

PURNANSHI SINGH

Purnanshi Singh
purnanshi@gmail.com
+18005009472



CAREER OBJECTIVE

To get an opportunity where I can make the best of my potential and contribute to the organization's growth and to secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills.

SKILLS

Great Communication skills
Fast learner
Problem solving
Flexibility
Team work

EXPERIENCE

Jun-2022 - Oct-2023

HCL tech

Process associate

Worked at HCL tech for an UK based project in both sales and service segment
Sales-Account opening for both savings account and bonds(Aml, kyc &fatca)
Services- all necessary services provided after an account opening (queries related to atm cards,pin, cheque books, account closure, bond accounts closure and reinvestment of bonds etc)

Jan 2024- Present

Genpact | Gurgaon, India

Senior Associate

- Managed transaction monitoring to detect fraudulent activity, ensuring compliance with AML/CFT regulations while resolving chargeback disputes.
- Analyzed and prioritized high-risk customer segments, including High-Net-Worth Individuals (HNI), VIPs, and specialized markets, optimizing revenue growth and mitigating financial risk.
- Monitored vendor performance, ensuring strict adherence to operational protocols and maintain accuracy in BOT processing metrics.
- Compiled accurate reports on transaction trends, fraud risks, and operational efficiency, enabling strategic business insights.
- Developed and implemented process optimization strategies, enhancing workflow efficiency and fraud detection accuracy.
- Maintained expertise in emerging fraud trends utilizing cutting-edge techniques in chargeback prevention and risk mitigation.
- Ensured full regulatory compliance with AML/CF laws, including KYC (Know Your Customer) and CDD (Customer Due Diligence) processes.
- Investigated and reported suspicious activities (SARs) in accordance with global compliance frameworks(FATF, OFAC, FinCEN, GDPR).
- Proficient in transaction monitoring for fraud detection and regulatory compliance.
- Collaborated with cross-functional teams (Legal, IT, Operations) to ensure cohesive and comprehensive compliance efforts.
- Sanctions Screening & Compliance:
 - Expert in sanctions screening systems such as World Check, ensuring proactive risk detection.
 - Monitored transactions for potential sanctions violations, adhering to global regulatory frameworks(OFAC, UN, EU).

- Conducted Enhanced Due Diligence (EDD) on flagged individuals/entities to prevent illicit financial activities.
- Investigated and escalated potential sanctions matches, filing Suspicious Activity Reports (SARs) when necessary.

EDUCATION

Degree/Course	Institute/College	University/Board	Percentage/CGPA	Year of Passing
MBA (HRM)	BBAU	BBAU	6.02	2023
Bcom (hons)	BBAU	BBAU	6.11	2021

ACHIEVEMENTS

Gold medalist in 13th district level in taekwondo competition in 2007
Certificate of participation in iken scientifica 2012-13 round
Participation in national level social work organised by EKAL abhiyan 2021

STRENGTHS

Good communication
Strong work ethic
Self-motivated

AREAS OF INTERESTS

Community service
Cooking
Playing badminton

HOBBIES

Listening to music
Classical dance
Painting
Kho kho
Social work
Badminton

PERSONAL DETAILS

Address G/4 Gomti barrage irrigation colony
Lucknow, Uttar Pradesh, 226010
Date of Birth 01/11/1999
Gender Female
Nationality Indian
Marital Status Single
Languages Known Hindi
English



Purnanshi Singh