

# Jayant Goyal

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## CAREER OBJECTIVE

Financial Crime Specialist skilled in AML, PEP screening, and ATO prevention. Expert in conducting investigations to mitigate risk. Seeking to leverage root-cause analysis skills to minimize financial exposure and protect organizational integrity

## WORK EXPERIENCE

Sep 2024 - December 2025

### Teammate

TaskUs India Pvt. Ltd., Gurgaon

- Conducted in-depth analysis and screening of customer accounts and transactions to detect potential instances of money laundering and suspicious activity
- Utilized AML and PEP screening tools and software to perform thorough investigations.
- Reviewed and assessed customer profiles, transactional data, and other relevant information to identify red flags and potential risks.
- Collaborated with cross-functional teams including compliance officers and legal experts to escalate and resolve suspicious activity cases
- Implemented quality control measures to ensure accuracy and completeness of screening processes and reports.
- Provided training and guidance to junior analysts on AML and PEP screening techniques and best practices.

### Associate

Auto Oprema Pvt. Ltd., Delhi

Mar 2022 - Mar 2024

- Analyzed vendor performance data to develop strategies for improving merchant relationships, ensuring timely product delivery, and enhancing customer satisfaction.
- Leveraged data-driven insights to troubleshoot and resolve complex technical product issues, providing actionable solutions to merchants and customers, leading to a 15% reduction in resolution time.
- Utilized data analysis to assess market trends and identify opportunities for expanding Auto Oprema's vendor network, increasing market reach and sales performance.

### Customer Service Associate

Amazon.com, Virtual

Oct 2021 - Jan 2022

- Customer Service associate at amazon.com to facilitate customers query regarding their issues in orders and general queries regarding the application, Payments, etc.
- Utilized customer data and order trends to proactively address issues, reducing average resolution time and increasing customer satisfaction by 20%

## EDUCATION

### Bachelor of Business Administration (B.B.A.), Commerce

IITM Delhi

2017 - 2020

### Senior Secondary (XII), Central Board Of Secondary Education

Commerce

Indira Ideal Sr. Sec. School

2017

### Secondary (X), Central Board Of Secondary Education

Indira Ideal Sr. Sec. School

2015

## TRAININGS / CERTIFICATIONS

### Anti-Money Laundering: AML, KYC, CDD & EDD Compliance

Oct 2025

udemy, Virtual

### Certified Anti-Money Laundering And Compliance Expert (CAML)

Sep 2025 - Oct 2025

udemy, Virtual

**Anti-Money Laundering Concepts: AML, KYC And Compliance**

Sep 2025

udemy, Virtual

**Extract, Transform And Load Data In Power BI**

Jul 2024

Microsoft, Virtual

**Harnessing The Power Of Data With Power BI**

May 2024

Microsoft, Virtual

**Preparing Data For Analysis With Microsoft Excel**

May 2024

Microsoft, Virtual

**SKILLS**

- Adobe Photoshop
- MS-PowerPoint
- Critical thinking
- Team Management
- Adobe Premiere Pro
- Power BI
- Problem Solving
- Leadership
- MS-Excel
- Attention to Detail
- Effective Communication

**ADDITIONAL DETAILS**

- Successfully coordinated with the event management team to plan, organize, and execute large-scale university events, ensuring a high level of attendee satisfaction and Developed and implemented strategic pathways to improve team collaboration.