

Shivam Malik

📞 917017388691 ✉ shivammalik3009@gmail.com www.linkedin.com/in/genpact

Technical Skills

Industry Knowledge: Financial Crime, AML, KYC, SAR, STR, Transaction Monitoring, PEP Screening, Chargebacks.

Technical Skills: Tableau, Power BI, SQL, Microsoft Excel/Power Point/Word. Proficiency in managing fraud risk management tools like Lexis Nexis, World Check.

Other Skills: Advanced Excel, Business Analysis, Data Analysis.

Experience/Projects

Genpact

February 2024 – Present

Business Analyst

Gurgaon, India

- Conducted rigorous quality control checks on transaction monitoring processes within the **crypto-based fintech** division to ensure adherence to regulatory requirements and company standards.
- Reviewed and analyzed cryptocurrency transactions, wallets and blockchain activities** to detect and mitigate potential risks, including money laundering, fraud, and other illicit activities.
- Utilized advanced tools and software for transaction monitoring and analysis, including **blockchain explorers, transaction tracking platforms, and data visualization tools**.
- Collaborated closely with compliance officers, risk analysts, and technology teams to develop and enhance transaction monitoring protocols and algorithms.
- Conducted investigations into suspicious transactions and escalated findings** to appropriate stakeholders for further review and action.
- Provided regular reports and updates** on transaction monitoring activities to **management and regulatory authorities** as required.

AML Rightsource

December 2022 – February 2024

AML Analyst

Noida, India

- Conducted in-depth analysis and screening** of customer accounts and transactions to detect potential instances of **money laundering and suspicious activity**.
- Utilized AML and PEP screening tools and software** to perform thorough investigations.
- Reviewed and assessed **customer profiles, transactional data**, and other relevant information to identify **red flags and potential risks**.
- Collaborated with cross-functional teams including compliance officers and legal experts to escalate and resolve suspicious activity cases.
- Implemented quality control measures** to ensure accuracy and completeness of screening processes and reports.
- Provided training and guidance** to junior analysts on **AML and PEP screening techniques** and best practices.

SBI Life Insurance

July 2021 – November 2022

Associate

Noida, India

- Utilized basic-level **data analysis techniques** to examine **insurance-related data sets**, including **policyholder demographics, claims data, and premium trends**.
- Extracted, cleaned, and processed data** using tools such as Microsoft Excel to ensure accuracy and reliability of analysis.
- Contributed to the creation of **data visualizations** and presentations to communicate findings and insights to internal teams and management.
- Conducted **exploratory data analysis** to uncover key insights and trends, such as identifying high-risk customer segments or emerging market opportunities.

Education

Kumaun University,

Aug 2018 – Dec 2021

Master of Science in Mathematics

Nainital, Uttarakhand

Kumaun University

Aug 2015 – Sep 2018

Bachelor of Science in Computer Science

Nainital, Uttarakhand