

OSHI JAIN

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SUMMARY

Risk and Compliance professional with hands-on experience in AML transaction monitoring, KYC/CDD reviews, and fraud risk investigations within SOP-driven environments. Strong focus on identifying red flags, documenting audit-ready case narratives, and escalating high-risk cases in line with internal controls and regulatory requirements. Experienced in high-volume case handling, cross-functional collaboration, and detail-oriented decision-making.

CORE SKILLS

AML / KYC Regulatory Frameworks	Customer Due Diligence (CDD)
Enhanced Due Diligence (EDD)	Compliance & Regulatory Adherence
Risk Operations & Investigations	Audit Documentation & Reporting
Transaction Monitoring & Fraud Detection	Stakeholder Communication & Collaboration
Data Accuracy & Quality Control	MS Excel, Word, PowerPoint

EXPERIENCE

Amazon

- Senior Compliance Associate-Risk & GRC* Apr 2025 – Sep 2025 | Pune, India
- Reviewed and investigated 300–500+ cases per month involving AML, KYC-related risks, fraud indicators, and compliance gaps across third-party and product data.
 - Conducted risk-based due diligence using internal systems and external sources to assess customer legitimacy, risk exposure, and potential red flags.
 - Prepared clear, audit-ready investigation reports documenting findings, risk rationale, and recommended actions in line with internal controls and SOPs.
 - Ensured strict adherence to internal policies and regulatory guidelines, consistently meeting SLAs with 95%+ quality scores.
 - Escalated high-risk cases to relevant stakeholders with well-documented justifications to support timely decision-making.
 - Collaborated with cross-functional teams to support risk mitigation efforts and process improvements while handling sensitive data securely.

- Transaction Risk Investigator* Jun 2024 – Dec 2024 | Bangalore, India
- Investigated risk-sensitive transactions and third-party accounts, focusing on fraud detection, identity risk, and AML red flags.
 - Performed transaction-level analysis to identify unusual patterns, inconsistencies, and potentially suspicious activity.
 - Reviewed KYC documentation to assess customer legitimacy, onboarding risk, and compliance with internal requirements.
 - Documented clear and concise case narratives for audit review, escalation, and compliance tracking.
 - Maintained 98%+ accuracy while managing high-volume cases in time-sensitive operational environments.
 - Supported compliance teams by ensuring proper documentation and adherence to SOPs during investigations.

Upsolve Solutions

- Digital Marketing and Sales Intern* Aug 2023 – Oct 2023 | Mumbai, India
- Conducted structured data analysis and prepared management reports and presentations to support decision-making.
 - Identified market trends and performance gaps, contributing recommendations for operational improvements.

Beta Blue Foundation

- Marketing Manager Intern* Nov 2022 – Feb 2023 | Hyderabad, India
- Supported research, reporting, and coordination across initiatives, ensuring timely delivery and stakeholder alignment.
 - Collaborated with internal teams to manage workflows and operational priorities.

EDUCATION

- Bachelor of Business Administration (BBA)** 2021 – 2024 | Jabalpur, India
St Aloysius College
- GPA: 8.0 / 10
 - Relevant Coursework: Financial Management, Marketing Research, Digital Marketing.