00	8,446.00	101,352.00	Gratuity Exemption 0.00
Advance Statutory Bonus	13,764.00	11,470.00	2,294.00	27,528.00	Leave Encashment Exemption 6,812.00
Incentive	27,489.00	0.00	0.00	27,489.00	
Referral Pay	7,000.00	0.00	0.00	7,000.00	
Variable Allow	8,893.00	0.00	1,910.00	10,803.00	
National Holiday Basic	918.00	0.00	459.00	1,377.00	
National Holiday Payment	692.00	0.00	346.00	1,038.00	

Monthly Tax deducted in Salary

Month	One Time Tax	Monthly Tax	Total Tax
October	0.00	0.00	0.00
October	0.00	0.00	0.00
October	0.00	0.00	0.00
October	0.00	0.00	0.00

Salary For The Year	364,413.00
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Gross Salary	364,413.00
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Gross Taxable Income	364,413.00
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Less : Standard Deduction	75,000.00
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Net Taxable Income (Rounded Off)	289,420.00
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Income Tax Deduction

87A	0.00
Income Tax Payable	0.00
Surcharge	0.00
Education Cess	0.00
Total Income Tax & Surcharge Payable	0.00
Esop Tax to be Recovered in this Month	0.00
Esop Tax Already Deducted	0.00
Less Tax Deducted at source till current month	0.00
Less Tax Deducted by Previous Employer	0.00
Balance Tax Payable/Refundable	0.00
Average Tax Payable per Month	0.00

TELEPERFORMANCE GLOBAL BUSINESS PRIVATE LIMITED

Teleperformance Tower ,Plot CST No 1406-A/28,Mindspace,Goregaon(West),Mumbai-400104,India



Payslip for the month of August 2024

Employee Code	20000000059013	Employee name	Pragati Verma
Bank Name	HDFC BANK LTD	Bank Account Number	50100379177533
Date of Joining	17 Jul 2023	Date of Birth	21 Aug 1999
Days Worked	31	Permanent Account Number	BIVPV6200K
PF Account Number	GNGGN00252970000357968	Esic Account Number	
Payment Mode	Bank Transfer	IFSC Code	HDFC0000240
Location	Gurgaon	Grade	Grade I
Designation	Senior Customer Care Executive	CostCenter	Common
Paid Leave	0	UAN Number	101824123428
Tax Regime	New Tax Regime		

Earnings	Monthly Rate	Current Month	Arrears	Total	Deductions	Amount
Performance Link Incentives	0.00	1,825.00	0.00	1,825.00	Provident Fund	1,763.00
Basic Salary	14,236.00	14,236.00	0.00	14,236.00	LWF Deduction	31.00
House Rent Allowance	8,446.00	8,446.00	0.00	8,446.00		
Advance Statutory Bonus	2,294.00	2,294.00	0.00	2,294.00		
Variable Allow	0.00	1,550.00	0.00	1,550.00		
National Holiday Basic	0.00	459.00	0.00	459.00		
National Holiday Payment	0.00	346.00	0.00	346.00		

Gross Earnings	29,156.00	Total Deductions	1,794.00
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In words (₹) : Twenty Seven Thousand Three Hundred Sixty Two Only	Net Salary : 27,362.00
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Income Tax Calculation for the financial Year 2024-2025

Particular	Cumulative	Projected	Current	Annual	Details Of Exemption U/S 10			
Performance Link Incentives	11,063.00	0.00	1,825.00	12,888.00	Conveyance Exemption			0.00
Basic Salary	56,944.00	99,652.00	14,236.00	170,832.00	Driver Allowance Exemption			0.00
House Rent Allowance	33,784.00	59,122.00	8,446.00	101,352.00	Gratuity Exemption			0.00
Advance Statutory Bonus	9,176.00	16,058.00	2,294.00	27,528.00	Leave Encashment Exemption			6,812.00
Incentive	15,391.00	0.00	0.00	15,391.00	Monthly Tax deducted in Salary			
Referral_Pay	7,000.00	0.00	0.00	7,000.00				
Variable Allow	5,993.00	0.00	1,550.00	7,543.00				
National Holiday Basic	459.00	0.00	459.00	918.00				
National Holiday Payment	346.00	0.00	346.00	692.00				
					Month	One Time Tax	Monthly Tax	Total Tax
					August	0.00	0.00	0.00
					August	0.00	0.00	0.00
					August	0.00	0.00	0.00
					August	0.00	0.00	0.00

Salary For The Year 344,144.00

Gross Salary 344,144.00

Gross Taxable Income 344,144.00

Less : Standard Deduction 75,000.00

Net Taxable Income (Rounded Off) 269,150.00

Income Tax Deduction

87A	0.00
Income Tax Payable	0.00
Surcharge	0.00
Education Cess	0.00
Total Income Tax & Surcharge Payable	0.00
Esop Tax to be Recovered in this Month	0.00
Esop Tax Already Deducted	0.00
Less Tax Deducted at source till current month	0.00
Less Tax Deducted by Previous Employer	0.00
Balance Tax Payable/Refundable	0.00
Average Tax Payable per Month	0.00

Monthly Tax deducted in Salary

Month	One Time Tax	Monthly Tax	Total Tax
August	0.00	0.00	0.00
August	0.00	0.00	0.00
August	0.00	0.00	0.00
August	0.00	0.00	0.00