

Molik Aggarwal

Software Engineer

Results-driven **Experience Technology Consultant** with expertise in **Salesforce CRM, Oracle CPQ, and Spring Boot**, specializing in **customer experience transformation**. Adept at **developing interactive Lightning Web Components (LWC)**, optimizing digital platforms, and enhancing client engagement. Passionate about leveraging **technology-driven solutions** to drive business impact.



✉ molikaggarwal123@gmail.com

☎ 9462994661

📍 Gurgaon

🌐 linkedin.com/in/mollik-aggarwal

WORK EXPERIENCE

Software Engineer

Digitize Solutions

08/2022 - Present

Achievements/Tasks

- **Proactively assisted teams** in designing and implementing **Salesforce CRM and CPQ solutions**, improving **quote generation accuracy by 30%**.
- **Developed and optimized LWC components**, enhancing user experience and **reducing support requests by 20%**.
- **Designed workflow automation** using **Flow and Process Builder**, saving **20+ hours per week** in manual approvals.
- **Collaborated with business stakeholders** to streamline processes, ensuring alignment with compliance standards.
- **Integrated Salesforce CRM with Oracle CPQ** and third-party apps via **REST APIs**, reducing manual data entry by **50%**.

Programmer Analyst

Cognizant technology solutions

06/2021 - 08/2022

Achievements/Tasks

- **Developed and deployed scalable microservices** using **Spring Boot**, reducing API response time by **35%**.
- **Built interactive dashboards in Salesforce**, increasing **sales team efficiency by 20%** through better data visualization.
- **Automated testing and CI/CD pipeline setup**, reducing deployment errors by **60%** and release time by **50%**.
- **Collaborated with stakeholders** to optimize digital customer experiences, leading to a **15% increase in customer engagement**.

EDUCATION

Bachelor of Technology (Btech)

Jaypee University of Information Technology

06/2017 - 06/2021

CGPA : 8.4

Projects

- **Salesforce CPQ Optimization** – Automated pricing logic, reducing manual efforts by **40%**.
- **LWC-Based Customer Portal** – Developed an intuitive interface, increasing self-service usage by **25%**.
- **Spring Boot Microservices** – Built RESTful APIs improving data synchronization across platforms.

SKILLS

Salesforce CRM & CPQ Implementation

Apex

Spring Boot

Cloud Integration

Problem Solving

Deliverable Preparation

Compliance

Java

Hibernate

Selenium

Lightning Web Components (LWC)

JavaScript

REST APIs

Customer Experience

Consulting Approach

Stakeholder Communication

Business Process Optimization

Web Development

Spring MVC

Oracle CPQ

ACHIEVEMENTS

Web Development

Automated Testing & Deployment

Performance Optimization

Workflow Automation for Business Processes

Customer Experience Improvement

Mentorship & Training

Customer Experience Improvement

LANGUAGES

Hindi

Full Professional Proficiency

Punjabi

Full Professional Proficiency

English

Full Professional Proficiency

INTERESTS

Badminton

Gym

Swimming

Basketball