

**Name:** Harsh Solanki

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## OBJECTIVE

To enter into an organization where I can use my strong analytical, problem-solving and presentation skills to contribute to the growth. I am a highly motivated and result-oriented individual with a passion for finance and analytics.

## EDUCATION

Qualification	Institute	Board/ University	Year	Result
PGDM IB	Jagannath International Management School, Kalkaji	AICTE	2023-25	54%
BBA	Delhi School of Professional Studies & Research, Rohini	GGSIPU	2018-21	71.0%
XII	Army Public School, Daula Kuan	CBSE	2018	75.8%
X	Army Public School, Daula Kuan	CBSE	2016	64.6%

## ACADEMIC ACHIEVEMENTS

- Secured 10% scholarship from Jagannath International Management School, Kalkaji

## SKILLS

- Technical Competencies: Day Trading in Forex and US options, MS-Excel, MS-Word, MS Powerpoint

## Work Experience

### Customer Service Representative | Wipro | June 2025 - December 2025

- Handled client queries and service requests through calls and emails, ensuring timely and accurate resolutions.
- Maintained customer satisfaction by providing professional support and effective problem-solving within defined SLAs.
- Collaborated with cross-functional teams to address escalations and enhance service efficiency.
- Ensured compliance with company policies and quality standards in all communications and transactions.

## INTERNSHIP

<b>Bajaj Allianz</b>	<b>1<sup>st</sup> May 2024 - 30<sup>th</sup> July 2024</b>	<b>3 Months</b>
<b>Responsibilities</b>	<b>Learnings</b>	
• Performed competitive analysis to compare key players in the private bank sector. • Conducted market analysis to identify trends and potential growth areas in the private bank sector	• Intraday and long-term fundamental and technical trading strategies	
<b>GLOBAL IMMERSION PROGRAM, DUBAI (RIT UNIVERSITY) One Week</b>		
<b>Task Undertaken</b>	<b>Learning</b>	

- Participated in a session led by Deloitte experts on "brand I" and transitioning from university to corporate life.
- Engaged in a workshop led by Mr. Wael Azeem focusing on entrepreneurship and leadership.
- Delivered individual PowerPoint presentations to showcase solutions and strategies for assigned case studies.
- Worked in groups to solve unique case studies, role-playing to address company challenges due to external changes
- Participated in a question-and-answer session as part of the workshop evaluation process.

- Understood the importance of personal branding
- Acquired effective interview techniques and resume-building skills.
- Improved problem-solving skills
- Learned how to analyze and respond to external business challenges.
- Enhanced public speaking and presentation skills.

## CERTIFICATIONS

- Funded certificate from Proprietary trading firm

## POSITION OF RESPONSIBILITIES

- Core coordinator of the Photography Club.

## WORKSHOPS & SEMINARS

Industrial visit at Mother Dairy, Patparganj, 2023	Industrial visit at Coca Cola, 2023
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## PERSONAL DETAILS

Fathers Name:	Mr. Rajesh Solanki
Mothers Name:	Mrs. Rajesh Solanki
Permanent Address:	HNO 16 Dabri Village, near ice cream factory, Delhi - 110045
Date of Birth:	07 September 1999
Languages Known:	Hindi, English

I hereby declare that the above information shared above is true and correct to the best of my knowledge.

Signature

