

RAMANDEEP SINGH

Senior Analyst • Fraud & AML Analyst • Data-Driven Decision Support
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PROFESSIONAL SUMMARY

Detail-oriented Operations & Fraud Senior Analyst with 4.5 years of experience in financial crime prevention, including AML investigations, chargebacks, fraud detection, KYC verification, and compliance reviews. Proven ability to analyze transactional behavior, perform CDD/EDD reviews, evaluate red flags, and ensure strict adherence to regulatory and internal compliance frameworks. Experienced in managing high-volume case queues, supporting audits, and delivering accurate risk-based decisions in fast-paced fintech and banking environments.

CORE SKILLS

Technical: MS Excel, MS Word, MS PowerPoint, Data Analysis

Risk & Compliance: AML Investigations, KYC, CDD, EDD, Transaction Monitoring, Chargebacks, Fraud Investigation, Sanctions & PEP Screening

Professional: Analytical Thinking, Problem Solving, Decision Making, Communication, Multi-tasking

PROFESSIONAL EXPERIENCE

I-MONEY PAY | Senior Analyst (Sept 2023 – Present)

- Managed and resolved chargebacks by analyzing transaction data and identifying fraud patterns.
- Conducted AML investigations, SAR filings, and managed PEP risk assessments.
- Allocated cases, provided follow-ups, and ensured timely case resolution.
- Investigated transaction activity, KYC data, and conducted CDD and EDD reviews.

NATWEST BANK | Operational Analyst (Apr 2021 – Jul 2023)

- Monitored customer accounts for suspicious activity in line with AML and CTF regulations.
- Performed CDD, EDD, periodic reviews, sanctions, PEP, and adverse media screening.
- Identified and escalated high-risk customers and unusual activity.
- Maintained 98% accuracy in AML/KYC documentation and case management.

EDUCATION

Bachelor of Business Administration – Guru Gobind Singh Indraprastha University (2020)

Higher Secondary – CBSE (2017)

CERTIFICATIONS

Google Data Analytics Professional Certificate

Forge Virtual Internships (Data Analytics, Consulting, Visualization)

SkillUp – Introduction to Data Analytics & Data Visualization

LANGUAGES

English • Hindi • Punjabi