

BHAWNA

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PROFESSIONAL SUMMARY

Detail-oriented AML Analyst with experience supporting a US-based bank (Chime) through Genpact. Strong background in AML compliance, VISA chargeback handling, and regulatory adherence, combined with banking and service delivery experience.

PROFESSIONAL EXPERIENCE

AML Analyst – Genpact (Client: Chime – US Based Bank) | May 2023 – Present

- Review AML alerts and investigate potential financial crime risks.
- Analyze customer transactions and ensure regulatory compliance.
- Handle VISA chargebacks and dispute cases.
- Prepare investigation summaries and maintain audit-ready documentation.

EDUCATION

Bachelor of Commerce (B.Com) – Jesus and Mary College, University of Delhi

Diploma in Banking – Time Pro Institution

KEY SKILLS

AML Compliance, US Banking Compliance, VISA Chargeback Handling, Regulatory Adherence, Strong Communication, MS Excel, Word, Outlook