

Helena Nag

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PROFESSIONAL SUMMARY

Results-driven Financial Crime Compliance Analyst with 5+ years of experience in AML, Transaction Monitoring, KYC, EDD, Sanctions & PEP Screening, and Fraud Detection. Skilled in end-to-end due diligence, SLA management, vendor risk assessment, SAR preparation/escalation, and audit readiness. Proficient in tools like Bridger, World-Check, LexisNexis, and Dow Jones, with working knowledge of virtual asset risk typologies and FATF Travel Rule guidance. Recognized for delivering sustainable compliance solutions, exceeding quality benchmarks, and fostering a best-in-class compliance culture.

CORE COMPETENCIES

- AML & KYC Investigations (Onboarding & Ongoing Monitoring)
- Enhanced Due Diligence (EDD) & Customer Risk Rating (CRR)
- Sanctions & PEP Screening (Bridger, World-Check, LexisNexis, Dow Jones)
- Transaction Monitoring & High-Risk Alert Reviews
- Fraud Detection & Escalation of Suspicious Activity Reports (SAR)
- Vendor Onboarding & Third-Party Risk Assessment
- Audit Readiness, Internal Controls & Risk Categorization
- Anti-Corruption Compliance & Training Facilitation
- Crypto/Virtual Asset Risk Awareness & FATF Travel Rule Compliance

PROFESSIONAL EXPERIENCE

Genpact India Private Limited – Management Trainee

Gurugram, India | Dec 2023 – Present

- Reviewed and dispositioned high-risk transaction alerts exceeding USD 1M across AML workflows.
- Managed internal and external SLAs for alerts with 100% on-time resolution using internal tracking tools.
- Performed detailed sanctions/PEP investigations using Bridger, reducing false positives by 12%.
- Partnered with compliance, risk, and audit teams to enhance fraud detection frameworks and implement sustainable solutions.

- Escalated suspicious activities for SAR review in compliance with AML regulations.

Blue Umbrella India Private Limited – KYC Specialist

New Delhi, India | Nov 2021 – Nov 2023

- Performed EDD and sanctions screening ensuring 99% compliance with OFAC, EU, UN, and BIS lists.
- Executed PEP identification and adverse media reviews to reduce high-risk onboarding.
- Conducted vendor onboarding risk assessments and due diligence checks in compliance with anti-bribery regulations.
- Authored due diligence summaries and case narratives to support onboarding decisions.
- Facilitated internal compliance training sessions to uplift staff knowledge on AML & Anti-Corruption policies.

HSBC Electronic Data Processing India – CDD Analyst

Bangalore, India | 2016 – 2018

- Conducted CDD, background verification, and risk-based investigations for global clients.
- Reviewed and escalated sanctions-screened transactions involving PEPs and high-risk parties.
- Drafted and escalated Suspicious Activity Reports (SAR) to compliance teams for review.
- Designed and implemented internal control measures to address audit findings and ensure compliance readiness.
- Awarded for best process improvement and adherence to quality benchmarks.

EDUCATION

- MBA – Assam University | 2015
- Bachelor's in Accountancy & Business Management – Assam University | 2012

CERTIFICATIONS & ACHIEVEMENTS

- Certified in Anti-Money Laundering & Compliance Regulations
- Top Performer – Risk Assessment & Compliance Reviews (Blue Umbrella, 2022)
- Best Process Improvement Initiative (HSBC, 2017)

TECHNICAL SKILLS & TOOLS

- Bridger | World-Check | LexisNexis | Dow Jones Risk Compliance
- Microsoft Excel | Alert Management Systems | Risk Reporting Tools
- Case Management Platforms | Narrative Writing Tools