

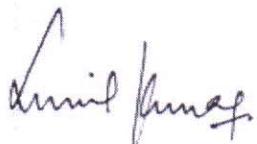
June 12, 2013

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Niharika Mittal (210020903)** was an employee of our organization from **May 16, 2005** till **March 08, 2010**. She was last designated as **Senior Customer Care Officer Specialist**.

We wish her all the best in her future endeavors.

Sincerely
For Convergys India Services Pvt. Ltd.



Supil Kumar
Senior Manager HR, Payroll

If you have any question regarding this document, please contact your HR Direct Advisor. To contact HR Direct, you can call 18001021010 (Universal Access) | 0124-4713473 (Gurgaon) | 020-41015473 (Pune) | 022-40084448 (Thane) | 080-40605473 (Bangalore). HR Direct Advisor is available from 0700 hrs through 0400 hours, Monday to Saturday.

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