

DISHA REDDY

Delhi

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SUMMARY

Detail-oriented Analyst with a deep understanding of regulatory compliance frameworks like AML, KYC, Fraud Proven track record of leading cross-functional teams and ensuring successful project execution while adhering to stringent regulatory requirements.

WORK EXPERIENCE

Teammate, Taskus India Pvt. Ltd.

July 2025 - December 2025

- Conducted in-depth analysis and screening of customer accounts and transactions to detect potential instances of money laundering and suspicious activity
- Utilized AML and PEP screening tools and software to perform thorough investigations.
- Reviewed and assessed customer profiles, transactional data, and other relevant information to identify red flags and potential risks.
- Collaborated with cross-functional teams including compliance officers and legal experts to escalate and resolve suspicious activity cases
- Implemented quality control measures to ensure accuracy and completeness of screening processes and reports.
- Provided training and guidance to junior analysts on AML and PEP screening techniques and best practices.

Associate, Jp Technologies Pvt. Ltd.

June 2024 - June 2025

- Conducted in-depth analysis and screening of customer accounts and transactions to detect potential instances of money laundering and suspicious activity
- Utilized AML and PEP screening tools and software to perform thorough investigations.
- Reviewed and assessed customer profiles, transactional data, and other relevant information to identify red flags and potential risks.
- Collaborated with cross-functional teams including compliance officers and legal experts to escalate and resolve suspicious activity cases.
- Conduct root-cause analysis and develop recommendations to strengthen fraud controls and reduce future exposure.
- Report and escalate significant fraud trends or organized schemes to management and law enforcement when appropriate.
- Educate customers and internal teams on best practices to detect and prevent identity theft and ATO incidents.

Human Resource Generalist, The Creative Breed

January 2023 - January 2024

- Led 50+ onboarding processes, ensuring 100% compliance with documentation and benefits. Conducted 25+ induction sessions, equipping new hires with essential company policies and cultural insights for a smooth transition.
- Gained extensive knowledge in onboarding, compensation & benefits, performance management, organizational development, and HR systems, ensuring efficient HR operations and employee satisfaction.
- Maintained meticulous records for employees, ensuring full compliance with data protection regulations and HR policies, reducing administrative discrepancies.
- Facilitated 50+ performance review cycles, ensuring structured goal setting, probation, and confirmations. Organized 10+ employee engagement activities, enhancing workplace morale and team collaboration by 30%.

Customer Service Associate, Amazon

October 2021- January 2022

- Customer Service associate at amazon.com to facilitate customers query regarding their issues in orders and general queries regarding the application, Payments, etc.
 - Utilized customer data and order trends to proactively address issues, reducing average resolution time and increasing customer satisfaction by 20%
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EDUCATION

Master of Business Administration

2021 – 2023

Neville Wadia Institute of Management Studies and Research, Pune

- Specialization in Human resource Management.

Bachelor Of Computer Science

2018 – 2021

Nowrosjee Wadia College, Pune

CORE COMPETENCIES

- Fraud Investigation and prevention
 - Chargeback Processing
 - Risk Analysis and Transaction Monitoring
 - Regulatory and Compliance
 - Banking and Fintech Systems
 - Recruitment
 - Labour Laws
 - Hr Analytics
 - Training and Development
 - Problem Solving
 - Compensation Management.
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TRAININGS AND CERTIFICATIONS

- Certified Anti-Money Laundering And Compliance Expert (CAML)
- Anti-Money Laundering: AML, KYC, CDD & EDD Compliance
- Prevention Of Sexual Harrasment (POSH) Compliance Training
- Human Resource Management (Internshala Trainings)
- Advanced Excel