

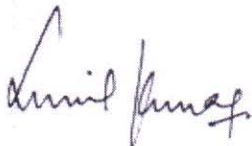
**June 12, 2013**

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Niharika Mittal (210020903)** was an employee of our organization from **May 16, 2005** till **March 08, 2010**. She was last designated as **Senior Customer Care Officer Specialist**.

We wish her all the best in her future endeavors.

Sincerely  
For **Convergys India Services Pvt. Ltd.**



**Supil Kumar**  
**Senior Manager HR, Payroll**

If you have any question regarding this document, please contact your HR Direct Advisor. To contact HR Direct, you can call 18001021010 (Universal Access) | 0124-4713473 (Gurgaon) | 020-41015473 (Pune) | 022-40084448 (Thane) | 080-40605473 (Bangalore). HR Direct Advisor is available from 0700 hrs through 0400 hours, Monday to Saturday.