

DEV GARGESHYA

MBA (Finance and Marketing)

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PROFESSIONAL SUMMARY

Experienced Financial Crime Risk Management analyst with a demonstrated history of working in the IT Services & BPS. Adaptive in managing multiple projects simultaneously while maintaining high quality deliverables. Skilled in Microsoft Excel, Customer Service, Microsoft Word, Public Speaking, Research, Presentations, Strategy and Problem Solving. Strong Finance, FCRM professional with an MBA focused in Finance and Marketing is seeking a position in Finance & Operations with a well-established organization to pursue a dynamic and challenging career through a sharp learning-curve to enhance personal and professional development.

EDUCATION

Institute of Technology and Science

Masters of Business Administration (Finance and Marketing)

Chaudhary Charan Singh University

Bachelor of Business Administration

St. Teresa's Academy

Intermediate

St. Teresa's Academy

High School

Ghaziabad, India

October 2021 - August 2023

Meerut, India

August 2018 - October 2021

Modinagar, India

July 2017 - August 2018

Modinagar, India

July 2016 - August 2017

SKILLS SUMMARY

- **Languages:** Hindi, English
- **Tools:** Salesforce Service Cloud, Admin, Hummingbird, Slack, Jira, Gondor, CB tools, OSINT, Microsoft Office, Power BI, Advance Excel, FICO Analytics, NAP Siebel, Company House/Watch, FCA Registry, Visionet, Lexis Nexis Bridger, Experian, Au10tix, Orbis
- **Soft Skills:** Rapport Building, People Management, Excellent communication, Quality Assurance, Compliance management
- **Technical Skills:** Business intelligence, Problem solving, AML, Adverse Media Check, Chargeback Process, Sanctions Screening, SAR/SAS reporting, CTR/STR Reporting, Regulatory Reporting & Compliance, Transaction Monitoring, Banking & Ops, KYC Onboarding, FCRM, Periodic Review, KYC & KYB, CDD, EDD, SPDD, SDD, CFT, CIP, US Patriot, Bank Secrecy Act, FATCA, FATF, FINCEN, OFAC, FIU, Crypto currency, FCA, Accounts Payables, Account Receivables, Corporate Finance, Statistics
- **Projects:** Worldpay, Coinbase, Technological Analysis of Banking and Insurance Industry in India, Financial analysis of Dabur India Pvt Ltd, Analysis of PNB Housing Finance Ltd.

WORK EXPERIENCE

Financial Crime Risk Management Analyst

October 2023 - Present

Genpact India Pvt. Ltd.

- Reviewed & Completed KYC onboarding for new and pre-existing customer (KYC Refresh) for over 100+ accounts monthly by reviewing client documentation, vendor databases & data entered into proprietary.
- Assisted & involved in escalation process to relevant Financial Crime/Sanctions team to ensure all KYC files are in regulatory framework.
- Used multiple data sources to derive end-to-end fraud performance metrics. Monitored real-time queues & analyzed high risk transactions from other countries specified points of sale within business portfolio.
- Delivered good quality results on monthly/weekly basis of above 90% (SLA) along with maintaining AHT (Average Handling Time) & TAT (Turn-Around Time) as per process requirements.
- Conducted in-depth reviews of high-risk accounts to verify the completeness and accuracy of SDD (Standard Due Diligence), CDD (Customer Due Diligence), EDD (Enhanced Due Diligence) & SPDD (Specialized Due Diligence).
- Interpreted evidences from multiple tools as OSINT, CB tools, admin, Hummingbird, Salesforce, FICO, NAP and various others to resolve legitimacy of customer behavior across multiple products.
- Conducted reviews for flagged transactions and maintaining SAR/SAS reports that showed potential suspicious activity.
- Demonstrated ability to conduct research, work independently and make complex investigation decisions with little or no guidance within the ambit of workflow.
- Managed various support functions along with Operations – Identified Training Gaps & needs, Helped new joiners to Comprehend and implement the process requirements.
- Perform required tasks per regulations, business policy and as per SOP & performing quality checks and QA of the production.
- Handling Client's escalations onshore and offshore and dealing with attributes complaints.

- This was the short term based virtual SIP opportunity where my role is to perform technical and fundamental analysis of various stocks and companies through the technical indicators ,charts and graphs.
- Also managed profit making through IPO, Intraday, Portfolio management and understanding the concepts of F&O and SIP.
- Worked upon the live projects and market scenarios that simplifies and ease the art of trading in short and long term equities, commodities and currencies market.
- Developed monthly SIP reports that supported decision-making in portfolio management.

Customer Sales Representative

December 2020- January 2021

Eureka Outsourcing Solutions. Pvt. Ltd.

- This was the full time role where I provided high-quality financial services to ICICI customers while maintaining accurate CRM records.
- Maintained and improved objection handling, product knowledge and sales pitching with customers.

CERTIFICATES

- AML/KYC Build Batch Program
- Certification in "The Data Science Course 2022"
- Certification in Microsoft Office and Power Bi
- Certification in Business Analytics with Excel
- Certification for Advanced Excel and Financial Calculations

INTERESTS

- Singing
- Painting
- Blogging
- Playing Team Sports

ADDITIONAL INFORMATION

- D.O.B- 09/03/2000
- Father's Name- Mr. Umesh Gargeshya
- Permanent address- Modinagar , Uttar Pradesh