DIKSHA

Sector 11, Gurugram, Haryana - 122001

📞 +91 9911549626 | 📧 dikshavachal2001@gmail.com

🔗 LinkedIn: https://www.linkedin.com/in/diksha-vachal

Professional Summary

Results-driven AML specialist with hands-on experience in sanctions screening, alert investigation, and regulatory compliance. Recognized for improving alert resolution efficiency, reducing false positives, and ensuring high-quality case documentation. Skilled in applying compliance frameworks to support risk-based decision-making and protect financial institutions from potential threats.

Technical Skills

- Programming Languages: Python, SQL
- Databases: MySQL
- Data Visualization: Power BI
- Tools & Platforms: Excel, Google Sheets

Professional Experience

Genpact India Pvt. Ltd. — Gurugram, Haryana

Process Associate | Transaction Monitoring & Sanctions Screening (AML/KYC)
Oct 2022 – Sep 2024

- Resolved **500+ transaction monitoring alerts per month**, reducing false positives by **15%** through investigative analysis.

- Partnered with **onshore QA teams**, resolving **95% of disputes within SLA** and providing updates to a **20+ analyst team**.

- Developed proficiency in compliance tools and platforms including **World Check, Net Reveal**, and internal case management systems.

- Analyzed **transactional patterns and trends** to detect unusual activity, supporting senior investigators with escalation cases.

- Assisted in preparing **compliance reports and audit documentation**, ensuring accuracy

- Trained and mentored **new joiners** on alert investigation procedures, contributing to faster clearing their training period and higher team productivity.

Process Developer | Transaction Monitoring & Sanctions Screening (AML/KYC)
Oct 2024 – Present

- Specialized in handling **SWIFT (MT & MX), TDA, and NPP Cross-Border transaction queues** for AML and sanctions screening.

- Screened **2,000+ customer profiles and transactions weekly** against global watchlists (OFAC, UN, EU, DFAT), including PEPs and adverse media using **World Check** and **Net Reveal**.

- Monitored and investigated **300+ real-time transactions daily** across multiple payment channels, identifying suspicious indicators of money laundering.

- Maintained **100% compliance** with international AML/CTF regulations including **OFAC, BSA, FinCEN, and the USA PATRIOT Act**.

- Consistently recognized for excellence, receiving the **"Best of the Best" Award** from the client and named **"All-Rounder Performer"** for quality, compliance, and productivity.

Education

Great Lakes Institute of Management — Gurugram, Haryana
Post Graduate Diploma in Management (Finance)
Jan 2024 – Present

DPG Institute of Technology & Management — Gurugram, Haryana
Bachelor of Business Administration (Finance)
2019 – 2022

Achievements

- Received "Best of the Best" Award from Client
- Recognized with "All-Rounder Performer" Award