



ABHIMANYU VERMA

EDUCATION

2019 – 2023

**MASTERS OF BUSINESS
ADMINISTRATION**
DAVV UNIVERSITY

2016 – 2019

**BACHELOR OF BUSINESS
ADMINISTRATION**
DAVV UNIVERSITY

SKILLS

- Customer Due Diligence (CDD) & Enhanced Due Diligence (EDD)
- Transaction Monitoring & Alert Investigation
- Suspicious Activity Reporting (SAR/STR)
- Anti-Money Laundering (AML) Regulations & FATCA
- Know Your Customer (KYC) Procedures
- Risk Assessment & Escalation
- Regulatory Compliance

CONTACT

📞 +91 9111099930

✉ abhiverma2610@gmail.com

PROFILE INFO

Detail-oriented and highly analytical AML/KYC professional with 3.5 years of experience in financial crime compliance, customer due diligence, and transaction monitoring. Skilled in detecting suspicious activity, mitigating financial risks, and ensuring adherence to regulatory requirements including FATF, AMLA, and local compliance guidelines. Proven ability to manage escalations, conduct enhanced due diligence, and collaborate with cross-functional teams to strengthen compliance frameworks.

EXPERIENCE

 **GENPACT(COINBASE)** 2025 – Present
SENIOR ASSOCIATE

- Conduct customer due diligence (CDD) and enhanced due diligence (EDD) for high-risk clients to identify potential risks related to money laundering or terrorist financing in Coinbase.
- Investigate alerts and triggers generated by monitoring systems to assess suspicious activities and escalate findings as per policy.
- Prepare and file Suspicious Transaction Reports (STRs) and ensure compliance with regulatory deadlines.
- Collaborate with compliance officers and internal Coe teams to mitigate risks and maintain adherence to internal and external guidelines.
- Assist in process improvements, policy reviews, and training initiatives to enhance compliance effectiveness.
- Used to apply respective flags to restrict certain customer in the Coinbase platform due to red trigger alert.
- Collaborated with cross-functional teams to enhance workflows, streamline support processes, and boost overall service quality.

ACHIVEMENT

- Nationals in Football.
- Nationals in Hockey
- Nationals in Swimming

HOBBIES

- Outdoor Sports
- Playing Drums, Clapbox
- Driving
- Travelling

LANGUAGES

- English
- Hindi

EXPERIENCE

TELEPERFORMANCE (MASTERCARD) 2022 – 2023
CUSTOMER CARE EXECUTIVE

- Supported 200+ Mastercard's applications and their provisioning and access issues by phone, email or chat.
- Worked with financial institutions globally on B2B models, ensuring adherence to SLAs.
- Handle cases to check the cause of transaction failure, which further helps in settlement process.
- Handle fraud related application and its provisioning issues.
- Reviewed KYC documentation including identity proofs, beneficial ownership, and corporate structures.
- Identified and reported red flags such as unusual transactions, sanctioned individuals, or politically exposed persons (PEPs).
- Acted as Subject Matter Expert, managing escalations and complex scenarios.

XTRIM GLOBAL SOLUTIONS 2022
INTERNATIONAL RELATIONSHIP MANAGER

- Researching potential new leads through inbound and outbound calls.
- Holding presentations and demonstrations for potential clients

TASKUS (DOORDASH) 2021
TEAM MATE

- Handled the USA, UK, Canada and Australian customers problems and solved them.
- Promoted to handle the VIP customers.