

SALONI RAGHUWANSHI

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Address: Scheme no.136, Indore, M.P - 452010

FINCRIME ANALYST

Progressive organization offering a conducive work environment and providing an opportunity to prove personal capabilities and contribute to the growth of the organization.

STRENGTHS AND EXPERTISE

Industry knowledge: AML/CTF,
TM, SAR/UAR,
KYC/KYB

Strong Communication Skills
Proactive Approach
Good Leadership Quality

Team Leadership
Communication
Operations Management

PROFESSIONAL EXPERIENCE

Revolut FinCrime Analyst

Sep-2023 to Dec-2024

Business Transaction Monitoring, AML/CTF, PEP, KYC, KYB, Adverse media, SAR/UAR, Account pattern, SOF, SOW, HVI etc.

Description:

- Providing KYC/CDD analysis of individual customers
- Undertaking research, documents checks, and financial crime risk assessment via internal and external sources
- Perform screening
- Detecting and report suspicious activity including the predicate offenses to money laundering and terrorist financing
- Ensuring all documents submitted for CDD are in line with internal policies
- Identifying and analyse alerts generated by the monitoring system in order to identify potentially suspicious activity
- Escalating any red flags and potential risks to the escalation team
- Handling sensitive or confidential information

WNS Global Services Senior Executive

Nov-2022 to Sep-2023

Chat process- Billing, Vulnerability, Account issues, Metering issues, Payment issues, Other home services etc

Description:

- Customer service: Provide customer service online by responding to customer inquiries, concerns, and requests
- Problem solving: Identify customer issues, troubleshoot basic technical issues, and suggest solutions
- Follow up: Follow up with customers to ensure satisfaction and answer any additional questions
- Documenting: Document customer interactions in a customer database or ticketing system
- Empathy: Detect customer emotions through the chat messages, and respond appropriately.

Taskus India Pvt. Ltd.
FinCrime Analyst

March-2021 to Nov-2022

Business Transaction Monitoring, AML/CTF, PEP, KYC, KYB, Adverse media, SAR/UAR, Account pattern, SOF, SOW, HVI etc.

Discription:

- FinCrime/FinTech process/Business transaction monitoring
- (BTM)/AML -
- Anti-money laundering and (CTF) Countering Terrorism Financing.
- KYC/SAR/UAR/HVI/Account Pattern/SOF/SOW, etc.
- Majorly worked in Business Transaction Monitoring (BTM),
- AML/CTF, PEP,
- KYC, SAR/UAR, and transaction patterns, etc.
- Investigate customer background information via open search
- and internet,
- through commercial database sources.

Teleperformance

Sep-2018 to March 2021

Technical Support Executive

E-mail Offshore Support: Technical issues related mobiles, drones, purifiers, Mi TV, etc., Account related issues, New offers, etc.

Discription:

- Worked as TSE in email and voice process.
- Assisted Customers for their Xiaomi phone/TV and other products related issues/enquiries and helped them with troubleshooting.
- Helped customers with MICredit, MIPay related concerns via emails.

EDUCATION

B.Sc. (MicroBiology)

Holkar Science College, D.A.V.V. University

12th CBSE- Narmada Valley Academy,

Seoni Malwa

10th CBSE- Narmada Valley Academy,

Seoni Malwa

Strengths

Positive Attitude, Perceptive, Team player, Self Disciplined, Strong Work Ethics, Adaptability, Professionalism.

Declaration

I hereby declare that the above-mentioned information is correct to the best of my knowledge.