



CAREER OBJECTIVE

To get an opportunity where I can make the best of my potential and contribute to the organization's growth and to secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills.

SKILLS

Great Communication skills

Fast learner

Problem solving

Flexibility

Team work

EXPERIENCE

Jun-2022 - Oct-2023	HCL tech
Process associate	Worked at HCL tech for an UK based project in both sales and service segment Sales-Account opening for both savings account and bonds(Aml, kyc &fatca) Services- all necessary services provided after an account opening (queries related to atm cards,pin, cheque books, account closure, bond accounts closure and reinvestment of bonds etc)
Jan 2024- Present	Genpact Gurgaon, India
Senior Associate	<ul style="list-style-type: none">Managed transaction monitoring to detect fraudulent activity, ensuring compliance with AML/CFT regulations while resolving chargeback disputes.Analyzed and prioritized high-risk customer segments, including High-Net-Worth Individuals (HNI), VIPs, and specialized markets, optimizing revenue growth and mitigating financial risk.Monitored vendor performance, ensuring strict adherence to operational protocols and maintain accuracy in BOT processing metrics.Compiled accurate reports on transaction trends, fraud risks, and operational efficiency, enabling strategic business insights.Developed and implemented process optimization strategies, enhancing workflow efficiency and fraud detection accuracy.Maintained expertise in emerging fraud trends utilizing cutting-edge techniques in chargeback prevention and risk mitigation.Ensured full regulatory compliance with AML/CF laws, including KYC (Know Your Customer) and CDD (Customer Due Diligence) processes.Investigated and reported suspicious activities (SARs) in accordance with global compliance frameworks(FATF, OFAC, FinCEN, GDPR).Proficient in transaction monitoring for fraud detection and regulatory compliance.Collaborated with cross-functional teams (Legal, IT, Operations) to ensure cohesive and comprehensive compliance efforts.Sanctions Screening & Compliance:<ul style="list-style-type: none">Expert in sanctions screening systems such as World Check, ensuring proactive risk detection.Monitored transactions for potential sanctions violations, adhering to global regulatory frameworks(OFAC, UN, EU).

- Conducted Enhanced Due Diligence (EDD) on flagged individuals/entities to prevent illicit financial activities.
- Investigated and escalated potential sanctions matches, filing Suspicious Activity Reports (SARs) when necessary.

EDUCATION

Degree/Course	Institute/College	University/Board	Percentage/CGPA	Year of Passing
MBA (HRM)	BBAU	BBAU	6.02	2023
Bcom (hons)	BBAU	BBAU	6.11	2021

ACHIEVEMENTS

Gold medalist in 13th district level in taekwondo competition in 2007
 Certificate of participation in iken scientifica 2012-13 round
 Participation in national level social work organised by EKAL abhiyan 2021

STRENGTHS

Good communication
 Strong work ethic
 Self- motivated

AREAS OF INTERESTS

Community service
 Cooking
 Playing badminton

HOBBIES

Listening to music
 Classical dance
 Painting
 Kho kho
 Social work
 Badminton

PERSONAL DETAILS

Address	G/4 Gomti barrage irrigation colony Lucknow, Uttar Pradesh, 226010
Date of Birth	01/11/1999
Gender	Female
Nationality	Indian
Marital Status	Single
Languages Known	Hindi English



Purnanshi Singh