

CHANDNI BANO

ADVISOR

PHONE | (+91) 9654070811
EMAIL | moony3775@gmail.com
LOCATION | New Delhi, INDIA
EXPERIENCE | 2 Years 0 Month

Key Skills

- MS Office
- Complaints Resolution
- Team Coordination
- Quality
- Product Knowledge

Certification

- Diploma In Computer Application
- Certificate In Digital Marketing

Languages

- English
- Hindi

Hobbies

- Keen Interest In Badminton
Painting And Dancing.

Profile Summary

Seasoned Associate with 2 years of experience dedicated to providing highest quality service and making customers feel welcome. Committed to exceeding sales expectations and furthering company goals. Timely and situationally aware employee dedicated to supporting productive work environments.

Work Experience

Advisor

Concentrix

03/2022 - 09/2024

Enhanced customer satisfaction by addressing and resolving issues in a timely manner.
Contributed to team meetings with valuable input, fostering a collaborative work environment.
Responded to customer needs through competent customer service and prompt problem-solving.
Improved first-call resolution rates by providing accurate information and effective problem-solving skills.

Internship

Signature Global, 3 Months

Education

B.B.A/ B.M.S - Management

2021

Maharishi Dayanand University (MDU), Rohtak

Grade - Pass

12th

2017

CBSE , English

Grade - 55-59.9%

10th

2015

CBSE , English

Grade - 75-79.9%