

Neeraj Kumar

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Professional Summary: Experienced compliance professional with 9 years' expertise in AML/KYC & Transaction Monitoring across financial institutions and **VASPs**, with additional freelancing experience in client engagement, operations, and digital community management in **crypto domain**. Skilled in **high-risk investigations, KYC onboarding/reviews, SAR/STR filing, transaction monitoring, and quality control**. Recognized for leadership, process optimization, and cross-functional contributions in client engagement, operations, and digital community management, ensuring adherence to global AML standards across domestic, cross-border, and blockchain environments.

Professional Experience:

1. Genpact – Business Analyst(QC/SME – AML & Transaction Monitoring) [Since May 2024]

- Managed team operations – capacity planning, workload allocation, **performance monitoring – to ensure SLA/KPI compliance**.
- Supported the team in **client business reviews**, delivering performance metrics, risk trend analysis, and remediation strategies to strengthen compliance alignment and client confidence.
- Oversaw **quality control** for alerts across domestic, cross-border, and **digital asset transactions**, ensuring regulatory adherence.
- Acted as **SME**, providing guidance on complex escalations, mentoring analysts, and standardizing investigative best practices.
- Conducted risk-based investigations into high-risk transactions, escalating for SAR/STR filing.
- Implemented **SOP enhancements**, improving investigation efficiency and reducing rework.
- Conducted in-depth analysis of **complex transactions, wallets, and blockchain activities** to detect red flags and proactively mitigate money laundering and fraud risks.

2. Freelancer (AML/KYC, Transaction Monitoring & Crypto Project Management) [Since Jan 2019 – Apr 2024]

- Led KYC verification and transaction monitoring for multiple projects.
- Reviewed blockchain transactions for suspicious activity(detect layering, structuring, rapid movements and potential terror financing activity) in alignment with AML regulations.
- Managed compliance teams, assigned alerts, and conducted final case reviews.
- Directed onboarding compliance for new projects, aligning with AML/KYC requirements.
- Supervised regional & global community management teams, setting engagement strategies and moderation standards.
- Coordinated with project owners and marketing teams to align promotions with compliance guidelines. Delivered community performance metrics to stakeholders for strategic decisions.

3. Concentrix Representative(KYC Analyst, Support) [Since Jun 2016 – Dec 2018]

- Processed onboarding and periodic KYC reviews through secure chat and email channels, providing timely client support.
- Collected and verified documents, ensuring compliance with AML/KYC policies.
- Maintained detailed, audit-ready investigation records.

Core Competencies:

• Team Leadership & Training	• Audit & QA Support
• AML Investigations & Case Management	• Transaction Monitoring – Domestic, Cross-Border & Blockchain
• KYC/CDD/EDD & Risk Profiling	• Sanctions, PEP & Adverse Media Screening
• SAR/STR Preparation & Regulatory Reporting	• Quality Control & Process Optimization
• Escalation & Case Management	• Cross-functional Collaboration
• Coached analysts in AML/KYC/TM workflows.	

Education:

- B.Tech – Electronics & Communication Engineering, MDU
- Senior Secondary & Secondary – CBSE