

MOHIT GUPTA

Fin Crime Analyst and Fraud Investigator

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SUMMARY

Experienced Fin Crime Analyst and Fraud Investigation with over 4 years in Anti-Money Laundering (AML), Customer Due Diligence (CDD), and Enhanced Due Diligence (EDD). I have proven capabilities in identifying suspicious patterns and ensuring compliance across financial systems, combined with proficiency in transaction monitoring and KYC verification. My commitment is to protect financial institutions from fraud while promoting integrity and transparency

EXPERIENCE

Senior Operations Representative (AML Analyst)

Concentrix

📅 05/2025 - Present

- Perform comprehensive CDD & EDD assessments on customers to verify their identities, assess risk levels, and ensure compliance with AML/KYC regulations
- Monitor transactions and account activities to identify suspicious patterns, high risk transactions and potential fraud indicators
- Utilize fraud detection tools, data analysis techniques and manual investigation methods to identify and flag fraudulent activities promptly
- Conduct investigations of flagged transactions suspected of fraudulent activities
- Identify the level of risk associated with fraudulent transactions on considering factors such as transaction volume, previous chargebacks and account history
- Monitored real-time queries and identified high-risk transactions within the retail accounts to manage and mitigate potential threats proactively
- Experienced in detection of all possible fraudulent activities in the Customer Profile such as Account takeover (ATO), Card Cashing, Card Testing
- Execute thorough EDD procedures on high-risk customers, analyzing complex transaction patterns and identifying potential financial crimes

Senior Business Executive (Fraud Investigator)

PORTER

📅 04/2023 - 05/2025

- Monitor customer transactions and account activities to identify suspicious patterns and potential fraud indicators
- Identifying suspicious activities & behavior by keeping a track of partners & taking appropriate actions based on the SOP
- Analyzing data of partners working in platform & finding out repeat offenders causing monetary losses to company & taking strict actions by suspending indefinitely / terminating from the platform
- Utilize data analysis techniques and manual investigation methods to identify and flag fraudulent activities promptly
- Identifying Fraud & Undercut trends in the platform to improve user/customer experience to improve process quality
- Experienced in detection of all possible fraudulent activities in the Customer Profile such as Account take over (ATO)
- Identifying suspicious activities & behavior by keeping a track of partners & taking appropriate actions based on the SOP

Business Executive (SLA)

PORTER

📅 12/2021 - 03/2023

- Coordinating with international clients & domestic partners working in platform & resolve their concerns
- Resolve customers escalated queries & solve their issues within specific TAT
- Creating Surveys & Providing key insights reports on trends

EDUCATION

B.com (H)

Bangabasi Morning College

📅 08/2019 - 07/2022 📍 Kolkata

Higher Secondary

Kanchrapara English Medium School

📅 04/2017 - 03/2019 📍 Kanchrapara

STRENGTHS

★ Skills

Risk Assessment, Advanced Excel, Data Analysis, EDD, Transaction Monitoring, Fraud Investigation G
Proficient in Basic SQL

KEY ACHIEVEMENTS

🏅 Awards / Activities

Recognized as Star Performer for the month January 2023 and May 2022, demonstrating exceptional performance and results

📈 Performance Improvement

Improved the turnaround time from 88.49% to 97.87% in six months

LANGUAGES

English ●●●●●●

Hindi ●●●●●●

Bengali ●●●●●●

SKILLS

AML	Analyzing Data	KYC
Transaction Monitoring	Risk Assessment	
Fraud investigation	SQL	