

RISHABH KUKREJA

CUSTOMER CARE EXECUTIVE

CONTACT

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m

📍 WZ-197, Tihar Village, Tilak
Nagar, New Delhi-110018

SKILLS

- Clear Verbal Communication
- Work Under Pressure
- Active Listener
- Empathy
- Team Spirit
- Customer Orientation
- Adaptability to Change
- Friendly Attitude

LANGUAGES

- English
- Hindi
- Punjabi



PROFILE

Dedicated Customer Care Executive with over 8 months of experience in delivering exceptional customer support. Adept at managing complex inquiries, resolving conflicts, and ensuring customer satisfaction to clear, empathetic communication. Skilled in using CRM Tools and committed to continuous improvement.



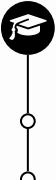
WORK EXPERIENCE

JINDALX

2024 - 2025

Customer Care Executive

Worked as a customer care Executive for 8 months. Job role and responsibilities were to understand the dispositions done by agents and process the refunds accordingly. Along with handling agents' queries as a group supervisor to deliver excellent service to the customers.



EDUCATION

12th from Central Board of Secondary Education

2018

Completed Bachelor in Arts from Delhi University

2021

DECLARATION

I hereby declare that the above information are true and correct to the best of my knowledge and belief.

Date:

Rishabh Kukreja